

*Tweed Shire Council wishes to recognise the generations of the local Aboriginal people of the Tweed Bundjalung Nation who have lived in and derived their physical and spiritual needs from the forests, rivers, lakes and streams of this beautiful valley over many thousands of years as the traditional custodians of these lands.*



The Dreamtime Beach access track at Fingal Head is closed to vehicles and pedestrian during upgrade works.

## Access track to Dreamtime Beach closed

**Council has temporarily closed the access track to Dreamtime Beach, off Lagoon Road in Fingal Head.**

There will be no vehicle and pedestrian access while works to address safety and environmental concerns at the popular track are underway. Works will take about 4 weeks to complete, weather permitting.

The old quarry track is unsealed and poorly drained, with a lack of parking and other facilities.

Emergency vehicles are often unable to access Dreamtime Beach due to parked vehicles blocking the beach access track. This is a serious safety concern for the community as Dreamtime Beach is a dangerous swimming beach.

Unrestricted vehicle access and illegal camping are also causing damage to endangered coastal wetlands and rainforest so Council is taking action to reduce our impact on the natural environment.

Works to resurface the car park with gravel and repair the track for emergency vehicles have started.

A car parking area at the start of the track will be formalised to ensure safe pedestrian access to the beach. However, vehicle access along the old quarry track will be restricted to emergency vehicles only.

For the safety of crews and the community, the access track will be closed to all vehicles and pedestrians for the duration of the works.

Visit [tweed.nsw.gov.au/roadworks](http://tweed.nsw.gov.au/roadworks) for updates.

## It's time to get rid of insinkerators

**Council is urging residents with insinkerators to use green-lid bins instead.**

When food scraps are thrown into green-lid bins, they become top-quality compost, thanks to the Tweed Organics Processing Facility.

When scraps are thrown into insinkerators, they head into the wastewater system and help cause sewer blockages.

Scraps that make it to wastewater treatment plants mix with sewage.

It takes a lot of energy (electricity) to turn the mix into safe biosolids for disposal.

**Food scraps are for worms, not pipes.**

Keep food scraps out of the wastewater network by getting rid of your insinkerator and using a green-lid bin instead.

It's better for our environment.

**Green-lid bins are available from Council.**

Head to [tweed.nsw.gov.au/green-lid-bins](http://tweed.nsw.gov.au/green-lid-bins) to find out more.



## Council donates to vital community rescue helicopter service

**Council has again thrown its support behind the Westpac Rescue Helicopter Service, donating more than \$16,800 to the vital aeromedical service.**

Funds donated to the service are used for the upkeep and maintenance of their rescue helicopter, fuel, training for staff and more. The previous Tweed donation went towards building a storage facility at the hangar.

Westpac Rescue Helicopter Service Major Gifts & Donors Manager Zeke Huish thanked the Tweed for its support.

"Tweed Shire Council's support is very significant and is something we do not take for granted," Mr Huish said.

"As a local charity we can't thank Council and the residents of the Tweed Shire enough for their continued support to help us save lives throughout the region."

In 2021/22, the Westpac Rescue Helicopter Service completed 1,494 missions across Northern NSW from its bases in Newcastle, Tamworth, and Lismore. In all, 413 of these missions were performed from their Lismore base which services the region from Nambucca through to the Queensland border and west to Tenterfield.

Their missions cover a wide variety of medical emergencies, including search and rescue operations, injuries from motor vehicles and motorcycle accidents, medical conditions, industrial and sporting injuries, burns, drownings and falls, as well as inter-hospital transfers.

The Northern Rivers-based service has been in operation since 1982 and has grown to become a vital 24-7 aeromedical operation. It is reliant upon community fundraising and strong partnerships such as that with Tweed Shire Council to ensure its quality, reliability, and sustainability.

**TARGET 160** Last week we each used **189L a day**  
as at 9 January 2023



## Northern Rivers RAIL TRAIL

Walk ~ Ride ~ Explore

### The rail trail is coming!

**Work on the Tweed section of the Northern Rivers Rail Trail is in the final months of construction, with the exciting new attraction set to open to the public in March this year.**

[Subscribe](#) to the Northern Rivers Rail Trail E-newsletter to be the first to know about opening celebrations and upcoming expressions of interest for the Rail Trail Partner Program.

Council will call for expressions of interest for the Rail Trail Partner Program later this month. Adjoining landowners and local businesses who want to be part of the region's newest must-do experience – for both visitors and residents – should start to consider the commercial opportunities the rail trail will bring.

Subscribe at [northernriversrailtrail.com.au](http://northernriversrailtrail.com.au)

## Don't be a goon, just ditch the balloon

**A complete ban on the use of balloons in all Council buildings, parks and outdoor areas came into effect on 1 January.**

'Don't be a goon, ditch the balloon' is the message from Council as we all play our part in caring for our internationally significant environment.

Balloons, once a party staple, have been found to wreak havoc on animals and marine life. Whether foil, latex or made from so-called environmentally-friendly materials, all balloons have the potential to cause harm to our local ecosystems.

Even products labelled biodegradable can still take years to decay. In that time, they can be devastating to animals that swallow parts of them or get tangled in the strings they are often attached to.

The total balloon ban follows Council's move in September last year to prohibit the release of helium balloons on Council-owned land. It also falls in line with the NSW Government's ban on single-use plastics which was recently widened to include items such as plastic containers and cups, stirrers, and plastic microbeads.

It is important to note the total balloon ban does not extend to events held on privately-owned land.

Council is encouraging the community to share their balloon alternatives. Use the tag #ditchtheballoon on social media to highlight the ideas you've come up with.

For more information on the harmful effect of balloons on the environment, visit [cleanup.org.au/balloons](http://cleanup.org.au/balloons). For ideas on balloon alternatives, you can also visit [tweed.nsw.gov.au/ditchtheballoon](http://tweed.nsw.gov.au/ditchtheballoon).

## Get your fill of clean fill

**Council is looking for landowners interested in accepting clean fill from our construction projects and flood repairs.**

Each year, Council excavates about 10,000 tonnes of clean fill. As part of their commitment to reduce impact on the natural environment Council is always looking for ways to reuse the material rather than disposing of it in landfill.

Eligible landowners can apply to take loads of clean fill to use on their property such as to build-up sites for farm sheds or pads above flood levels for stock and machinery.

Properties must be suitable for a tandem truck to access. During periods of wet weather, fill will only be delivered to properties with all-weather access.

To register your interest or for more information visit

[tweed.nsw.gov.au/disposal-of-fill](http://tweed.nsw.gov.au/disposal-of-fill)

Applications will be assessed against relevant planning and land zoning controls.



The Westpac Rescue Helicopter on standby at the service's Lismore base.

# Measuring the cost of the 2022 flood

As a new year begins, we take stock of the year that was so dominated by the flood of February 2022 – the biggest flood in the Tweed's recorded history which devastated much of the region.

The destruction and damage to the Tweed's infrastructure, services, businesses and individuals caused widespread angst and distress and the financial cost amounts to many millions of dollars.

The community was hit hard by the 2022 floods. More than 2,100 homes were damaged and of those, 500 were deemed no longer habitable and an estimated 1,600 people required temporary accommodation.

Getting the Tweed up and running again has been a focus for Council and the many organisations involved in recovery efforts.

## Restoration of infrastructure and services

Restoration works commenced in March and will continue through 2023 and well into 2024. Supporting the Tweed's recovery by reconnecting communities and restoring infrastructure and assets has been a priority for Council.

The challenge has been not just to restore infrastructure but where feasible, incorporate greater resilience.

The total damage bill from the floods of February and March for Council has been revised up and is now estimated at more than \$110 million.

A large portion of the cost has been damage to the road network, including 10 significant landslips which have caused major disruptions to the community.

Restoring the road network has been a complicated and lengthy process with an estimated road damage bill of more than \$90 million.

To date, a total of 3,780 road damages have been identified which is more than double that following the 2017 ex-Cyclone Debbie floods and does not include minor repairs such as potholes.

As at the end of November, Council has spent more than \$39 million on flood restoration works. The bulk of this expenditure is in road repairs including:

- Council has completed 100% of the Emergency Works – 730
- Council has completed 76% of Immediate Reconstruction Work – 1601 out of 2104 locations
- Council has repaired 36,242 potholes.

The flood recovery has included a massive clean-up operation, removing flood debris and commercial and residential items destroyed or damaged in the floods.

The cost of the waste collection and disposal was \$4.1 million.

- This involved clearing 26,000 tonnes of flood waste including household goods (equivalent to an additional 2/3 of the annual waste volume the community usually produces)
- Among this waste was 1,440 tonnes of asbestos
- An estimated 75,000 tonnes of mud debris were also collected and removed (including setting up a temporary waste processing facility with approvals from the Environmental Protection Authority).

Some 90 Council buildings were damaged in the floods along with damage to items such as water and sewerage, flood mitigation and waterway assets.

The estimated cost to restore these facilities is in the order of \$20 million. To date more than \$2.15 million worth of repairs have been carried out including:

- Repairs to community assets and parks - \$850,000
- Council depot repairs - \$600,000
- Water and wastewater repairs - \$700,000
- Flood mitigation assets - \$300,000.

There's more to this article than we have the room to include here. Visit [tweed.nsw.gov.au/latest-news](https://www.tweed.nsw.gov.au/latest-news) to read more.

Replace your **old shower** and get a **refund from Council**



Saving more than 15,000 litres of water per year and up to \$100 in water and electricity costs is as easy as installing water-saving showers, basin and sink spouts, mixers, aerators and flow controllers or regulators.

Council provides homeowners a 50 per cent rebate on the purchase and installation of approved water saving products such as showers and tapware.

If you upgrade your outdated showers and tapware with water efficient products, Council will refund 50 per cent of the total purchase and installation costs for eligible products to a maximum of \$100.

Visit [tweed.nsw.gov.au/residential-water-rebates](https://www.tweed.nsw.gov.au/residential-water-rebates) or call Council on 02 6670 2400 for further information on the rebate program, including terms and conditions and the application form.

# Students plant trees to protect threatened birds

More than 100 year 4 children from Lindisfarne Junior School recently participated in tree planting and bollard painting at a newly-installed habitat enhancement site to protect the Glossy Black-Cockatoos and Bush Stone-curlews at Old Fingal Boat Harbour Park at Fingal Head.

Council and local residents created a 'safe haven' for the 2 threatened bird species at Fingal Head as part of the 'conserving cockatoos and curlews on the Tweed Coast' this year. The project focuses on conservation efforts by managing known key threats, including habitat loss and disturbance, predation and disturbance by people, domestic pets and feral animals.

Read the full story at [tweed.nsw.gov.au/latest-news](https://www.tweed.nsw.gov.au/latest-news)



Tweed Byron Local Aboriginal Land Council Ranger Tommy Byrnes with Lindisfarne year 4 students at the Fingal Head habitat enhancement site. Tommy talked to the students and teachers about incorporating stories as part of their artwork when painting the bollards.



## Have your say

Add your voice to decision making in the Tweed

### Council seeks support to apply for Special Rate Variation

Tweed Shire Council is seeking to apply for a 2.35% rise in general rates in addition to the 4.0% rate rise approved for the Tweed by the Independent Pricing and Regulatory Tribunal (IPART) – to meet the rising costs of delivering services and ensuring information systems are up to date and secure.

The Special Rate Variation (SRV) application is necessary as Council service delivery costs have increased significantly over the past 12 to 24 months and to ensure our information systems are up to date and secure. If the financial position has not improved over the longer term, services will have to be reduced and assets will not be renewed when needed.

As a resident or ratepayer, you are invited to have your say.

- Give feedback or leave a comment on [yoursaytweed.com.au/srv](https://www.yoursaytweed.com.au/srv)
- **Email:** [tsc@tweed.nsw.gov.au](mailto:tsc@tweed.nsw.gov.au)
- **Mail:** Address to the General Manager, Tweed Shire Council, Civic and Cultural Centre, 10-14 Tumbulgum Road, Murwillumbah NSW 2484.

Additionally, the community will have the opportunity to provide submissions to IPART following Council submitting the SRV application. This will occur during March/April 2023.

### Have your say

Learn more about the Special Rate Variation application on [yoursaytweed.com.au/srv](https://www.yoursaytweed.com.au/srv)

**Enquiries:** Arthur Piggott, Senior Accountant  
**Phone:** 02 6670 2400

**Council confidentiality policy:** On request, any submission including identifying particulars will be made public. Council will give consideration to the 'Public Interest' and requests for confidentiality however, the *Government Information (Public Access) Act 2009* may require confidential submissions to be released to an applicant.



Places to love

Jack Evans Boat Harbour

Tweed Shire Council is starting 2023 with some exciting community activations at Jack Evans Boat Harbour.

## FREE Twilight Movies on The Tweed

**The Emoji Movie on Friday 13 January**  
(approx. start of 8.15 pm)

**Red Dog, True Blue on Friday 10 February**  
(approx. start of 8 pm)

The pop-up screen will be set up in the large, grassed area beside the exciting new inclusive playground, Goorimahbah - Place of Stories.

You are encouraged to travel by public transport, walk, ride, skate or scoot.

## Pop-up coffee kiosk

Tweed Shire Council is trialling a pop-up coffee kiosk at Jack Evans Boat Harbour until the end of February.

Coffee and other drinks, as well as sweet and savoury treats, will be available.

Trading hours: Wednesday to Sunday, 6.30 am - 2.30 pm.

The pop-up kiosk will be located near the exciting new inclusive playground, Goorimahbah - Place of Stories.

Come visit and enjoy these pop-up events.

Tell us what you think on [yoursaytweed.com.au/lovejackevans](https://www.yoursaytweed.com.au/lovejackevans)



Both of these pop-up events are supported by the NSW State Government as a part of the Places to Love initiative and will inform and guide the future use of the space.



### Contribution Plan Amendments West Kingscliff (CP07)

14 December 2022 until 6 February 2023

In response to a submission received on Section 7.11 Contribution Plan No.7 West Kingscliff (CP07) while on public exhibition in June 2022, additional changes have been made and are detailed in a Council report. The Council Report is also available online on [yoursaytweed.com.au](https://www.yoursaytweed.com.au)

### Have your say

Submissions relating to this newly amended plan can be made up to 4pm on 6 February 2023

Visit [yoursaytweed.com.au](https://www.yoursaytweed.com.au) to learn more and make a submission.

Submissions can also be made to the General Manager, Tweed Shire Council, PO Box 816 Murwillumbah 2484 or email [tsc@tweed.nsw.gov.au](mailto:tsc@tweed.nsw.gov.au)

**Enquiries:** Danny Rose, Manager Roads & Stormwater  
**Phone:** 02 6670 2400

### Proposal to classify 6 parcels of land as operational

A Planning Proposal (PP21/0003) sought to reclassify 6 parcels of land from community to operational. A public hearing was held on Wednesday 30 November in Tweed Heads. The final outcomes of the Public Hearing are documented in a final report which is now available for review. Printed copies are available in Murwillumbah and Tweed Heads offices. A digital copy is available on [www.yoursaytweed.com.au/6-lots-operational](https://www.yoursaytweed.com.au/6-lots-operational)

Visit [yoursaytweed.com.au/6-lots-operational](https://www.yoursaytweed.com.au/6-lots-operational) to learn more.

**Enquiries:** Matthew Zenkeler, Senior Strategic Planner  
**Phone:** 02 6670 2400

Help us make decisions with you  
Register at [yoursaytweed.com.au](https://www.yoursaytweed.com.au)



# Here is the flood recovery update for 11 January 2023

## Community Centre resumes service

The Murwillumbah Community Centre (MCC) has resumed normal services for 2023 at the Coolamon Centre in Murwillumbah.

The MCC service will also be operating from the Anglican Church at 41 Pearl St, Kingscliff.

For those seeking flood recovery support, bookings are required. For more information contact the MCC on 02 6672 3003.

Service NSW will operate on Tuesday, 10 January and 17 January 2023. After this date, service numbers to be reviewed to determine if remain open.

If decision to close a 4-week notice period will be given to public. Recovery assistance will continue from Services NSW office at Canvas and Kettle.

For further information please contact Service NSW on 13 77 88.

## Pottsville Recovery Support Service back after break

The Pottsville Beach Neighbourhood Centre has reopened for face-to-face appointments, including Recovery Support Service (RSS).

They link people to their own personalised recovery support worker, who can help them navigate and access services and disaster assistance packages.

The recovery support workers also support people with the ongoing emotional, physical and financial impacts of floods, which may impact their longer term health and wellbeing.

The Pottsville Beach Neighbourhood Centre is located at 10b – 12a Elizabeth St, Pottsville. For more information, call 02 6676 4555 or 0476 677 422, email [rss@pbnc.org.au](mailto:rss@pbnc.org.au)

## Chinderah Donation Hub reopens next week

The Chinderah Donation Hub, located at 23/18 Ozone Street, Chinderah, in the Chinderah Industrial Estate (behind the BP Service Centre), located between Supaloc and Chinderah Motors, will reopen on Monday, 16 January 2023.

Services NSW staff will continue outreach services resuming on Thursday from 9 am to 4 pm as numbers continue to be high and consistent.

## Scenic Drive update

Another milestone in the restoration of Scenic Drive will be achieved when contractor Australian Marine and Civil Pty Ltd (AMC) seals a new restored section of road at site A on Tuesday 17 January from 10am.

This section of the road will be in "caretaker mode" with both lanes open for use, having water filled barriers against the down side of the road and reduced speed to 40km.

Starting this month, further works will commence including guard rail instalment and line marking.

Traffic lights will still be functioning for this site as only one lane will be in use until sealing is completed.

Once this is completed, work will then commence on pavement works, kerb and guttering, batter works and the installation of guard rails.

The road is open with a temporary one lane access to all vehicles under traffic control. There is no footpath or pedestrian access.

Traffic controllers will monitor flows and meet the needs of peak demand times so please be patient and allow extra time for travel.

## Tyalgum Road

In a move designed to speed up the process of approving the final design and construction work on the Shire's largest landslip at Tyalgum Road, Councillors have agreed to decline the offers submitted for this project and negotiate.

They agreed with a recommendation to authorise Council's General Manager Troy Green to delegate authority to the relevant Council department, which will allow final discussions on design and construction to be held without having to go back to the Councillors for further approval.

The move will allow Council's flood recovery team to work through various issues connected with restoring Tyalgum Road, the site of the Tweed's largest and most complicated land slip caused by the 2022 floods.

Manager of Infrastructure Delivery Tim Mackney said the complexity of the Tyalgum Road slip had been a huge challenge for contractors bidding for the work and analysis of the site had taken considerable time.

"We have had positive discussions and consultations with the contractors, but there are still some issues which have to be resolved to ensure the restoration work is appropriate," Mr Mackney said.

It is hoped negotiations with bidders on the Tyalgum Road landslip will be completed early in 2023.

A round table meeting between the NSW Government and Tweed Shire Council representatives and the Tyalgum community is planned for Tuesday 31 January 2023.

## Reserve Creek Road

A \$6 million tender to design and construct the repair of Reserve Creek Road, which suffered a significant landslip in the February flood, has been awarded to SEE Civil Pty Ltd.

The decision to award the \$5,978,367 contract to SEE Civil Pty Ltd

will enable the company to proceed with further design work to repair Reserve Creek Road early in the new year.

The Reserve Creek Road landslip presents a major design and engineering challenge, with the road significantly undermined by a 15-metre high, near-vertical landslip which occurred during the February-March flood.

Transport for NSW has confirmed in-principle funding approval to cover the cost of repairs.

Council is aware of the issues facing the local community and the significant connectivity impacts associated with the road closure and are doing everything we can to expedite the repair process and deliver a safe and connected local road network.

Visit [tweed.nsw.gov.au/flood-recovery-works](https://tweed.nsw.gov.au/flood-recovery-works) and click on 'flood recovery on our roads' to find out more.



Construction work on Site A on Scenic Drive.

## Proposed naming of roads within Precinct 5 Kings Forest Subdivision

Council gives notice that it proposes to name the roads dedicated in a plan of subdivision of Lot 2 in DP1270901 (MP08\_0194) in Kings Forest, Tweed Shire as shown below:

- Kings Forest Parkway
- Attunga Street
- Berida Street
- Bimbi Lane
- Boorabee Street
- Corunna Lane
- Breeza Street
- Coneac Street
- Cooperook Lane
- Culgoora Street
- Dorrigo Court
- Boorum Way
- Enmore Crescent
- Fifield Lane
- Janewindi Street
- Midyim Street
- Oakwood Avenue
- Penrose Street
- Peisley Street
- Spirabo Street
- Tarrington Street
- Timbarra Street
- Ungarie Street
- Bunburra Lane
- Yammie Lane
- Bombala Drive

Submissions to lodge an objection to the proposed naming close 4pm, 2 February 2023. Any objections should clearly state the reasons for such objections. Objections should be addressed to the General Manager, Tweed Shire Council, PO Box 816, Murwillumbah, NSW 2484 or email [tsc@tweed.nsw.gov.au](mailto:tsc@tweed.nsw.gov.au)

Note that under the provisions of the Government Information (*Public Access*) Act 2009, such submissions may be referred to third parties for consideration.

Council Ref: PN: 112792

Enquiries: Emily Rockliff, Technical Officer - Property  
Phone: 02 6670 2400

Subdivision Map available online: [yoursaytweed.com.au/kingsforestreads](https://yoursaytweed.com.au/kingsforestreads)

## Current vacancies

View current vacancies at [tweed.nsw.gov.au/job-vacancies](https://tweed.nsw.gov.au/job-vacancies)

Subscribe to receive Job Vacancy Alerts via email at [tweed.nsw.gov.au/subscribe](https://tweed.nsw.gov.au/subscribe)

**WATER WEEK 1** Check when your water meter is read at [tweed.nsw.gov.au/meter-reading](https://tweed.nsw.gov.au/meter-reading)



## Thank you for Having Your Say in 2022

Thank you to everyone who provided feedback on Council projects in 2022. If you would like to have your say on a range of new projects and initiatives across the Tweed Shire region in 2023 register for regular updates on [yoursaytweed.com.au](https://yoursaytweed.com.au)

5,686 People have registered to have their say on [www.yoursaytweed.com.au](https://www.yoursaytweed.com.au)

72,800 Visits to [www.yoursaytweed.com.au](https://www.yoursaytweed.com.au) to review Council plans and provide feedback online

308 People attended Council's community conversation sessions

61 Council policies, projects or plans were open for public comment

122 Forum topics were discussed

2,100 Community members engaged with us online to provide feedback on Council policies, projects or plans that were on exhibition

2,118 People engaged through a survey, a poll, a forum or another online method.

Most popular projects  
Northern Rivers Rail Trail  
Share your 2022 flood experience  
Goorimahbah – Place of Stories inclusive park  
Widening Tweed Coast Road

16,355 Project related documents downloaded

Help us make decisions with you  
Register at [yoursaytweed.com.au](https://yoursaytweed.com.au)

02 6670 2400 or 1300 292 872

[tsc@tweed.nsw.gov.au](mailto:tsc@tweed.nsw.gov.au)

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or follow Council on:

