



TWEED
SHIRE COUNCIL

Tweed Link

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Flood hardship shows Tweed community character – General Manager’s message:

Hard times don’t build character; they reveal it, and the response from the Tweed community to the flood disaster has revealed so much about the selfless nature of our local residents and the pride that underpins our community life.

On behalf of the elected Councillors and the entire Council team I extend our very best wishes to everyone in our community and beyond whose lives have been affected by the floods.

Council has been overwhelmed with offers of support from individuals, businesses, our neighbouring shires and further afield. To bring that support from across the country and even internationally together, we have established a **Tweed Shire Council – Mayor Appeal Fund**. The tax deductible appeal provides an opportunity for the public and the business community to contribute financially to support local families and recovery initiatives (please see page 2 for information on how to donate).

As we continue the clean-up, I would like to extend our thanks and appreciation to SES, fire and rescue, police and RFS personnel and all the volunteers - as well as our Council staff - who have worked day and night to assist community members and restore services over the past week.

This week’s Tweed Link was going to be a milestone celebration of 1000 editions of Council’s publication; instead we are a community in shock over an event that has created its own piece of unwanted history.

We’re all still coming to terms with the scale of the damage that has been done and the amount of work ahead of us.

I’ll never forget the images I saw and the stories I heard when assessing the damage from the air and on the ground over the past week. Visiting South Murwillumbah I saw the physical and personal toll of the flood waters.

What will also stick with me are the hundreds of stories of community members putting their own interests aside to help neighbours or even complete strangers.

I’ve heard stories of people taking in families who’ve lost the lot, of random groups turning up to help shovel mud and even some locals going above and beyond to get through to the pound to feed animals cut off by flood water.

As a Council we are doing all we can to help get local residents and businesses back on their feet. Our priorities are roads, water, sewer and waste services and connecting people with the supports that are available. This is difficult work, especially considering the enormous equipment losses Council has suffered with some 90 per cent of our fleet being lost or damaged.

Along with many of our neighbouring shires, the Tweed has been declared a Natural Disaster Zone which means State and Commonwealth disaster assistance will be available under Natural Disaster Relief and Recovery Arrangements which includes:

- Help for eligible people whose homes or belongings have been damaged
- Support for affected local councils to help with the costs of cleaning up and restoring damaged essential public assets
- Concessional interest rate loans for small businesses, primary producers and non-profit organisations
- Freight subsidies for primary producers; and
- Grants to non-profit organisations.

Please see the boxes below for information on the recovery supports.

The hard work of the clean-up has only just begun, as a Council we thank you for your patience and your support for your community.

Troy Green - General Manager Tweed Shire Council

Contact Council

Phone: 1300 292 872
or (02) 6670 2400
After Hours: 1800 818 326
Email: tsc@tweed.nsw.gov.au

Customer service hours
Front Counters: 8.30am - 4.15pm Mon - Fri
Telephones: 8.30am - 4.30pm Mon - Fri

Disaster Assistance

- For information on personal hardship and distress assistance and financial support contact the Disaster Welfare Assistance Line on 1800 018 444
- Further information on disaster assistance is available at disasterassist.gov.au and emergency.nsw.gov.au

Flood info & Assistance

- Contact point for face-to-face enquiries and support
- 9am - 5pm at Murwillumbah Community Centre at Nullum Street Knox Park
- Staffed by Council’s Community Engagement Network members and State Government support staff

Roads

For current road conditions:
www.myroadinfo.com.au or
livetraffic.rta.nsw.gov.au

- RTA report a traffic incident phone 131 700
- RTA traffic information line phone 132 701

For updates on Council road closures:
www.tweed.nsw.gov.au/RoadWorks

Water and Sewer

- All water supplies are operational.
- Boiled water alerts have been lifted but all residents are advised to run all internal taps until the water clears before consuming. If your water doesn’t clear or is dirty, please contact Council
- All sewer systems are back operating

Waste

- Council is providing large skip bins and a kerbside rubbish collection service to heavily affected areas
- Stotts Creek Resource Recovery Centre is now open and tip fees have been waived for flood waste
- Domestic kerbside bin collection will continue as normal where possible

Facebook

www.facebook.com/tweedshirecouncil

Emergency Housing

Contact Link2Home 1800 152 152 (free call)

Insurance Council

1300 444 557 for queries relating to insurance

Twitter

www.twitter.com/tweedcouncil

Legal Aid

LawAccess 1300 888 529

Lifeline 13 11 14

Mental Health Line 24hrs/7day 1800 011 511

Tweed Mayor's Flood Appeal Fund

Monetary donations can be made to the appeal at bank branches or electronically via:

Account name: Tweed Shire Council - Mayor Appeal Fund

BSB: 062-580 Account number: 10370281

Council's Civic Centre staff are unable to take cash donations.

Donations are tax deductible and contributors are encouraged to retain a record of their transaction for tax purposes.

Council is working to establish the criteria for the distribution of funds and the application process for those affected.

Community members wishing to donate food or other goods are being encouraged to hold onto the items until local needs and distribution hubs have been established.

Extensive damage to Council road network

Council is working to assess the damage to its road and bridge assets to prioritise repairs and get the community back on the road.

Council's Director of Engineering, David Oxenham said Council has confirmed there is major damage to many roads and the Tweed has lost at least two bridges and possibly a third, with major damage to three others.

"It takes time to get clarity around information in emergency situations but Council is working really hard to get across the damage to our network and advise the community," he said.

"Our task has been made even harder this time as we lost an estimated 90 per cent of our fleet to the flood.

"I encourage community members to be patient and to plan their journeys using information from resources like www.myroadinfo.com.au."

Free building inspections for flood affected homes

Tweed Shire Council building surveyors will provide free inspections to flood affected properties to discuss any structural issues that may have occurred.

Inspections are on a priority basis and will assist with general information about rebuilding and construction that may be required within the flood zone.

"I encourage people particularly those with limited support networks to contact Council," Vince Connell, Council's Director of Planning and Regulation said.

"Anyone affected should also contact their insurers regarding their requirements and are advised to take photos of all damage before they start the clean-up."

To book an inspection or for more detail contact Council's Building and Environmental Health Unit on (02) 6670 2439.

Flood information and assistance point

Council's Community Engagement Network members and staff from NSW Government support areas will be available to meet with flood-affected local residents at a newly established 'flood information and assistance point'.

Based at the Murwillumbah Community Centre at Nullum Street Knox Park, the information point will be staffed to take community enquiries between 9am-5pm.

"This is a really important partnership between Council and the State Government to provide face-to-face support for people who need flood related information," Council's Director Corporate Services, Liz Collyer said.

"Local residents who have State Government enquiries relating to disaster welfare services and financial assistance grants are encouraged to contact 1800 018 444 in the first instance and to attend the flood information and assistance point if they require further advice.

"If your house has been damaged you should contact your insurer or real estate agent (if applicable) as soon as possible.

"Contact Housing NSW to discuss whether you are eligible for assistance with temporary accommodation (1800 152 152)."

Council urges caution in clean up

Council is putting significant resources into helping the community in flood clean-up operations with extra garbage trucks on the road and public rubbish skips for flood debris in affected areas

Council's Resource Recovery Centre at Stotts Creek is also accepting flood debris free of charge for a period as part of clean up support.

"These skips are for residents only and please do not put hazardous waste in them as they can pose a safety risk to our staff in handling the waste," said Tracey Stinson, Council's Director of Community and Natural Resources.

"Paints, oils and batteries should be set aside, tidily, away from domestic waste and debris.

"If you have asbestos, this needs to be handled very carefully, please contact Council for advice"

COMMUNITY NOTICES

Murwillumbah Farmers' Market – Every Wednesday 7–11am. All-weather shopping at the Murwillumbah Showground. *Know your farmer, know your food.* Support your local farmers.

Cabarita Beach/Bogangar Residents Association meets Monday 10 April at 7pm at the Cabarita Sports and Bowls Club. This is the AGM.

ROAD WRAP

Road closures: Major upgrade of Tumbulgum Road, between Sunnyside Lane and Old Ferry Road, Murwillumbah (6-month closure). Pedestrians and cyclists can still pass through section with care but all vehicular traffic will be diverted around the site.

Temporary traffic lights: Henry Lawson Drive, between Coach Road and the Tennis Courts, Terranora.

One-lane flows: Black Spot Programme to realign curve Clothiers Creek Road, Clothiers Creek, between the Pacific Motorway and Wallum Court.

Stop/slow flagmen, expect delays: Limited delays roadworks associated with two sub-developments on Fraser Drive, between Parks Lane and Glen Ayr Drive, Banora Point, and Vintage Lakes Drive and Acacia Street, Tweed Heads South. Road reconstruction Airfield Avenue, Murwillumbah, and Moolau Avenue, Tweed Heads. Fraser Drive cycleway construction, Dry Dock Road to Harrier Street, stop/slow on concrete delivery. Culvert reconstruction Palmvale Road, Palmvale. Retement works Tweed Valley Way, South Murwillumbah. Retement works Tumbulgum Road, Tygalgah. Kerb and gutter works Byangum Road, Murwillumbah between Frangela Drive and Joshua Street. Construction site footpath closure Wharf Street, Tweed Heads.

Possible short delays or diversions: Camera inspections of stormwater pipes all areas in Tweed Heads to end of April.

PROPOSED ROAD CLOSING

Under Section 35 of the Roads Act 1993, notice is given that the Minister for Natural Resources, Lands and Water and Tweed Shire Council will consider the closing of a section of road reserve in connection with a road closure application.

The road under consideration comprises a section of Council public road known as Bells Boulevard adjacent to Lot 173 DP 1075495 at Kingscliff. A Diagram of the proposed road closure may be viewed at Murwillumbah Civic Centre, Tweed Heads Civic Centre or at Councils website www.tweed.nsw.gov.au

All interested persons are invited to make submissions concerning the proposal to the General Manager, Tweed Shire Council, PO Box 816 Murwillumbah NSW 2484, within twenty-eight (28) days of the date of this advertisement. All submissions received will be referred to the Minister's delegate for a decision.

Regarding the provisions of the *Government Information (Public Access) Act*, information contained in such submissions may, at the discretion of Tweed Shire Council and NSW Trade & Investment (Crown Lands), be referred to the person(s) who initiated the proposal for appropriate consideration.

Council Ref: PN 94640

Enquiries: Vanessa Gwynne Email: vgwynne@tweed.nsw.gov.au
GENERAL MANAGER, TWEED SHIRE COUNCIL



Trade & Investment
Crown Lands



DEVELOPMENT APPLICATION DETERMINATIONS

Notification of Development Application Determinations for the purposes of Section 101 of the *Environmental Planning and Assessment Act, 1979* (as amended).

APPLICATION DETAILS

APPROVED

DA16/0550 – Additions and alterations to preschool and boundary adjustment Lot 7021 DP 1113041, Lot 3 DP 1062338, Lot 509 DP 728257, Tweed Coast Road POTTSVILLE

DA16/0891 – A secondary dwelling and fence Lot 27 DP 25289, No. 3 Sunshine Avenue TWEED HEADS SOUTH

CDC17/0031 – Inground swimming pool Lot 455 DP 773420, No. 54 Darlington Drive BANORA POINT

CDC17/0017 – Change of use from a chemist to a health food store and juice bar Lot 5 DP 872039, No. 51 Tweed Coast Road BOGANGAR

DA17/0047 – Farm shed Lot 21 DP 870043, No. 155 Tweed Coast Road CUDGEN

DA17/0086 – Dwelling Lot 1 DP 808395, No. 731 Dulguigan Road DULGUIGAN

DA17/0041 – Two storey dwelling with attached garage and in-ground swimming pool Lot 19 DP 1145386, No. 69 Cylinders Drive KINGSCLIFF

DA17/0066 – Demolition works to Kingscliff Community Hall Lot 2 DP 1122062, No. 81 Marine Parade KINGSCLIFF

CDC17/0027 – In-ground swimming pool Lot 14 Section 41DP 10629, No. 61 Riverview Street MURWILLUMBAH

CDC17/0033 – In-ground swimming pool Lot 98 DP 253034, No. 14 Opal Place MURWILLUMBAH

DA17/0114 – Dwelling with attached garage Lot 455 DP 1218535, No. 22 Talganda Terrace MURWILLUMBAH

DA17/0115 – Dwelling with attached garage Lot 464 DP 1218535, No. 39 Talganda Terrace MURWILLUMBAH

DA17/0119 – Dwelling with attached garage Lot 466 DP 1218535, No. 43 Talganda Terrace MURWILLUMBAH

DA17/0091 – Shed Lot 20 DP 850937, No. 197 Clothiers Creek Road NUNDERI

DA17/0095 – In-ground swimming pool Lot 204 DP 1004930, No. 17 Bandana Drive PIGGABEEN

DA16/0785 – Demolition of existing dwelling and construction of new two storey dwelling with attached garage Lot 56 DP 221408, No. 31 Elanora Avenue POTTSVILLE

DA17/0076 – Side and rear boundary fence Lot 7 DP 232124, No. 4 Endeavour Parade TWEED HEADS

DA17/0120 – Patio roof Lot 1 DP 825752, Unit 1/No. 102 Dry Dock Road TWEED HEADS SOUTH

CDC17/0029 – In-ground concrete swimming pool Lot 2 DP 863486, No. 9 Benson Street TWEED HEADS WEST
The above development determinations are available for public inspection free of charge at the Planning and Regulation Division, Murwillumbah Civic Centre, during ordinary office hours OR viewed on Council's DA Tracking site located at www.tweed.nsw.gov.au/datracking



Readers who are unsure of when their meter is read can look up their water week at:
www.tweed.nsw.gov.au/MeterReading

REFURBISHMENT WORKS

Transport for New South Wales (TfNSW) is undertaking overbridge refurbishment works at Wooyung Road, Crabbes Creek, as part of the NSW Government's rail infrastructure program across the country rail network. Works are being completed by TfNSW's contractor John Holland Rail.

When: 17–25 April 2017 and 2–10 May 2017 (subject to weather/conditions)

Construction hours: Monday to Sunday, 6.30am to 6pm

What you can expect: The bridge will be closed to all traffic and pedestrians from 17 to 25 April to enable the safe replacement of large structural members.

Traffic control will be installed from 2 to 10 May to control traffic during construction hours. Minor delays may be experienced.

There may be some noise and extra vehicle movements associated with this work however, we will endeavour to minimise disruption wherever possible.

John Holland Rail understands the impacts that these works may have on you and welcomes any questions or comments about the project.

Telephone 1300 661 390 or email crn.enquiry@jhg.com.au

DEVELOPMENT PROPOSAL FOR PUBLIC COMMENT

The following development application has been received by the Tweed Shire Council and may be viewed on Council's DA Tracking site located at www.tweed.nsw.gov.au/datracking for a period of fourteen (14) days from Wednesday, 5 April 2017 to 19 April 2017.

Application details

DA17/0142 – Ancillary development to an existing recreation establishment for the purposes of a farm building including an agricultural display centre and an administration building Lot 33 DP 755754, Lot 33 DP 755754, Tyalgum Road, EUNGELLA
Haladhar Holdings Pty Ltd

Any person may, during the above period, make a written submission to the General Manager of Council. It should also be noted that Council has adopted a policy whereby, on request, any submission including identifying particulars will be made public. Council will give consideration to the 'Public Interest' and requests for confidentiality by submitters in determining access to submission letters. However, the provisions of the *Government Information (Public Access) Act, 2009* – GIPAA may result in confidential submissions being released to an applicant.

Please note – Requirements regarding Disclosure of Political Gifts and Donations

A disclosure is required to be made in a statement accompanying the relevant development or planning application by a person who makes the application.

In addition, a person who makes a written submission either objecting to or supporting a relevant development or planning application must also make a disclosure if the person has made a reportable political donation.

Further information regarding Donations and Gift Disclosure are available on Council's website www.tweed.nsw.gov.au/PlanningInformation

COMMUNITY NOTICES

Kingscliff Lions Beachside Markets – Always 2nd and 4th Saturday of the month – next market 8 April. For enquiries and bookings phone 0406 724 323.

Fingal Head Community Association meets Wednesday 12 April at 7pm at Fingal Head Public School MPU.

Monster Car Boot Sale – Murwillumbah Showground 9 April, 8am to 1pm. For site bookings and info call Clive on 0488 191 541. A Rotary Club fundraiser for Wedgetail Retreat.

The Tweed Link is published by Tweed Shire Council. It is available in full colour and e-subscriptions online at www.tweed.nsw.gov.au/TweedLink. Contact the Tweed Link: Editor Tweed Link, PO Box 816 Murwillumbah NSW 2484 or tweedlink@tweed.nsw.gov.au. Customer Service: Council's offices are located at Murwillumbah Civic and Cultural Centre, Tumbulgum Road Murwillumbah and Tweed Civic and Cultural Centre, Brett Street Tweed Heads. Offices open from 8.30am – 4.15pm, telephones available until 4.30pm Monday to Friday. Closed public holidays. Phone (02) 6670 2400 or 1300 292 872. Email tsc@tweed.nsw.gov.au. For Council information at your fingertips visit www.tweed.nsw.gov.au or download Council's smartphone application from Apple App Store or Google Play. After hours emergency calls for Council services only contact 1800 818 326.