

Duplex and triplex water meter connections

Application and billing information

Eligibility

- New or existing duplexes or triplexes must be strata titled. This means each individual dwelling currently pays Council rates and water and sewer access charges.

How to apply

- Owners should consult with a licenced plumber and obtain details of how the internal pipes are installed at the property to determine if they can be separated. A quote or quotes should be sought from a licenced plumber to conduct the internal work required within the property to connect to the new proposed meter. (Council does not hold diagrams showing where internal pipe work runs within properties.)

- Plumber completes the following forms:
 - [Water Meter Connection/Disconnection/Relocation](#)
 - [Notice of Work – Plumbing and Drainage](#)
- A sketch or mud map showing where the second meter is requested to be positioned should be provided with the application. The meter is required to be within 600mm of the front boundary and accessible. If the position is not indicated, the default position will be beside the existing meter within 300–600mm.

Note: All water meter applications for duplexes and triplexes **must contain the plumbers name and contact details**. Council will accept applications from a single owner, combined owners or the owner's corporations; however our preference is that the plumber completes the application.

Installation fees 2021–2022

20mm meter	\$556.00 × number of meters required
25mm meter	\$741.00 × number of meters required
Notice of work – plumbing and drainage	\$53.00

Installation

- Once the application for water meter connection has been lodged and paid for, Council will liaise with the owner and plumber to coordinate the work. The owner/s will be required to have a plumber onsite at the nominated installation time to complete the internal connection to the meter. Council will install the service line from the water main to the new meter.
- Council may take the opportunity to upgrade the existing meter to meet current installation standards when we conduct the work.

Billing

- Council will nominate which meter is allocated to which dwelling and will clearly mark the meters so the owners can identify their meters.
- At the time of connection the existing meter will be read and a special bill will be sent to the existing billing address for the consumption recorded up to the separation of the connection. (it is the responsibility of the owners to determine how this final combined consumption bill will be divided)
- From this date each dwelling will be billed separately for consumption.

Notes

- All internal plumbing work is paid for by the property owners
- Council will only read and maintain Council installed meters (no private internal meters)
- If you are considering applying on your own you need to consult with other owner(s) because internal pipe work will be interrupted. Council takes no responsibility to contact other owners regarding the proposed alterations.
- Please note that 'granny flats' do not meet the criteria for a duplex or triplex connection.