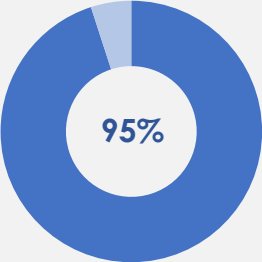


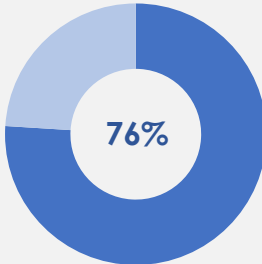
Summary Stats

Key Measures:



Quality of Life in the LGA

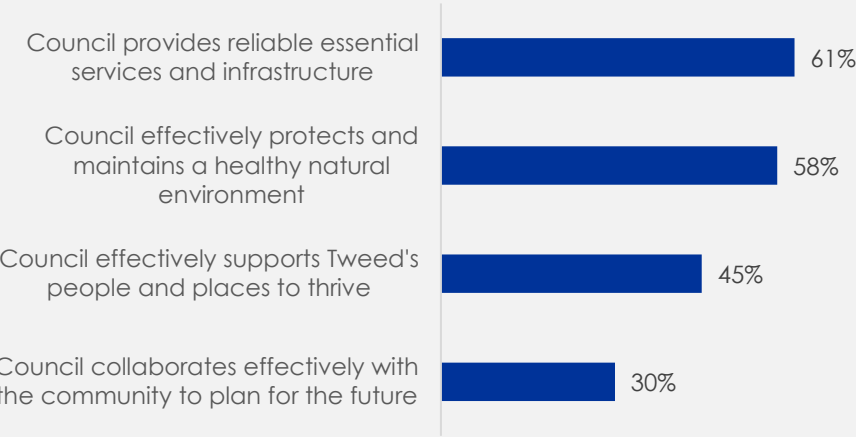
95% of residents rate their quality of life living in the Tweed Shire LGA as 'good' to 'excellent'.



Overall Satisfaction

Overall, 76% of residents are at least somewhat satisfied with the performance of Council over the last 12 months.

Agreement with Statements (T2B%)



Services and facilities

What is driving satisfaction this year?



Council's customer service



Council decision-making is in the best interests of the community



Providing opportunities for residents to have their say about important issues



Financial management

Largest gaps in performance:



Maintaining local roads



Managing floodplains and impact of floods



Development assessment timeframes

Most valued aspects



Good location



Good environment



Atmosphere



Sense of community

Areas to focus on

Highest priority issues



Housing



Road network



More/better services and facilities

Programs and services needing focus



Public transport



Road maintenance



Youth services and programs