

# Know your Water Week

Council charges water users four times a year for the water they consume. This quarterly billing cycle was introduced in July 2014 to align with New South Wales Government best-practice guidelines.


With quarterly billing, the meter-reading and billing cycle is continuous. Every quarter, meter reading occurs 11 out of 13 weeks and bills are sent within two weeks of a meter being read. So, knowing your Water Week can help you manage your budget. For example, households that have their meter read in Week 1 can expect their bill by Week 3 at the latest; households that have their meter read in Week 5, can expect their bill by Week 7 at the latest; households that have their meter read in Week 11 can expect their bill by Week 13 at the latest. Then, the billing cycle begins again.

Every week Council publishes the Water Week droplet in the Tweed Link (note schedule can change due to weather). To check what Water Week your house or business premises falls under, the water meter reading areas are as follows:

**Water meter reads this week:**


- Murwillumbah – Wollumbin Street south to High School Lane; Myrtle Lane east to Commercial Road; Showgrounds, Hospital Hill, east side of Brent, Mooball and Charles streets (excluding Tumbulgum)
- Tweed Heads – Central Tweed Heads west to Second Avenue
- Burringbar; Mooball; Pottsville Seabreeze

Expect your bill by **Week 3** at the latest.



**Water meter reads this week:**


- Murwillumbah – CBD; Byangum Road from Woolumbin Street east to Frangela Drive
- Tweed Heads – Second Avenue west to the M1
- Pottsville (excluding Seabreeze)



Expect your bill by **Week 4** at the latest.

**Water meter reads this week:**


- Murwillumbah – River Street; Industrial Estate; Tweed Valley Way, south of Tweed River from Reserve Creek Road to south of Mistral Road
- Tweed Heads – Kennedy Drive west of the M1; Seagulls Estate; Piggabeen Road to Cobaki
- Chinderah; Cobaki; Cudgen; Duranbah; Fingal Head; Kielvale



Expect your bill by **Week 5** at the latest.

**Water meter reads this week:**


- Tweed Heads – Gollan Drive west to north-west Bilambil Heights (inc. Myeerimba Parade, Warringa Drive)
- Bilambil Heights – Scenic Drive to north-west Bilambil Heights (inc. McAllister Road, Marana Street)
- Kingscliff – east of M1 and south to end of Kingscliff Street (inc. Noble Park); Kingscliff North
- Nunderra; Tyalgah



Expect your bill by **Week 6** at the latest.

**Water meter reads this week:**


- Murwillumbah – Golden Links, Bellevue Heights; Hunderd Hills; Riveroak Drive and North Arm Road to Crystal Creek
- Tweed Heads: West of the M1 and north of Kennedy Drive; south-east Bilambil Heights
- Bilambil Heights – south-east Bilambil Heights (including Broadwater Esplanade and Lakeview Terrace)
- Kingscliff – north end of Pearl Street south to Cudgen Creek and west to Turnock Street; Kingscliff South
- Crystal Creek



Expect your bill by **Week 7** at the latest.

**Water meter reads this week:**


- Murwillumbah – Bray Park from Kyogle Road and Frangela Drive west to Park Avenue
- Tweed Heads – Boyds Bay Bridge south to the M1
- Salt; Seaside City



Expect your bill by **Week 8** at the latest.

**Water meter reads this week:**


- Tweed Heads – West of the M1 from Dry Dock Road south to Leisure Drive (excluding Flametree Park)
- Casuarina; Tyalgum; Uki



Expect your bill by **Week 9** at the latest.

**Water meter reads this week:**


- Murwillumbah – Barnby Estate (including William, Baker and Barnby Streets, Coral Fern Circuit)
- Banora Point and Chinderah – Flametree Park along Leisure Drive and Darlington Drive, south to Ash Drive; south of Terranora Road between M1 and Fraser Drive
- Terranora – North of Terranora Road and from Horseshoe Road west to Henry Lawson Drive and Eliza Fraser Court



Expect your bill by **Week 10** at the latest.

**Water meter reads this week:**


- Bogangar – North of Banksia Avenue (excluding Cabarita Road)
- Koala Beach
- Tanglewood
- Banora Point – Leisure Drive, south to Amaroo Drive and Fraser Drive east to Darlington Drive north to the Motorway
- Terranora – Terranora Road west of Carnington Court to North Tumbulgum (including Bilambil village)



Expect your bill by **Week 11** at the latest.

**Water meter reads this week:**


- Banora Point and Chinderah – Amaroo Drive south to Terranora Road and Fraser Drive east to Darlington Drive
- Terranora – Terranora Road from Fraser Drive west to Carlington Court and Mahers Lane
- Tumbulgum – Tweed Valley Way from Melaleuca Station to north Colonial Drive
- Bogangar – south of Banksia Avenue and Cabarita Road



Expect your bill by **Week 12** at the latest.


**Water meter reads this week:**

- Banora Point and Chinderah – Banora Point East (east of M1), Darlington Drive east to Terranora Road
- Condong; Dunbible; Hastings Point



Expect your bill by **Week 13** at the latest.

No meters are scheduled to be read this week. Customers whose meters were read in Week 10 can expect their bills by the end of this week at the latest.



No meters are scheduled to be read this week. Customers whose meters were read in Week 11 can expect their bills by the end of this week at the latest.

