



Last week, we each used
184 L a day

Look after what makes the Tweed
the Tweed. *Our water.*



Get your arms ready tree huggers because we've got 4 brand new trees popping up in downtown Murwillumbah. Inset: Artist's impression of the new look trees.

New street trees for Murwillumbah's town centre

Tweed Shire Council is launching the Murwillumbah Street Tree Replacement Project which will result in the planting of 4 new street trees in important local spaces where trees have previously been removed.

The initiative is part of the Cool Towns Urban Forest Program which focuses on bringing more greenery and shade to the community.

Starting 19 May 2025, Council will be removing old trees stumps and root systems, cutting and removing existing concrete and installing new garden beds, seating areas and planting the 2-year-old trees.

Work will take 1-2 weeks at each location:

- 118 Murwillumbah St (next to the Post Office)

- 116 Murwillumbah St (next to Westpac)
 - 44-54 Murwillumbah St (next to Tursa Employment)
 - Brisbane St & Proudfoot Ln (next to IGA corner)
- The selected species is *Tristania laurina* 'Luscious' (Watergum) – chosen for its beauty and shade potential.

Phase 2 will expand to 7 more locations within the Murwillumbah CBD pending future funding.

The project is funded through the Australian Government's Local Roads and Community Infrastructure (LRCI) Program

Stay updated at:

yoursaytweed.com.au/cool-towns.

Stretch, breathe, relax with chair yoga

Looking for a fun, gentle way to stay active and boost your wellbeing? Chair yoga at Banora Point Community Centre offers just that—twice a week.

Led by experienced yoga instructor Emma, these low-impact classes combine seated or supported poses, calming breathwork, and mindful movement to help improve strength, flexibility, balance and relaxation. It's perfect for all fitness levels, including beginners.

No yoga experience? No problem. Just wear comfy clothes, bring a smile and enjoy the session in a warm, welcoming environment.

When: Every Tuesday at 11 am and Friday at 10 am

Where: Banora Point Community Centre, corner of Leisure Drive and Woodland Place

Cost: Cost: \$7 per session (cash only).

This activity is part of the Banora Seniors (FABS) program.

For more information, contact Council's Community

Care team at communityservices@tweed.nsw.gov.au or call 07 5569 3162.

To learn more about FABS, visit:
tweed.nsw.gov.au/fabs.



Bend, stretch and reach for the stars at one of our upcoming chair yoga classes.

Taking Action for Safer Roads – National Road Safety Week

National Road Safety Week runs from 11-18 May, reminding us that everyone has a role to play in keeping our roads safe – whether you're driving, cycling, or walking.

In 2024, three lives were lost on Tweed roads. While road crashes have dropped by nearly 24% and fatalities have decreased by 19% over the last five years, there's still more to do.

Tweed Shire Council's Roads and Stormwater Manager Danny Rose said community involvement is key: "We all have a responsibility to make safer choices. This week is a great opportunity to reflect on our role and commit to safer practices."

This year, Council will continue its tradition by lighting up Murwillumbah bridge with yellow lights and displaying yellow ribbon stickers on fleet vehicles and

buses to promote road safety.

With more people using e-bikes and e-scooters, Council is teaming up with the City of Gold Coast to highlight the legal differences between NSW and QLD and promote safe riding.

A pop-up safety event will be held at Queen Elizabeth Park, Coolangatta on Thursday 15 May between 8am and 11am, with more planned for June.

How You Can Get Involved:

- Attend a local safety event
- Display a yellow ribbon
- Take the road safety pledge at roadsafetyweek.com.au



Murwillumbah bridge lights up for National Road Safety week.

In brief...

Tech help across generations: students support seniors online

Need help making the most of your phone, tablet or laptop? Tech Generations is here to help—pairing seniors with tech-savvy students from Tweed River High School for one-on-one digital support.

From sending photos and using apps to browsing the web and staying safe online, students provide friendly, patient assistance in a relaxed, supportive environment. It's a great way to build confidence with technology—and make connections across generations.

When: Starting Thursday 15 May, fortnightly during school term. 11:15 am to 12 noon

Where: South Tweed Community Centre

Cost: Free but bookings are essential

Contact: Lyn Porter, Community Care Project Support Officer, on (07) 5569 3110 or email communityservices@tweed.nsw.gov.au.



Take part in the survey on how connectivity issues affect you during critical times.

How do mobile and internet issues affect you during emergencies?

The NSW government is asking residents to share their experiences of how internet and mobile service disruptions affect them during times of emergency.

They are also looking at how connectivity loss impacts communities across the whole state to better understand how digital connections have helped or failed during critical times.

Your feedback will help inform future NSW Government decisions and policies to help deliver stronger, more reliable connectivity for communities during emergencies.

The survey is open until 26 May 2025.

haveyoursay.nsw.gov.au/community-connectivity-research-project



Tweed Shire Council wishes to acknowledge the Ngandawal and Minyungbal speaking people of the Bundjalung Country, in particular the Goodjinburra, Tul-gi-gin and Moorong – Moobah clans, as being the traditional owners and custodians of the land and waters within the Tweed Shire boundaries. Council also acknowledges and respects the Tweed Aboriginal community's right to speak for its Country and to care for its traditional Country in accordance with its lore, customs and traditions.

Customer Service at Tweed Shire Council

You might be surprised to know how many people our customer service team chats to every day.

As an indicator, between 1 July and 31 December 2024, we had:

- **57,369 customer interactions**
- **8,494 service requests actioned**
- **45 seconds was the average wait time before answering your call**
- **95%+ of requests acknowledged, actioned responded to within 10 working days**

What you called us about most:

1. **Rates and water charges**
2. **Planning enquiries**
3. **Building enquiries**
4. **Waste and resource recovery**
5. **Parks, gardens and sportsfields**

Thanks for reaching out, whether it's to report an issue, ask a question or just get pointed in the right direction – we're here to help

Need to report an issue? Let us know at:

tweed.nsw.gov.au/report-problem

Engaging and shaping our future together

The Murwillumbah Civic Centre Auditorium came alive with discussion last Friday morning, as a wide range of Tweed community and industry organisations came together for the first Resident, Environment and Industry Group Roundtable (REIGR) for 2025.

The aim of the session was to help shape the future of the Tweed together, through engaging on the draft Community Strategic Plan 2025–2035 and other documents in the Integrated Planning and Reporting Framework.

REIGR is a forum for Council to inform, engage and listen to local community and interest group representatives. It's a place to share updates on Council priorities and projects, gather feedback, and hear the views of local community representatives.

Participants heard about the framework and the role of Council and the community in creating a shared vision for where the Tweed wants to be in 10 years' time.

Other topics explored included: where the data shows we are now, planning together for how we will get there, as well as discussion on Council's role in knowing how we have arrived.

Feedback from the session will be used to shape the final versions of the documents.

Council wants to hear from you, too.

Submissions are open until 4pm Tuesday 20 May 2025.

You can provide feedback in the following ways:

- **Online:** using the submission form on Council's engagement platform, Your Say Tweed – yoursaytweed.com.au/shaping-the-future
- **Email:** tsc@tweed.nsw.gov.au, with the subject 'Shaping the future'
- **Mail:** Tweed Shire Council, PO Box 816, Murwillumbah, NSW 2484, with the subject 'Shaping the future'.



A wide range of community and industry organisations came together last week to share their views on the Community Strategic Plan and other key documents currently on exhibition.

Can you spot a koala that needs help?

Here in the Tweed, we are lucky to share our home with a small but precious population of wild koalas. Although they do their best to survive on their own, sometimes they need our help.

One of the biggest threats to koalas in the Northern Rivers is chlamydia, a fast-spreading disease that causes blindness, infertility and can even cause death. It can affect koalas of any age, and early detection can save lives.

Koalas spend most of their time high in the trees, and they do come down to the ground it can sometimes be a sign that they're unwell. That's why it's important to pay close attention if you see a koala on the ground or unusually low in a tree.

Koalas may look fine at first glance but closer attention can reveal signs of illness. Look out for:

- Sore eyes – red, swollen, or crusty
 - Stained rump – yellow or brown, or obviously wet
 - Unusual behaviour – sitting on the ground or very low in a tree, not moving away when approached
- If you notice any of these signs act quickly and report it to give the koala the best chance of survival.

Report concerns to:

- Tweed Valley Wildlife Carers 24/7 Rescue Hotline: 02 6672 4789
- Friends of the Koala 24/7 Rescue Hotline: 02 6622 1233

Tip: Save these numbers in your phone now so you're prepared if you ever spot a koala in need.

To learn more visit:

friendsofthekoala.org/recognise-a-sick-koala

Spotted a sick or injured koala?

CALL 24HR HOTLINE
(02) 6622 1233
(02) 6672 4789



ballina BYRON RIVERS TWEED FRIENDS OF THE KOALA

EMERGENCY SERVICES EXPO

Free
family-friendly
event!



Tweed Shire Council



Saturday 31 May 2025
Jack Evans Boat Harbour,
Tweed Heads



Join us for a fun and action-packed day from 10 am – 3 pm to see our local emergency services in action. Register to receive an event reminder.
Visit tweed.nsw.gov.au/emergency-planning-recovery

Get the Tweed Link early

Be one of the first to see all the latest news from Tweed Shire Council each week.

Subscribers to the Tweed Link receive it by email each week on Wednesday mornings, in addition to it appearing in print in the Tweed Valley Weekly on Thursdays.

But that’s not all – you can also subscribe to Council job alerts, media releases and a range of e-newsletters and Council facility program alerts.

Sign up at tweed.nsw.gov.au/subscribe

WATER WEEK 5



Check when your water meter is read at tweed.nsw.gov.au/meter-reading

Current vacancies

Visit tweed.nsw.gov.au/job-vacancies to view current vacancies. Subscribe to receive **Job Vacancy Alerts** via email at: tweed.nsw.gov.au/subscribe

Road closures

Kingscliff Triathalon – Sunday 25 May 2025

Race starts:
Road closures – Saturday 24 May
Cudgen Creek Boat Ramp Access Road 8pm till Midnight
Road closures – Sunday 25 May
Cudgen Creek Boat Ramp Access Road (Midnight till 12 noon), Marine Parade from Moss St to Seaview St (6:30 am to 12:30 pm), Moss St from Marine Pde to Sutherland St (4 am to 12:30 pm), Sutherland St from Moss St to Sutherland Point Rd (5:30 am to 12:30 pm), Hungerford Lane from Sutherland Street to Seaview Street (5:30 am to 12:30 pm), Suntherland Point Rd from Sutherland St to the Dead End (5:30 am – 12:30 pm), Cudgen Creek Boardwalk from Moss St to Sutherland Point Rd (5:30 am to 12:30 pm), Kingscliff St from Pearl St to Marine Pde (5:30 to 11 am), Murphys Road from Wommin Bay Rd to the Dead End (5:30 to 11 am), Chinderah Bay Dr from Waugh St to Wommin Bay Dr (5:30 to 11 am), Chinderah Bay Dr from Wommin Bay Rd to Bangalow St (5:30 to 11 am), Marine Pde from Seaview St to Wommin Bay Rd (5:30 to 11 am), Wommin Bay Rd from Marine Parade and Chinderah Bay Dr (5:30 to 11 am), Pearl St from Turnock St to Seaview St (5:30 to 10:30am).
Visit kingsclifftri.org or contact the team on 02 8507 0796.

Development application determinations

Notification of development application determinations for the purposes of Section 4.59 of the *Environmental Planning and Assessment Act 1979* (as amended).
Application details

Approved

DA25/0118 – Flyover patio roof
Lot 348 DP 860725, No. 1 Eliza Fraser Court, Terranora
DA24/0559 – Alterations and additions to Unit 2 of existing dual occupancy
Lot 2 SP 15931, SP 15931, Unit 2/No. 28 Gibson Street, Kingscliff
DA25/0197 – Use of unauthorised alterations and additions to existing bathroom in unit 3
Lot 3 SP 30029, Unit 3/No. 2 Banks Avenue, Tweed Heads

Refused

DA24/0546 – Caravan park providing for 262 short term site (197 caravan sites, 29 camping, 36 cabins), managers residence, swimming pool, shop, reception, camp kitchens and associated amenities, bike trail, signage and demolition of existing residence (staged development)
Lot 2 DP 803636, No. 355 Tomewin Road, Dungay

The above development determinations are available for public inspection free of charge at the Planning and Regulation Division, Murwillumbah Civic Centre, during ordinary office hours or viewed on Council’s DA Tracking site located at datracker.tweed.nsw.gov.au

Council meeting agenda
Thursday 15 May 2025

The Council Meeting Agenda for Thursday 15 May 2025 is available at tweed.nsw.gov.au/councillors-meetings. The meeting will be held at the Harvard Room, Council Chambers, Murwillumbah Civic & Cultural Centre, Tumbulgum Road, Murwillumbah commencing at 3:30 pm.

- Agenda**
Reports for consideration
Confirmation of minutes
Schedule of outstanding resolutions
8.1. Schedule of Outstanding Resolutions as at 6 May 2025
Mayoral minute
9.1. Mayoral Minute for April 2025
Receipt of petitions
10.1. Receipt of Petitions as at 2 May 2025
Reports from the Director Planning and Regulation
13.1. Development Application DA24/0137 for staged subdivision and erection of two dwellings at Lot 151 DP 1281855 No. 20 Merlot Court, Tweed Heads South
Reports from the Director Sustainable Communities and Environment
14.1. Tweed Regional Museum Strategic Plan 2025 – 2028
14.2. Synthetic grass in Tweed Holiday Parks
14.3. Unconfirmed minutes of the Aboriginal Advisory Committee meeting held Friday 21 February 2025
Reports from the Director Engineering
15.1. TEN000033 Supply of Road Construction Quarry Materials
15.2. Proposed easement for Essential Energy Depot access over Council owned operational land at Holden Street, Tweed Heads South (Lot 6 in DP237093)
15.3. Proposed disposal of Council-owned operational land at 39 West End Street, Murwillumbah (Lot 5 DP1303298) and 41 West End Street, Murwillumbah (Lot 6 DP1303298)
15.4. Extension of negotiation period prior to initiating cleanup of the landslip near Illawong Crescent, Terranora
15.5. Minutes of the Local Traffic Committee Meeting held Thursday 10 April 2025
Reports from the director corporate services
16.1. Classification of Land as Operational – 22-26 Durrington Street, South Murwillumbah (Lot 1 in DP1141351)
16.2. Monthly Investment Report for the Period ending 30 April 2025

- 16.3.** Quarterly Budget Review – March 2025
16.4. Compliments and Complaints Analysis Report for the period 1 January 2025 to 31 March 2025
16.5. Legal Services Register Report – 1 January 2025 to 31 March 2025
16.6. Disclosure of Interest Return
16.7. Audit Risk and Improvement Committee Quarterly Report for the Quarter Ending 31 March 2025
Addendum reports
Addendum reports from the Director Planning and Regulation
17.1.1 Development Application DA24/0137 for staged subdivision and erection of two dwellings at Lot 151 DP 1281855 No. 20 Merlot Court, Tweed Heads South
Orders of the day
19.1. NOM – Cr Brinsmead – Soft Plastic Stewardship Australia
19.2. NOM – Cr Cherry – Community Representation in Hastings Point Wastewater Treatment Plant Upgrade Design
19.3. NOM – Cr Brinsmead – Collaborative Care Project
Questions with notice
20.1. QWN – Cr Brinsmead – Short-term Rental Accommodation
20.2. QWN – Cr Brinsmead – Kennedy Drive
20.3. QWN – Cr Brinsmead – Graffiti on Private Property
20.4. QWN – Cr Owen – Kings Forest Tweed Coast Roadworks Debacle
20.5. QWN – Cr Owen – Building Tweed Shire's Roads with Minimal Disruption to the Community
20.6. QWN – Cr Owen – Reducing Potholes on Tweed Shire Roads
Reports from the Director Planning and Regulation in Committee
26.1. Class 1 Appeal – Development Application DA24/0546 for a caravan park providing for 262 short term sites (197 caravan sites, 29 camping, 36 cabins), managers residence, swimming pool, shop, reception, camp kitchens and associated amenities, bike trail, signage and demolition of existing residence (staged development) at Lot 2 DP 803636 No. 355 Tomewin Road, **Dungay**

The agenda for this meeting, which may also include any late or supplementary reports, will be updated prior to the date of the meeting and is available on Council’s website. It should be noted that confidential items are considered in closed session, which excludes media and public. Also, the minutes of this meeting will be available as soon as practical following the meeting and are unconfirmed until they are formally adopted at the next Council meeting.
Please be aware that meetings are livestreamed, and video recordings will be available on Council’s website following the meeting. A person’s image and/or voice may be broadcast. Attendance at the meeting is to be taken as consent by a person to their image and/or voice being webcast.



Have your say

Add your voice to decision making in the Tweed



Proposed naming of road in Kielvale subdivision

Pursuant to section 162(1) of the Roads Act 1993 as amended, Council proposes to name the road dedicated in a plan of subdivision of Lot 4 in DP877860 (DA20/0295) in Kielvale, Tweed Shire as shown below:
Poppys Way
Have your say
You can lodge an objection to the proposed naming of this road

up to 5pm, 4 June 2025. Any objections should clearly state the reasons for your objections.
• Online: yoursaytweed.com.au/kielvale
• Email: tsc@tweed.nsw.gov.au Council Ref: PN: 108187
• Mail: General Manager, Tweed Shire Council, PO Box 816, Murwillumbah NSW 2484



Museum offers opportunity to lease heritage courthouse

Tweed Regional Museum is offering a unique opportunity for a local community group or organisation to lease the historic Pioneer Park Courthouse at Tweed Heads West for cultural programming purposes from around June to December 2025.
This initiative is part of the Tweed Regional Museum Creative Spaces Pilot Program.
To make a submission and find out more, visit yoursaytweed.com.au/creative-spaces-pilot-program
Council confidentiality policy: On request, any submission including identifying particulars will be made public. Council will give consideration to the ‘Public Interest’ and requests for confidentiality however, the *Government Information (Public Access) Act 2009* may require confidential submissions to be released to an applicant.

