

2025 Power Pop Up stall, Tweed City

Free Energy Saving Home Assessment

Competition terms and conditions

Attend the Power Pop Up stall at Tweed City between 10am – 2pm on Monday 26 and Tuesday 27 May 2025, answer electricity-related survey questions, and go in the draw to win a free energy saving home assessment, valued at \$400.

The promoter is Tweed Shire Council (ABN 90 178 732 496) at Murwillumbah Administration Office, Civic and Cultural Centre, 10-14 Tumbulgum Road, Murwillumbah NSW 2484

Prize

Receive a tailored home energy consultation from a Residential Efficiency Scorecard accredited assessor, including energy bill analysis, assessment of the home's thermal performance using the national Residential Scorecard tool, receive a certificate for the home with star rating and comfort ratings, and a 2-page written summary report.

Eligibility

The competition is open to all individuals who enter the competition when they attend the Power Pop Up stall and answer electricity-related survey questions except employees or contractors of Tweed Shire Council or their immediate family members and any person otherwise connected with the organisation. Previous recipients of free Home Energy Assessments from previous Tweed Shire Council competitions are ineligible to enter again.

Entry

To enter, eligible entrants must:

- Answer electricity-related survey questions and provide contact details at the Power Pop Up stall, Tweed City, in front of Mathers Shoes, Monday 26 and Tuesday 27 May 2025 10am – 2pm.
- By entering this competition, the entrant is indicating his/her/their agreement to be bound by these terms and conditions.
- The competition commences on 26 May 10am and the closing date of entry is 27 May 2pm. After this date and time, no further entries to the competition will be permitted.
- No responsibility can be accepted by Council for entries not received for whatever reason.
- Rent or owner-occupy their home in the Tweed Shire.
- Agree to a mutually convenient time for Residential Scorecard Efficiency Assessor, Seb Crangle to visit their home to complete the evaluation.
- Help the assessor access the information they need e.g. electricity bills, details of electrical appliances.
- Agree to the assessor taking photos of the home's features to upload to a secure and private online thermal efficiency assessment tool.

Competition rules

The rules of the competition and how to enter are as follows:

- There is no entry fee or purchase necessary to enter this competition.
- The promoter reserves the right to cancel or amend the competition without notice for any reason.
- The promoter is not responsible for inaccurate prize details supplied to any entrant by any third party connected with this competition.
- The prize is 1 free energy saving home assessment to be provided to eligible Tweed LGA residents.
- Previous prize winners are ineligible to receive the prize again.
- The prize is not transferable or exchangeable and cannot be redeemed for cash.
- The winner will be notified after the event. If the winner is not wanting/able to accept the prize, the promoter will pick a replacement winner.
- The promoter accepts no responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered, accessed or entered for any technical or other reason.
- The promoter reserves the right, at all times, to substitute any prize with another prize of similar value in the event the original prize offered is not available for any reason.
- The promoter will notify the winner when and where the prize can be collected or delivered.
- The promoter may request to photograph and feature the winner via the Tweed Shire Council's social media pages, websites, Tweed Link and any other publication.
- The promoter's decision, in respect of all matters to do with the competition, will be final and no correspondence will be entered into.
- The promoter shall have the right, at its sole discretion and at any time, to change or modify these terms and conditions without notice.
- This promotion is in no way sponsored, endorsed or administered by or associated with any local businesses.
- Personal information, as defined under the *Privacy and Personal Information Protection Act 1998*, may be requested by the promoter from competition winners for the purpose of providing prizes. The provision of any personal information is voluntary and is to be provided to the promoter and potentially the businesses providing the vouchers only. Any personal information stored by the promoter can be accessed by contacting Tweed Shire Council on 02 6670 2400 or email at tsc@tweed.nsw.gov.au.
- The promoter accepts no responsibility or liability and shall not be responsible or liable for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering the competition or winning, accepting or using any prize. The promoter further disclaims any liability for any injury or damage to your or any other person's computer, tablet or mobile device relating to or arising from any participation in or downloading any materials in connection with the competition. The promoter's maximum liability in relation to the competition shall be to deliver the notified prizes to the winners of the competition.
- The promoter is not liable for any failure to comply with its obligations where such failure is caused by something outside of the promoter's reasonable control.
- The competition will be governed by the laws of New South Wales.