

TWEED TWEED Link

A Tweed Shire Council publication

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Tweed Shire Council wishes to recognise the generations of the local Aboriginal people of the Bundjalung Nation who have lived in and derived their physical and spiritual needs from the forests, rivers, lakes and streams of this beautiful valley over many thousands of years as the traditional owners and custodians of these lands



Council's Customer Contact Centre team members are here to help you, serving the community for 10 years.

Celebrating 10 years of service with a smile

Tweed Shire Council's Customer Contact Centre celebrates 10 years of serving the community this month.

Responding to hundreds of customer enquiries each day, the team has developed a reputation for friendly professionalism and earned the respect of the local community.

It's not an easy job and team members have often been called upon to go beyond the call of duty.

Program Leader Customer Service, Anthony Morton recalls that after Cyclone Debbie in 2017 his team worked tirelessly answering a deluge of calls in the wake of the devastation (11,063 in May).

"Even in the toughest and busiest times, the team have always kept the best interests of the community at heart and I am proud of their professionalism and what they have achieved," he said.

Mr Morton said there have been many times when his staff have gone beyond their duties to care for the community. They include

escorting residents safely to their cars, providing rest and first aid, delivering urgent correspondence and offering a friendly ear more times than he can count.

In 10 years Council's Contact Centre have managed more than:

- 800,000 incoming phone calls
- 350,000 front counter transactions such as receipts and applications
- 5000 webchats (since May 2020).

Each day, this equates to an average of more than 300 calls, 145 counter transactions, 15 webchats and plenty of Facebook messages.

"Our team are often the first people that Tweed residents will speak with when they have something that needs attention," Mr Morton said. "It might not always be a Council matter, but we will always try to

find them a solution and do it with a smile.'

Contact Council - www.tweed.nsw.gov.au/contact-us

Council facilities reopen after lockdown lifts

The majority of Council facilities have reopened again after the NSW Government announced a lifting of the snap lockdown for the Tweed and Byron local government areas.

Stay at home orders were lifted from midnight on Tuesday after NSW Health today confirmed no community transmission had occurred after a COVID-positive person visited the region.

However, services remain subject to tight restrictions to ensure the safety of residents until double vaccination target levels are met in coming weeks and months. (For more information, visit the NSW Government website - www.nsw.gov.au/covid-19/rules/affected-regions.)

The Queensland Government responded guickly to the announcement, reinstating its non-restricted border zone rules which existed prior to the latest snap lockdown. These will come into effect from 1 am Wednesday.

This means Tweed and Byron shire residents and Queenslanders travelling to these areas will be able to cross the border for more reasons. (For a list of permitted reasons, visit the Queensland Health website - www.qld.gov.au/health.)

As a result of the easing of restrictions, Council opened the majority of its customer-facing facilities from Wednesday, including:

- Tweed Regional Aquatic Centres (TRAC) at Murwillumbah, Kingscliff and South Tweed reopening with all programs, including squads, aqua aerobics and slides operating, with diving boards remaining shut
- · Starting Block Café at TRAC Murwillumbah returns to normal operations
- Library branches at Murwillumbah, Tweed Heads and Kingscliff return to normal opening hours

- Brett Street CAFÉ at Tweed Heads returns to normal operations
- Stotts Creek Resource Recovery Centre (tip) returns to normal operations for domestic and commercial operations. Tweed JUNKtion Tip Shop to remain closed.
- Tweed Holiday Parks return to normal operations
- Customer Service Counters at Murwillumbah and Tweed Heads reopening at 9am
- Tweed Regional Museum returns to normal operations
- Tweed Regional Gallery & Margaret Olley Art Centre returns to normal operations
- Community centres at Banora Point and South Tweed, South Sea Islander Room, Harvard Room, and Kingscliff Hall return to normal
- Council-approved community markets, including at Kingscliff. SALT Village, Pottsville, Murwillumbah and Tweed Heads may reopen with COVID-safe plans in place.

The next Council meeting on Thursday 7 October will return to normal operations and will be held in the Harvard Room at Tweed Heads Administration Office. Anyone wishing to attend in person must pre-book their seats due to capacity restrictions. The meeting will also be livestreamed. Details on how to book or join the livestream are available on Council's website.

Keep up to date with closures and service impacts on Council's COVID-19 Emergency Dashboard -

emergency.tweed.nsw.gov.au/coronavirus. For the latest on regional and rural restrictions, visit the NSW

Government website at nsw.gov.au/covid-19/rules/affected-regions.



Last week we each used

as at 27 September 2021

Saying goodbye to the fax

Council's scarcely-used fax machine number is being disconnected on 31 December 2021.

Even though we are phasing out the fax machine at the end of the year, there are many other ways you can contact us:

We're available by phone, web chat and email from Monday to Friday, 8:30 am to 4:30 pm.

You can:

- Call us: 02 6670 2400
- Email us: tsc@tweed.nsw.gov.au
- View our opening hours and office locations www.tweed.nsw.gov.au/contact-us#office
- Find us on social media via www.tweed.nsw.gov.au/social-media If you're deaf or find it hard hearing or speaking to people on the phone, the National Relay Service can help -

www.infrastructure.gov.au/national-relay-service

Exhibition untangles the 'entangled'

For the last 10 years, Northern Rivers-based artist Charlotte Haywood has been exploring ideas across time, people and place.

Her new exhibition Entangled will be on display at Tweed Regional Gallery until 28 November 2021.

Haywood works across a diverse range of mediums, including woven textiles, sculpture, installation, experimental architecture, film, theatre, sound, taste and linguistics.

Her work investigates ancient and emerging living systems in light of biodiversity and coexistence.

Her latest project *Here + Now* (2021), created for the Brisbane City Botanic Gardens, will be included in the exhibition. Featuring bamboo and neon pink signs, the work raises the question: what are the 'signs' in the landscape? Haywood references the Indigenous calendar plants, which for thousands of years have been used to signify oncoming seasons through bloomings, migration or fruitful indicators in the landscape. She describes the work as a "whacky blend of pop botanica, 'utopia' and phenomena"; highlighting the authority of Indigenous ecological knowledge.

Gallery Director Susi Muddiman OAM said: "Charlotte is an exciting contemporary artist whose practice is incredibly layered and diverse. I've no doubt visitors will become immersed in the tactile and thoughtprovoking nature of this exhibition."

Public Programs:

Weaving the Unwanted: Giant Weaving Project Saturday 6 & Sunday 7 November 1-3pm DST | Free Drop In

Bring in your old towel, sheet, high-vis wear, or ball gown and rip it up! Join the artist and help create a giant woven work from recycled materials in the Gallery foyer.

Propagating Ideas / Flavours / Seeds Sunday 14 November 3-5pm DST | \$110

How can knowledge be experienced through the senses? How does our environment shape us both inside and out? Join the artist and friends; including Australian horticulturalist, wild food researcher and regenerative forager Peter Hardwick, and author and environmental scientist Michelle Chapman. Enjoy tasting the landscape, create a biodiverse seed sculpture and learn how to use your senses to collect, identify and propagate seeds for your garden.



Charlotte Haywood, Here and Now (Peanut tree seedpod) 2021. Photograph: Charlotte Haywood Charlotte Haywood, Tell All 2015 (video still)



Council is calling for expressions of interest in joining a Community Working Group to provide input and help shape the Live and Local project.

Live and Local supports music sector

If you are interested in live music and would like to help shape the growth of the sector, Council would like to hear from you.

Council is launching Live and Local Tweed which aims to support the growth of the local live music sector, especially after the industry has been hit so hard by COVID-19 restrictions.

Live and Local Tweed has 3 key elements:

- A series of professional development workshops,
- · A free micro-festival / small scale music gigs in local venues,
- An industry forum event to support consideration for the music sector across relevant Council plans, policies and strategies.

Council's Cultural Planner, Dave Burgener said the live music sector has been one of the hardest hit industries during the past year and the Live and Local Tweed program aims to stimulate employment

opportunities for musicians, particularly young and emerging artists.

Council is partnering with the Live Music Office and will be
collaborating with peak bodies such as Music NSW and APRA AMCOS

who will both contribute to the project.

You can express your interest in joining a Community Working Group to provide input and help shape the project and to nominate visit the Live and Local Tweed page at

www.yoursaytweed.com.au Applications close by 11:59 pm on Monday 4 October 2021

Additional information about the dates, times, and content of the program will be announced in the coming months.

Live and Local Tweed is presented by Tweed Shire Council in partnership with the Live Music Office and APRA AMCOS.

Notification of registration of interest for Aboriginal stakeholders

NGH Pty Ltd (NGH) has been contracted by Tweed Shire Council (TSC) (Civic and Cultural Centre, 10-14 Tumbulgum Road, Murwillumbah NSW 2484) to undertake an Aboriginal Cultural Heritage Assessment (ACHA) and if necessary, apply for an Aboriginal Heritage Impact Permit (AHIP) application for several proposed Council infrastructure projects at various locations in the Fingal Village area of Fingal Head located in the Tweed Shire Local Government Area.

The Study Area for the proposed infrastructure projects includes numerous land parcels and sections of Fingal Road, Chitticks Lane, Bambery Street, Queen Street, Main Road, Healy Lane and King Street. Refer to Figure 1 below. It is noted that the study area for this ACHA is in close proximity but distinct from another ACHA currently being undertaken for TSC in Fingal Head which is centered on Fingal Head Holiday Park. The study area associated with this ACHA is south of the Fingal Head Holiday Park ACHA study area and is centered on Fingal Village. The Study Area also includes sections of Fingal Road, Chitticks Lane, Bambery Street, Queen Street, Main Road, Healy Lane and King Street.

The purpose of the consultation with Aboriginal people is to assist the proponent (TSC) in the preparation of the ACHA and to be involved in the consultation as part of the lodgment of an AHIP application should it be required. In order to fulfil the requirements, set out in the *Aboriginal Cultural Heritage Consultation Requirements for Proponents 2010,* NGH is seeking interested Aboriginal parties who hold cultural knowledge of the study area to register their interest in the consultation process for the project and to assist in the determination of cultural significance of any Aboriginal objects or places subject to the application. Registrations should be provided in writing to:

NGH Pty Ltd T3 Level 7, 348 Edward Street Brisbane QLD 4000

Or via email to:

chelsea.j@nghconsulting.com.au

Closing date for registration is 13 October 2021.

Attachment A List of Lots and DPs for Fingal Village ACHA Study Area.





Those registering an interest will be contacted to discuss the project further. Those who do register are advised their details will be provided to Heritage NSW and the Local Aboriginal Land Council, unless they specifically instruct in writing that their details are not to be forwarded.

		L	OT DP		
1DP575934	2DP1164443	3DP22438	26DP18026	359DP755740	ADP367721
1DP1164443	2DP356960	3DP18026	33DP18026	362DP755740	ADP367912
1DP356960	2DP1045151	4DP22438	34DP18026	365DP755740	ADP419948
1DP327390	2DP582142	4DP208436	35DP18026	366DP755740	BDP359903
1DP845571	2DP874584	4DP18026	36DP18026	403DP755740	BDP419948
1DP1098306	2DP575934	5DP22438	37DP18026	406DP755740	BDP367912
1DP1111447	2DP22438	5DP18026	38DP18026	412DP755740	SP68851
1DP18026	2DP208436	6DP22438	230DP755740	504DP755740	SP60737
1DP521749	2DP521749	6DP18026	237DP755740	633DP755740	SP61119
1DP1045151	2DP1022059	7DP22438	238DP755740	634DP755740	SP66722
1DP22438	2DP1006144	10DP1110877	244DP755740	700DP704337	SP17570
1DP1022059	2DP18026	11DP1110877	337DP755740	701DP704337	SP17406
1DP208436	2DP848877	11DP1215220	338DP755740	713DP728231	SP48091
1DP848877	2DP1111447	12DP1116431	347DP755740	741DP48821	SP53095
1DP874584	2DP1219245	12DP1215220	351DP755740	7011DP1065741	
1DP1219245	3DP208436	25DP18026	353DP755740	ADP359903	

Free up room in your bins

Looking for more room in your residential bins?

Here's some handy tips:

- Crush/flatten recyclables before putting them in the yellow bin, such as milk bottles, egg cartons and cereal boxes.
- Place cardboard boxes in green bin no tape, plastic or staples.
- Take eligible drink containers to Return and Earn sites instead
 of placing in recycling bin. You can collect separately, post on
 community Facebook pages for someone to collect or save for
 your child or neighbour's child to collect and earn pocket money
 or donate.

Not sure what goes in what bin? Follow our handy guides on each of our bin pages www.tweed.nsw.gov.au/bin-services-collection



Visit Council's website to find many ways you can free up room in your residential bins.

What if there were no butts?

Butt Free Tweed - a community project aimed at keeping cigarette butts and discarded bits of plastic out of local waterways - is proving to be an outstanding success.

Council partnered with Positive Change for Marine Life (PCFML) and North East Waste (NEWaste) to install 8 dedicated 'ciggie butt bins' (known as enviropoles), in litter hotspots in Tweed Heads.

PCFML volunteers then conducted a clean-up of the sites (pre COVID-19 restrictions), taking an audit of what was collected. From the 8 sites, volunteers collected 8.24 kg of litter and rubbish.

This included a staggering 2657 cigarette butts (all recycled), hundreds of other pieces of plastic, and nearly 100 metres of discarded fishing line.

This project is a NSW Environment Protection Authority - Waste Less Recycle More initiative funded from the waste levy.

Find out more www.pcfml.org.au/butt-free-tweed



Eight dedicated 'ciggie butt bins' (known as enviropoles) have been installed in litter hotspots in Tweed Heads.

Council wants to hear from you

Keen to have your say on local projects?

Your Say Tweed is Council's dedicated online engagement hub where you can learn more about community projects, join the conversation to have your say and contribute to decision-making in the Tweed.

Register now to have your say on...

Live and Local Tweed

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NGH

- Norries Headland Masterplan
- Tweed Pedestrian and Bike Plan
- Tweed Recycling and Landfill Centre
- Organics Processing Facility

Sign up by visiting www.yoursaytweed.com.au



You can have your say and contribute to decision-making in the Tweed at www.yoursaytweed.com.au

Development Application determinations

Notification of Development Application Determinations for the purposes of Section 4.59 of the Environmental Planning and Assessment Act 1979 (as amended).

Application details

Approved

DA21/0468 - Alterations and additions to dwelling Lot 1312 DP 1005077, No. 11 Birkdale Court, Banora Point DA21/0601 - Demolition of existing carport and garage extension Lot 206 DP 829118, No. 9 Woodlands Drive, Banora Point DA21/0665 - Rear boundary fence

Lot 823 DP 856271, No. 75 Avondale Drive, Banora Point

DA21/0675 - In-ground pool and deck

Lot 70 DP 816363, No. 2 Azalea Court, Banora Point DA21/0438 - Alterations and additions to existing dwelling Lot 266 DP 31998, No. 90 Broadwater Esplanade, Bilambil Heights

DA21/0371 - Patio

Lot 16 DP 250391, No. 4 Hastings Road, Bogangar

DA21/0509 - Shed with amenities

Lot 624 DP 216389, No. 32 Tamarind Avenue, Bogangar DA21/0643 - Carport and 1.8 m high front fence within the building line

Lot 236 DP 217679, No. 10 Banksia Avenue, Bogangar DA21/0620 - In-ground swimming pool

Lot 62 DP 811969, No. 98 Greenvale Court, Burringbar

DA21/0360 - Two storey dwelling with rooftop terrace, attached garage and in-ground swimming pool

Lot 79DP 1264557, No. 39 Black Wattle Circuit, Casuarina DA21/0497 - Alterations and additions including garage conversion to studio and a roofed BBQ area

Lot 98 DP 1186602, No. 11 Lobelia Crescent, Casuarina DA21/0570 - Two storey dwelling with attached garage, inground pool

and front fence Lot 33DP 1264557, No. 24 Habitat Drive, Casuarina

DA21/0645 - Inground swimming pool Lot 9 DP 1182599, No. 384 Casuarina Way, Casuarina

DA21/0478 - Shed

Lot 21 DP 785037, No. 35 Condor Place, Clothiers Creek

DA21/0322 - Alterations and additions to existing dwelling Lot 7 DP 1133505, No. 11 Double View Road, Farrants Hill DA21/0630 - Alterations and additions to existing dwelling including first floor extension

Lot 457DP 1093804, No. 3 Avoca Street, Kingscliff

DA21/0604 - In-ground swimming pool

Lot 236 DP 818258, No. 31 Edward Avenue, Pottsville

DA21/0383 - Decommissioning of existing dwelling, new dwelling and in-ground swimming pool Lot 11DP 1038726, No. 589 Pottsville Road, Sleepy Hollow

DA21/0543 - Enclose and extension to existing verandah Lot 2 DP 211221, No. 160 Tweed Valley Way, South Murwillumbah CDC21/0119 - In-ground swimming pool

Lot 16 DP 808440, No. 65 Yarrabee Terrace, Stokers Siding DA21/0423 - Two storey dwelling with attached garage and retaining walls Lot 404DP 1252575, No. 13 Altitude Boulevard, Terranora

DA21/0479 - Two storey dwelling with attached garage and retaining walls Lot 429DP 1270825, No. 5 Darro Road, Terranora

DA21/0345 - Alterations and additions to existing dwelling including inground swimming pool

Lot 53 DP 31369, No. 28 Murraba Crescent, Tweed Heads DA21/0408 - Carport within the front building line and front fence Lot 244 DP 253826, No. 1 The Anchorage, Tweed Heads DA21/0173 - Alterations and additions to an existing caravan park (new

amenities block) Lot 1 DP 598204, No. 515 Wooyung Road, Wooyung

The above development determinations are available for public inspection free of charge at the Planning and Regulation Division, Murwillumbah Civic Centre, during ordinary office hours or viewed on Council's DA Tracking site located at www.tweed.nsw.gov.au/datracking

Resident and Ratepayer Association meetings

Chinderah Districts Residents Association Inc. meet Tuesday 5 October, 7pm at Uniting Church Hall, 24 Kingscliff Street. Opposite Eloura Nursing Home Kingscliff.

Twin Towns Triathlon Club

Intends conducting events (COVID-19 restrictions permitting) each Saturday morning from 5.30am to 7.30pm, concluding 5 March 2022 using roads in and around Banora Point. The roads used will include Leisure Drive, Fraser Drive, Botanical Circuit, Woodlands Drive and Darlington Drive. Please contact twintownstri@gmail.com for further information

Current vacancies

View current vacancies at tweed.nsw.gov.au/job-vacancies Subscribe to receive Job Vacancy Alerts via email at tweed.nsw.gov.au/subscribe



WATER WEEK 2 Check when your water meter is read at tweed.nsw.gov.au/meter-reading

Tweed Toad Busters to tackle cane toad problem

Calling all cane toad warriors - an army of volunteers is being sought to help fight the steady march of cane toads across the Tweed Coast.

Tweed Shire Council has joined forces with not-for-profit community environment group Watergum to launch the Tweed Toad Busters program aimed at stopping the advance of cane toads on the Tweed Coast before they have a chance to breed and multiply.

The citizen science program will run from October 2021 to April 2022 and will target cane toads at every life stage, from tadpole trapping to toad busting.

Toad busting involves collecting adult specimens in buckets and removing them from the environment. Those adults are then used by Watergum to produce pheromone lures which attract cane toad tadpoles into special traps.

The first event of the program will be held online at 7 pm on Thursday 7 October. It will involve an online training session via a Facebook live event, followed by a week-long challenge to compete against others to collect the most cane toads, with great prizes up for grabs for the winners.

Participants will learn about cane toads and their devastating impacts on the environment and will also be trained in effective and humane control methods.

If you're interested in getting involved, go to

watergum.org/canetoads/ or tweed.nsw.gov.au/cane-toads For more information, email canetoads@watergum.org or follow Watergum's Facebook page to stay in the loop.

Development proposal for public comment

The following Development Application has been received by the Tweed Shire Council and may be viewed on Council's DA Tracking site located at datracker.tweed.nsw.gov.au for a period of 14 days from Wednesday 29 September 2021 to Wednesday 13 October 2021.

The proposal is not designated development and the Tweed Shire Council is the consent authority.

Applicant	Location	Proposal	Application No.
Aurecon Australasia	Lot 115 DP 241663; Faulks Street Kingscliff and Lot	Telecommunications facility	DA21/0673
Pty Ltd	101 DP 31539; McPhail Avenue Kingscliff		

Any person may, during the period specified above, make a submission in writing to Council in relation to the Development Application. Where a submission is in the form of an objection, then the grounds of objection are required to be specified. Any person may, during the above period, make a written submission to the General Manager of Council. It should also be noted that Council has adopted a policy whereby, on request, any submission including identifying particulars will be made public. Council will give consideration to the 'Public Interest' and requests for confidentiality by submitters in determining access to submission letters. However, the provisions of the Government Information (Public Access) Act 2009 - GIPAA may result in confidential submissions being released to an applicant.

Please note – requirements regarding Disclosure of Political Gifts and Donations

A disclosure is required to be made in a statement accompanying the relevant development or planning application by a person who makes the application. In addition, a person who makes a written submission either objecting to or supporting a relevant development or planning application must also make a disclosure if the person has made a reportable political donation.

Further information regarding Donations and Gift Disclosure are available on Council's website at tweed.nsw.gov.au/development-applications

Notification of integrated development application

Development Application no. DA21/0689

A development application has been lodged by Tony Owen Architects Pty Ltd seeking development consent for demolition of existing buildings and the construction of a 13 storey residential flat building containing 104 units and 2 levels of basement parking, tree removal and strata subdivision (NRPP) at Lots 4-7 DP 23888; No.s 7-13 Pearl Street Tweed Heads. The Northern Regional Planning Panel is the consent authority for the application.

The proposed development constitutes "Integrated Development" pursuant to Section 4.46(1) of the Environmental Planning and Assessment Act, 1979. The following approvals are required in this regard:

Provision	Approval	Authority
Sections 89, 90 & 91 of the	Water use approval, water management work approval or	Department of Environment, Climate Change and Water
Water Management Act 2000	activity approval under Part 3 of Chapter 3	(NSW Office of Water)

The development application and the documents accompanying it may be viewed on Council's DA Tracking site located at datracker.tweed.nsw.gov.au The documents will be available for a period of 28 days from Wednesday 29 September 2021 to Wednesday 27 October 2021.

Any person may, during the above period, make a written submission to the General Manager of Council. It should also be noted that Council has adopted a policy whereby, on request, any submission including identifying particulars will be made public. Council will give consideration to the 'Public Interest' and requests for confidentiality by submitters in determining access to submission letters. However, the provisions of the Government Information (Public Access) Act 2009 -GIPAA may result in confidential submissions being released to an applicant.

Any submission objecting to the proposed development must state the ground upon which such objection is made.

Please note - requirements regarding Disclosure of Political Gifts and Donations

A disclosure is required to be made in a statement accompanying the relevant development or planning application by a person who makes the application. In addition, a person who makes a written submission either objecting to or supporting a relevant development or planning application must also make a disclosure if the person has made a reportable political donation.

Further information regarding Donations and Gift Disclosure are available on Council's website at tweed.nsw.gov.au/development-applications

Notification of integrated development application

Development Application no. DA21/0705

A development application has been lodged by Zone Planning Group seeking development consent for driveway access, internal road and bridge over internal creek at Lot 5 DP 871177; No. 102 Crooks Valley Road Crystal Creek. Tweed Shire Council is the consent authority for the application.

The proposed development constitutes "Integrated Development" pursuant to Section 4.46(1) of the Environmental Planning and Assessment Act, 1979. The following approvals are required in this regard:

Provision	Approval	Authority
Section 100B of the Rural Fires Act 1997	General Approval	Rural Fire Service
Sections 89, 90 & 91 of the Water Management Act 2000	Water use approval, water management work approval or activity approval under Part 3 of Chapter 3	Natural Resources Access Regulator

The development application and the documents accompanying it may be viewed on Council's DA Tracking site located at datracker.tweed.nsw.gov.au The documents will be available for a period of 28 days from Wednesday 29 September 2021 to Wednesday 27 October 2021.

Any person may, during the above period, make a written submission to the General Manager of Council. It should also be noted that Council has adopted a policy whereby, on request, any submission including identifying particulars will be made public. Council will give consideration to the 'Public Interest' and requests for confidentiality by submitters in determining access to submission letters. However, the provisions of the Government Information (Public Access) Act 2009 -GIPAA may result in confidential submissions being released to an applicant.

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Further information regarding Donations and Gift Disclosure are available on Council's website at tweed.nsw.gov.au/development-applications



02 6670 2400 or 1300 292 872

PO Box 816, Murwillumbah NSW 2484



tsc@tweed.nsw.gov.au



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