

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
2	Supporting Community Life			66%													
2.1.1	Work closely with government and community organisations to improve services to children and families, youth, elderly, Indigenous people, disadvantaged and minority groups and to build stronger and more cohesive communities			78%													
✓ 2.1.1.1.1	Facilitate the Disability Interagency			100%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings facilitated	1	Number	2													
Status Comments	Tweed Disability Interagency meetings were held on April 18 and June 14. The focus of the interagency is increasingly concerned with the changes to person centred philosophy and funding. Disability organisations are all in different phases of adjustment, training and restructuring to meet the needs of clients and their families. The Tweed Disability Interagency members will work together to develop a collaborative approach. Linds Mills the Home and Community Care Development Officer with Northern Rivers Social Development Council provided a briefing and conducted a consultation with the interagency at the June meeting as part of this sector development. Kevin Borger and Craig Read from Special Olympics, Tweed branch provided information on their organisation. The members of the Disability Organisation are looking for similar connections and information in order to build a network of referrals for clients to access in line with the broader aims of the person centred philosophy.																
✓ 2.1.1.1.2	Facilitate the Equal Access Committee			88%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings facilitated	2	Number	2													
Status Comments	The Equal Access Committee met on April 18 and June 20. The committee is consistently identifying and working through action items. The committee recommends responses and solutions to access issues raised by members of the community. A current focus of the committee is to raise awareness in the general community about access issues and inclusion of people with disability. One strategy funded by the committee is a monthly column in the Tweed Link with the theme being accessible footpaths. The regional forum for Access Committees was held in Casino on May 7 with outcomes including developing regional approaches to access issues where appropriate.																
✓ 2.1.1.1.3	Update People with Disabilities Issues Paper to inform development of Disability Access Policy			100%	CSC												
			Jul-11														
Status Comments	The draft access and inclusion issues papers have been completed and are awaiting approval. The next step will be to report issues papers to Council and to make them publicly available to the community. The access and inclusion issues papers provide a strong basis for the next phase which involves developing the access and inclusion policy statement and action plan.																
✓ 2.1.1.1.4	Develop Disability Access and Inclusion Plan			50%	CSC												
			Jul-11														
Status Comments	Work on the access and inclusion policy statement has commenced. The action planning phase will begin once the issues papers have been approved. The Equal Access Advisory Committee is assisting with the development of the plan.																
✓ 2.1.1.2.1	Participate in the Tweed Community Care Forum (Aged Services Interagency)			75%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings attended	1	Number	1													
Status Comments	The new Seniors Information Project Officer based at Banora Point Community Centre commenced on May 14 and will be the main representative on the Tweed Community Care Forum. The Seniors Information Project Officer attended the June meeting. The Healthy Ageing																







Code	Name	Start Date	Target Date	Performance	Responsible Officer												
Project Officer and the Aged and Disability Development Officer will attend occasional meetings.																	
✓ 2.1.1.3.1	Facilitate the Youth Network Interagency			100%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings facilitated	2	2.00	2													
Status Comments	For the above period facilitated a total of three Tweed Shire Youth Network meetings. Network meetings are held every other month, beginning in February. For 2012 calendar on alternate months, professional development workshops are organised for the sector with workshop themes determined by the network members needs. To date, three professional development workshops have been implemented for service providers.																
✓ 2.1.1.3.2	Update Young People Issues Paper (2000) to inform review of Youth Policy			60%	CSC												
			Jul-11														
Status Comments	Audit of youth related services and facilities commenced, for input to Youth Strategy consultation process. Online and hard copy survey developed for young people aged 12-24 to identify current issues. Consultation with sector and parents and carers also planned to inform issues papers.																
✓ 2.1.1.3.3	Develop Youth Strategy			100%	CSC												
			Jul-11														
Status Comments	The consultancy firm Cred Community Planning was engaged to prepare a four year Youth Strategy and Action Plan. The engagement campaign with young people, 'Speak Out' commenced on 2 July with an interactive Bang the Table site, Facebook linkages and a number of innovative ways for young people to have their say. Parents, carers and the sector are also providing input to the plan though a combination of surveys and workshops.																
✓ 2.1.1.4.1	Facilitate the Aboriginal Advisory Committee			69%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings facilitated	4	Number	3													
Status Comments	The Aboriginal Advisory Committee meets the first Friday of every month. Meetings were facilitated in April, May and June and is supported by the Director Community and Natural Resources, Community Services Coordinator and Community Services Officer – Aboriginal Development. Actions arising are followed up by the Aboriginal Development Officer.																
⊖ 2.1.1.4.2	Update Aboriginal and Torres Strait Islander Issues Paper (2001) to inform development of Aboriginal Policy			0%	CSC												
			Jul-11														
Status Comments	The Community Services Officer - Aboriginal Development commenced in January 2012. The Aboriginal Advisory Committee (AAC) has been consulted in relation to the update of the Aboriginal and Torres Strait Islander (ATSI) Issues Paper. The preferred method to update the document is to engage an Aboriginal consultant to work with the community. A draft tender document has been prepared and the AAC have resolved to have a member of the Committee sit on the panel assessing tender submissions. The Expression of Interest for the Aboriginal and Torres Strait Islander ('ATSI') Issues Paper Update will be run in the first quarter of 2012/2013. Updated census data was released in June 2012 and is currently being reviewed.																
⊖ 2.1.1.4.3	Finalise Memorandum of Understanding for signing by Council and the Aboriginal Community			0%	CSC												
			Jul-11														
Status Comments	The Aboriginal Advisory Committee (AAC) decided to finalise the Memorandum of Understanding (MOU) before preparing a Reconciliation Action Plan. A number of recommendations have been made by the AAC in the last quarter to be included the MOU. The updated MOU will be																

Code	Name	Start Date	Target Date	Performance	Responsible Officer
considered by the AAC at the July meeting.					
2.1.1.5.1	Participate in the Child and Family Interagency			100%	CSC
1	Participate in the development, implementation and review of sector Strategic Plans	1	Number	1	
Status Comments The newly combined 2484 Forum and Child and Family Interagency continues to meet to identify gaps in service provision and advocate for new projects to better meet the needs of children and families in the Tweed. The next meeting will be held in August.					
2.1.1.5.2	Participate in the Tweed Shire Child and Family Planning Group			100%	CSC
1	Participate in the development, implementation and review of sector Strategic Plans	1	Number	1	
Status Comments The Social Planner attended a planning day in May that will inform development of future projects.					
2.1.1.5.4	Participate in the Tweed Shire Integrated Response to Domestic and Family Violence Committee			25%	CSC
1	Participate in the development, implementation and review of sector Strategic Plans	1	Number	0	
Status Comments No meeting attended this quarter.					
2.1.1.6.1	Participate in the Far North Coast Multicultural Services Group			100%	CSC
1	Participate in the development, implementation and review of sector Strategic Plans	1	Number	1	
Status Comments Members of the Multicultural Group were involved in Unity Festival held in November 2011 and seek the full group's support to continue this event in 2012. Meetings remain action focussed with a planning meeting scheduled for early 2012. Interest in this group remains strong although attendance numbers can vary with members workloads affecting capacity to attend.					
2.1.1.7.1	Build sustainability skills and resilience by undertaking local projects and developing village plans (subject to external funding)			100%	CSC
1	Number of local plans completed	1	Number	1	
Status Comments Projects in various stages of development; - Stokers Siding and District Community Association plan is complete and delivery of actions have commenced, including an art and craft market.					

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
<p>- Cabarita Beach/Bogangar Village Plan Steering Committee have utilised 'ClubsGrants' funding to recruit a Coordinator and Assistant Coordinator to help the committee develop a village plan for the locality. Cabarita Sports Club is assisting by providing a venue for meetings and Administrative support for the project.</p> <p>- The development of a Burringbar Village Plan seems to have lost momentum in the community.</p>																	
✓	2.1.1.7.2 Support communities to action village plans			100%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of communities actively engaged	1	Number	1													
Status Comments		Village Plans undertaken in Chillingham, Tyalgum, Uki and Stokers Siding reside with a local community body. Villages actively animating plans pursue projects achievable with little or no funding or seek funding on a per project basis. A new plan has been developed this year for Stokers Siding and preparation of a Cabarita Beach/Bogangar Village Plan is in progress. The Cabarita Beach/Bogangar Village Plan has strong community support; a steering committee is in place and a coordinator/assistant coordinator have been appointed. The registered Clubs of the Tweed are supporting this project with funding through the ClubGrants scheme. Development of a Burringbar plan has stalled at this time.															
✓	2.1.1.7.3 Provide grant funding application assessment and recommendations for ClubGrants Committee			88%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of applications funded	20	Number	20													
Status Comments		The new 2012 'ClubsGrant' guidelines have been introduced which have had some limited impact on the applications to date. This position continues to provide assessment and recommendations in partnership with a representative from the Department of Family and Community Services.															
✓	2.1.1.7.4 Provide general grant funding application support and project development for community groups			100%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of applications initiated	4	Number	4													
Status Comments		Ongoing support to individuals and community organisations/groups seeking funding, planning projects and lodging acquittals. Arts and Cultural development/projects enquiries remain strong.															
✓	2.1.1.8.1 Facilitate the Tweed River Regional Museum Advisory Committee			100%	DCNR												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings facilitated	6	Number	6													
Status Comments		Museum Advisory Committee meetings held on 21 July, 8 September, 17 November 2011, and 19 January, 15 March and 17 May 2012.															
⊖	2.1.1.8.2 Facilitate the Art Gallery Advisory Committee			50%	DCNR												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings facilitated	1	Number	1													
Status Comments		Last meeting of the Art Gallery Advisory Committee (AGAC) was held on 16 May 2012.															










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	<p>At this meeting the AGAC discussed future meeting dates. As in the last few years it has been problematic assembling a quorum for meetings, it was decided that three meetings per annum would be more suitable, instead of the current four. Councillor Joan van Lieshout suggested that March, July and November would be suitable months for 2013. The Resolution of the AGAC was that the committee meet 3 times per annum and or as required.</p> <p>Next Meeting: The next meeting of the Tweed River Art Gallery Advisory Committee will be held at Tweed River Art Gallery on Wednesday 21 November at 5.15pm.</p> <p>Notice of Meeting and Gallery Director's Reports submitted 14-10 days prior to meeting date.</p>																
✓ 2.1.1.8.3	Facilitate the Friends of the Tweed River Art Gallery			100%	DCNR												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings facilitated	2	Number	3													
Status Comments	<p>Monthly meetings of the Friends of the Gallery Committee (FOG) held in the Workshop. Meetings held on fourth Wednesday of each month. Attendance of Committee members is high from this enthusiastic group of volunteers. Gallery Director's Report presented each month, as well as any art acquisition proposals if required.</p> <p>Members of the FOG Committee also arrange working party meetings for fundraising events. These have increased since the Christmas period as the FOG have enthusiastically organised a number of fundraising events for the Margaret Olley Art Centre.</p> <p>The Friends of the Gallery hosted a total of 15 fundraising events for the Gallery during this quarter.</p>																
✓ 2.1.1.8.4	Facilitate the Tweed River Art Gallery Foundation Pty Ltd			88%	DCNR												
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1	Number of meetings facilitated	2	Number	3													
Status Comments	<p>Meetings of the Foundation's Board of Directors have been convened on a monthly basis this quarter due to increase in activities generated by the development of the Margaret Olley Art Centre and the upgrade of the Gallery Cafe project. The Board meetings during this quarter have also been attended by DCNR, TSC's Project Engineer Allan Reeve and architect Bud Brannigan.</p> <p>The Gallery Director presents a written Report, with supporting documentation when required for such items as art acquisitions.</p> <p>The Margaret Olley Art Centre Steering Committee, which includes three members of the Foundation's Board of Directors, meets on a monthly basis.</p> <p>Meetings of the Steering Committee were held on 20.4.12, 18.5.12 and 15.6.12.</p>																
2.1.2	Preserve Indigenous and Non Indigenous cultural places and values			58%													
✓ 2.1.2.1.1	Referral of information and briefings to the Tweed Aboriginal Advisory Committee (AAC) where required on any relevant new developments			100%	MDA												
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Code	KPI	Target	Units	Achieved	Notes												
1	Percentage of new development with Aboriginal heritage impacts referred to AAC	100	Percentage	100													
Status Comments	No applications received.																
✓ 2.1.2.2.1	Referral of information and briefings to the Tweed Aboriginal Advisory Committee (AAC) where required on any relevant new strategic plans or policies			0%	CPR												

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1	Percentage of new strategic plans and policies with Aboriginal heritage impacts referred to AAC	100	Percentage	0													
Status Comments		New procedures have been incorporated into the planning proposal (LEP amendment) process to facilitate early consultation with the Aboriginal Advisory Committee.															
	2.1.2.3.1 Review of Community Heritage Study and advance statutory and policy processes for new heritage item listing in Council Local Environmental Plan			85%	CPR												
Status Comments		A final draft of the Community Based Heritage Study (CBHS) was adopted by Council at its meeting of 13 December 2011 for public exhibition. Public exhibition has been conducted and submissions received are now being assessed and prepared for a further report to Council.															
	2.1.2.4.1 Install "3 Brothers" at "Goorimahbah – Place of Stories" (Jack Evans Boat Harbour) -subject to external funding			0%	CSC												
Status Comments		Late notification was received from the Indigenous Culture Support Fund (ICSF) that it has strong reservations about the construction of the '3 Brothers' sculpture in mild steel. Following further investigation and advice from Council engineers, it was decided the work could only be completed in bronze which is not the artists preferred method of fabrication. Negotiations with the artist have broken down and installation of the '3 Brothers' will not proceed. An extension of time has been granted by the ICSF to allow the IPPP and Council come up with an alternative proposal for the site. The IPPP had an initial meeting in late June and will meet again in July to develop a proposal for approval by the ICSF.															
	2.1.2.4.2 Seek external funding to develop "Goorimahbah – Place of Stories" Stage 2			100%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of applications lodged	0	Number	0													
Status Comments		No suitable funding rounds identified this quarter.															
	2.1.2.5.1 Liaise with AAC to ensure appropriate consultation with Aboriginal community			100%	MRS												
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Code	KPI	Target	Units	Achieved	Notes												
1	Aboriginal Advisory Committee consulted at all stages	100	Percentage	100													
Status Comments		Consult with Aboriginal Community through Aboriginal Advisory Committee (AAC) where required. Attended AAC meeting to discuss a number of issues. Attended March meeting to consult on Arkinstall Park project. Attended April meeting to consult on Jack Evans Boat Harbour maintenance.															
	2.1.2.5.2 Investigate funding and partnership opportunities to progress "Goorimahbah"			20%	MRS												
Status Comments		Have had discussions with Green Teams Alliance and Tweed Byron Aboriginal Land Corporation on opportunities. Developing concept plan to further detail and approvals in readiness to take advantage of opportunities when they arise.															
2.1.3	Provide opportunities for residents to enjoy access to the arts, festivals, sporting activities, recreation, community and cultural facilities			65%													

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
 2.1.3.1.1	Upgrade the Murwillumbah CCTV system with a fibre backbone as funds become available from Proceeds of Crime or the Attorney Generals Department			23%	DTCS												
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Code	KPI	Target	Units	Achieved	Notes												
1	CCTV fibre backbone project completed	100	Percentage	50													
Status Comments	Project was initially delayed while waiting for grant funding which was not received. Alternate funding arrangements are now in place and detailed design is in progress. Closed circuit television camera and server relocations are schedule to occur by early September using upgraded radio links and the fibre backbone to be operational by the end of 2012 calendar year.																
 2.1.3.2.1	Enhance existing infrastructure for youth recreation for example skate parks			100%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	New of improved recreation spaces for young people	1	Number	1													
Status Comments	Expression of Interest lodged for new Police Community Youth Club based at Cabarita on 31 October 2011 seeking funding of \$2.5million. Advice was received that the application was unsuccessful in April 2012. The position is part of a working group facilitated by Recreation Services that is developing a draft plan to up-grade Knox Park facilities.																
 2.1.3.3.1	Develop the Tweed River Regional Museum collection and displays as a valued community resource			54%	DCNR												
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1	Number of new items accessioned	25	Number	22													
Status Comments	Progress is being made with processing the backlog of items awaiting assessment. Rate of accessioning items into the collection has slowed due to temporary closure of Tweed River Regional Museum Murwillumbah during 2012. The demands of assessing and packing the collection at Murwillumbah, together with redevelopment of the Museum storage facility and the Museum at Murwillumbah have also impacted on accessions.																
 2.1.3.3.2	Review the Tweed River Regional Museum Strategic Plan			0%	DCNR												
			Jul-11														
Status Comments	Review of the Tweed River Regional Museum Strategic Plan has been delayed pending completion of a collection storage facility at South Murwillumbah and relocation of collection (December - February 2012/2013); redevelopment of the Tweed River Regional Museum at Murwillumbah (to commence in 2012) and planning toward redevelopment of the Tweed River Regional Museum at Tweed Heads. The task has been identified as a priority in 2012/2013.																
 2.1.3.3.4	Develop Tweed River Regional Museum volunteer policy and position description			50%	DCNR												
			Jul-11														
Status Comments	A draft Tweed River Regional Museum Volunteer Policy has been completed and is with relevant Council officers for review and comment.																
 2.1.3.4.1	Presentation by the Tweed River Art Gallery of exhibitions of regional, national and international art and culture material, with emphasis on Gallery initiated projects (also see 3.1.3.1.1)			100%	DCNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of exhibitions</td> <td>4</td> <td>Number</td> <td>6</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of exhibitions	4	Number	6					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of exhibitions	4	Number	6													
Status Comments	The Gallery presented two touring exhibitions, two Gallery initiated exhibits through the Community Access Exhibition Program (CAEP), and																

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
	<p>one major Gallery initiated exhibition during this period. The Gallery Director curated the initiative exhibition The Glass showcasing the work of major contemporary Australian artist Michael Zavros. The exhibition includes 38 works, principally sourced from private lenders, and is supported by a catalogue publication, merchandise and an Education Resource Kit developed by the Education and Audience Development Officer. The catalogue was funded with the generous support of internationally based private lenders, the Foundation and the Friends of the Gallery.</p> <p>A new exhibition was displayed in the Anthony Gallery featuring Indigenous Artists Prints from the Gallery's Collection. This exhibition includes a major gift of eight artist's prints by Dennis Nona, donated by the artist through the Commonwealth Government's Cultural Gifts Program.</p>																
2.1.3.4.2	Develop, manage, research, preserve, display and promote the Tweed River Art Gallery's collections as significant collections of artwork to professional art museum standards			100%	DCNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Management of Art Gallery Collection percentage complete</td> <td>3</td> <td>Number</td> <td>15</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Management of Art Gallery Collection percentage complete	3	Number	15					
Code	KPI	Target	Units	Achieved	Notes												
1	Management of Art Gallery Collection percentage complete	3	Number	15													
Status Comments	Donations from private donors were formalised during this quarter through the Commonwealth Government's Cultural Gifts Program. These works included 7 paintings, 2 drawings, 2 photographs and 4 artists' prints. The acquisitions consisted of 2 gifts through the Commonwealth Government's Cultural Gifts Program, 2 direct gifts from the artists who created the works, 1 commission through the TRAG Foundation, 4 gifts from private donors, 1 purchase through the Friends of the Gallery and 5 acquisitions of smaller works through the TRAG's Donation Fund.																
2.1.3.4.3	Develop and maintain Education/Audience Development programs for the enhancement of the Tweed River Art Gallery's role in the community			100%	DCNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of programs completed</td> <td>1</td> <td>Number</td> <td>4</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of programs completed	1	Number	4					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of programs completed	1	Number	4													
Status Comments	<p>The Education and Audience Development Officer (EADO) developed and delivered a range of education activities for the quarter. MemoryScope - A new access program was developed for people with dementia by the EADO and Lifebridge East Inc. This collaboration between the Gallery and Lifebridge was designed for people with early to moderate stage dementia with the goal to enhance community participation and wellbeing and to stimulate communication and creative expression. The EADO with a small group of Volunteer Guides conducted an interactive tour connecting people in shared intellectual activity through personal insights, interpretation, art history and memories.</p> <p>Artworks have been chosen from the New Acquisitions to the Collection exhibition. This exhibition was selected as it is on display for an extended period and the artworks chosen specifically with the idea that they could instigate a narrative or spark a memory. Two hourly visits are planned for Thursday the 28 June and Thursday 12 July. Art posters and postcard sized cards have been printed and laminated for Lifebridge to take back to their facility for a group discussion with their clients after their first Gallery visit. The third visit will be more structured and the discussion focused in front of the selected three artworks.</p>																
2.1.3.4.4	Delivery of vibrant public programs and events which stimulate enjoyment and understanding of the Tweed River Art Gallery's core roles within the wider community of the Tweed Shire (also see 3.1.3.1.2)			100%	DCNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of programs completed</td> <td>4</td> <td>Number</td> <td>9</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of programs completed	4	Number	9					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of programs completed	4	Number	9													
Status Comments	A range of specialist and family friendly public programs were designed to engage Gallery visitors. Highlights included: Sunday 13 May, 11.00am – 3.00pm artists Nicola Moss and Susan Buret made themselves available to 45 Gallery visitors during an Artist-in-Residence session in the Gallery foyer, where they created collaborative artworks in response to the weather conditions of the day.																

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
	<p>Friday 18 May, 2.00pm Director, Susi Muddiman presented an informative floor talk to 25 visitors on the exhibition New acquisitions to the collection in conjunction with International Museums Day. Visitors were intrigued to hear of the various processes involved in acquiring works to the collection.</p> <p>Wednesday 23 May, 2.30pm: To coincide with the display of Almanac, an afternoon tea provided by the Friends of the Gallery was the prelude to a panel discussion on The Art of Giving, presented by the Gall. With the support of funding provided by Visions of Australia, the Gallery was able to invite five respected and admired art professionals and supporters to take part in an in-depth discussion led by the Gallery Director. 27 visitors enjoyed the combined comments and viewpoints of Margot Anthony AM, Member of Board of Directors, Tweed River Art Gallery Foundation Ltd and Patron of the Friends of the Gallery; Philip Bacon AM, Director, Philip Bacon Galleries, philanthropist and Trustee Margaret Olley Art Trust; Peter Fay, Collector, curator and philanthropist; Nicholas Harding, artist and donor; and Bridget McDonnell, Chair, Australian Government's Cultural Gifts Program Committee and owner, Bridget McDonnell Gallery, Melbourne.</p> <p>Friday 8 June, 10.30am - 37 visitors joined the Friends of the Gallery for a catered morning tea, followed by The Artists' Studio, an illustrated presentation by the Gallery Director on her recent study visit to Dublin, Florence and London to research artist's studios as museums. This research will assist with the Gallery's major building project recreating aspects of the home studio of the late Margaret Olley into a purpose built extension.</p> <p>21 June, 2.30pm - To celebrate the exhibition Bessie Gibson: an artistic life, a special event An artist in the family: memories of Bessie Gibson was held and 40 guests enjoyed a delightful afternoon tea and met members of the Gibson family, who generously loaned the majority of works to the exhibition. Gibson's great nephew, Bob Gibson then reminisced about his great aunt and spoke about the importance of her artworks to the family.</p>																
2.1.3.4.5	Delivery of an enjoyable, educational and participative program for the volunteers of the Tweed River Art Gallery			84%	DCNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of programs completed</td> <td>6</td> <td>Number</td> <td>6</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of programs completed	6	Number	6					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of programs completed	6	Number	6													
Status Comments	4 new volunteers joined the ranks of our enthusiastic volunteers during this quarter.																
2.1.3.4.6	Delivery and enhancement of the positive profile of the Tweed River Art Gallery and its programs			100%	DCNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of media releases</td> <td>4</td> <td>Number</td> <td>12</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of media releases	4	Number	12					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of media releases	4	Number	12													
Status Comments	Media Releases generated and distributed, along with images, for the following exhibitions and programs: Almanac - the gift of Ann Lewis. Familiar Unfamiliar - 45th Anniversary of the Print Council of Australia Inc. The Glass Michael Zavros. Tour de Force: in the case of emergency break glass. Unravelling: Rebecca Kinsey. Weathered: Susan Buret and Nicola Moss. International Museums' Day - Recent Acquisitions to the Collection. Artisan Market Day. An Artistic Life: Bessie Gibson (Public Program). Friends of the Gallery's Games Day.																
2.1.3.5.1	Deliver a range of cultural programs relevant to local lifestyles, building on former City of the Arts programs			100%	DCNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of projects completed</td> <td>0</td> <td>Number</td> <td>5</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of projects completed	0	Number	5					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of projects completed	0	Number	5													
Status Comments	Limited activity due to vacant position of Cultural Development Officer.																






Code	Name	Start Date	Target Date	Performance	Responsible Officer																														
 2.1.3.5.2	Review and update the Tweed Shire Cultural Plan/Policy	Jul-11		0%	DCNR																														
Status Comments Limited activity due to vacant position of Cultural Development Officer.																																			
 2.1.3.6.1	Provide an accessible and contemporary Library Service			100%	DCNR																														
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of memberships</td> <td>0</td> <td>Number</td> <td>50,150</td> <td></td> </tr> <tr> <td>2</td> <td>Number of programs delivered</td> <td>0</td> <td>Number</td> <td>84</td> <td></td> </tr> <tr> <td>3</td> <td>Number of visits through the door</td> <td>0</td> <td>Number</td> <td>110,190</td> <td></td> </tr> <tr> <td>4</td> <td>Number of loans</td> <td>0</td> <td>Number</td> <td>173,605</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of memberships	0	Number	50,150		2	Number of programs delivered	0	Number	84		3	Number of visits through the door	0	Number	110,190		4	Number of loans	0	Number	173,605					
Code	KPI	Target	Units	Achieved	Notes																														
1	Number of memberships	0	Number	50,150																															
2	Number of programs delivered	0	Number	84																															
3	Number of visits through the door	0	Number	110,190																															
4	Number of loans	0	Number	173,605																															
Status Comments Eighty four activities and programs were provided for age groups from babies to seniors during the quarter.																																			
 2.1.3.6.2	Extend Kingscliff Library in accordance with Contribution Plan 11	Jul-11		2%	DCNR																														
Status Comments Environmental issues surrounding proposed extension of the library which has resulted in a reconsideration of options and the provision of community buildings in the broader Kingscliff locality.																																			
 2.1.3.6.4	Maintain mobile library services in the Shire			100%	DCNR																														
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of services delivered</td> <td>0</td> <td>Number</td> <td>51</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of services delivered	0	Number	51																							
Code	KPI	Target	Units	Achieved	Notes																														
1	Number of services delivered	0	Number	51																															
Status Comments During the quarter the mobile library visits in the Tweed area totalled 51 stops.																																			
 2.1.3.7.1	Develop Jack Evans Boat Harbour activities and events protocols	Jul-11		100%	MRS																														
Complete.																																			
 2.1.3.7.2	Develop Jack Evans Boat Harbour Plan of Management	Jul-11		10%	MRS																														
Status Comments Developed Events and Use Protocol and called for expressions of interest for events and activities.																																			
 2.1.3.8.1	Initiate development of an Open Space Strategy	Jul-11		2%	MRS																														
Status Comments Framework for strategy developed. Project will be stalled whilst officer on maternity leave.																																			
 2.1.3.8.2	Review landscape and open space specifications in DCP	Jul-11		50%	MRS																														
Status Comments Landscape and open space specifications in DCP under constant review.																																			
 2.1.3.9.1	Develop Events Strategy			100%	CMC																														

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
	Complete.	Jul-11															
<input checked="" type="checkbox"/>	2.1.3.9.2 Develop Sponsorship Policy	Jul-11		100%	CMC												
	Complete.																
<input checked="" type="checkbox"/>	2.1.3.9.3 Revise Funding and Grants Policy	Jul-11		100%	CMC												
	Complete.																
<input checked="" type="checkbox"/>	2.1.3.9.4 Create online Events toolkit for event coordinators in the Tweed	Jul-11		15%	CMC												
	Status Comments This is a key project for Communications Officer - Events in 2012. Consulted with event organisers to get their suggestions on what would be most useful for them in a toolkit. Awaiting the new events toolkit from the NSW Department of Premier and Cabinet then will proceed with creating TSC's toolkit. Estimate completion by end of 2012.																
<input checked="" type="checkbox"/>	2.1.3.9.6 Administer funding assistance in accordance with Festivals Policy to support small to medium festivals and events			6%	CMC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Funding allocation distributed following reports to Council</td> <td>100</td> <td>Percentage</td> <td>0</td> <td></td> </tr> </tbody> </table>					Code	KPI	Target	Units	Achieved	Notes	1	Funding allocation distributed following reports to Council	100	Percentage	0	
Code	KPI	Target	Units	Achieved	Notes												
1	Funding allocation distributed following reports to Council	100	Percentage	0													
	Status Comments Applications were advertised in the Tweed Link in March, to be submitted with Council by 1 May 2012. An events workshop to explain the new application form was held in March 2012. Around 25 event organisations attended. Applications were then assessed and a report prepared for the Council meeting on 26 June 2012. At its meeting, Council resolved to fund 18 different festivals with total funding of \$80,000.																
<input checked="" type="checkbox"/>	2.1.3.9.7 Host quarterly event management workshops for event coordinators in the Tweed			100%	CMC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Event related workshops convened</td> <td>1</td> <td>Number</td> <td>1</td> <td></td> </tr> </tbody> </table>					Code	KPI	Target	Units	Achieved	Notes	1	Event related workshops convened	1	Number	1	
Code	KPI	Target	Units	Achieved	Notes												
1	Event related workshops convened	1	Number	1													
	Status Comments An event workshop was held at Tweed Heads Civic Centre on 6 June 2012. Topics were how to organise wastewise events, a case study on event planning for 'Cooly Rocks On' an opportunity to meet the new CEO of Destination Tweed and an update on Council's events toolkit. It was attended by 16 community members from a range of local event organisations. The workshop was advertised in the Tweed Link Issue 761; 22 May 2012.																
2.1.4	Provide education and advocacy to promote and support the efforts of the police, emergency services and community groups to improve the safety of neighbourhoods and roads			74%													
<input checked="" type="checkbox"/>	2.1.4.1.1 Facilitate the Tweed Heads / Coolangatta Community Safety Committee			75%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of meetings facilitated</td> <td>1</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>					Code	KPI	Target	Units	Achieved	Notes	1	Number of meetings facilitated	1	Number	0	
Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings facilitated	1	Number	0													

Code	Name	Start Date	Target Date	Performance	Responsible Officer
Status Comments		The Tweed/Coolangatta Community Safety Committee meeting scheduled for 22 May was postponed until July.			
2.1.4.1.2	Develop, exhibit and adopt Tweed Heads/Coolangatta Safety Plan in accordance with NSW Attorney Generals guidelines			30%	CSC
Jul-11					
Status Comments		Draft Consultants Brief for Community Safety Plan prepared. Brief to be forwarded to NSW Attorney Generals Department for review before advertising. No advice has been received from NSW Attorney General's Department.			
2.1.4.1.4	Support after-hours transportation for people exiting Tweed Heads / Coolangatta entertainment precinct			100%	CSC
Code	KPI	Target	Units	Achieved	Notes
1	Number of users per quarter	0	Number	0	
There was no activity this period.					
2.1.4.2.3	Advocate for extension of crime prevention program through external funding sources			33%	CSC
Code	KPI	Target	Units	Achieved	Notes
1	Number of external grant applications lodged	1	Number	0	
Status Comments No suitable funding rounds identified this quarter.					
2.1.4.2.4	Attend Community Safety Precinct Committee			0%	CSC
Code	KPI	Target	Units	Achieved	Notes
1	Number of meetings attended	1	Number	0	
Status Comments This meeting is convened by NSW Police. There was one meeting convened this quarter on 18 April 2012 attended by the Mayor.					
2.1.4.3.1	Provide executive support to the Tweed Shire Council Local Emergency Management Committee (LEMC)			100%	LEMO
Code	KPI	Target	Units	Achieved	Notes
1	Meetings supported and minutes recorded and circulated	1	Number	1	
Status Comments Tweed Local Emergency Management Committee Meeting held 1 May 2012, minutes recorded and circulated. All items actioned as required.					
2.1.4.4.1	Arrange and chair Local Emergency Management Committee meetings. Prepare agenda and minutes.			100%	Mworks
Code	KPI	Target	Units	Achieved	Notes
1	Number of meetings	1	Number	1	
Status Comments May quarterly meeting completed.					
2.1.4.4.2	Attend District Emergency Management Committee meetings			50%	Mworks






Code	Name	Start Date	Target Date	Performance	Responsible Officer												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of meetings</td> <td>1</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of meetings	1	Number	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings	1	Number	0													
	Status Comments Neither of Tweed delegates was able to attend the April meeting of District Emergency Management Committee.																
✓	2.1.4.4.3 Maintain preparedness for opening of Local Emergency Operations Centre			13%	LEMO												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Annual audit of LEOC facilities</td> <td>100</td> <td>Percentage</td> <td>25</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Annual audit of LEOC facilities	100	Percentage	25					
Code	KPI	Target	Units	Achieved	Notes												
1	Annual audit of LEOC facilities	100	Percentage	25													
	Status Comments Satisfactory arrangements are in place for the opening of the centre when required. The centre is adequately prepared. Annual audit finalised with LEOC Exercise planning underway.																
✓	2.1.4.4.4 Maintain contact list of emergency service organisations			67%	LEMO												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Biannual audit of list for currency and distribution to representatives</td> <td>100</td> <td>Percentage</td> <td>75</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Biannual audit of list for currency and distribution to representatives	100	Percentage	75					
Code	KPI	Target	Units	Achieved	Notes												
1	Biannual audit of list for currency and distribution to representatives	100	Percentage	75													
	Status Comments Emergency service contact list current to May 2012.																
✓	2.1.4.4.5 Maintain evacuation centres list			73%	LEMO												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Annual audit of list for currency and distribution to relevant agencies</td> <td>100</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Annual audit of list for currency and distribution to relevant agencies	100	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Annual audit of list for currency and distribution to relevant agencies	100	Percentage	100													
	Status Comments Evacuation Centres Resource List complete. Resolved at the Local Emergency Management Committee May 2012 meeting to replace existing App 1 Tweed DISPLAN.																
✓	2.1.4.5.1 Participate in management committee for web based road closure information service			100%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of meetings attended</td> <td>1</td> <td>Number</td> <td>1</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of meetings attended	1	Number	1					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of meetings attended	1	Number	1													
	Status Comments Management decisions during the quarter were carried out by email circulation. The application has been relocated to a new server to improve the reliability of the service.																
✓	2.1.4.5.2 Update information on web based road closure information service			100%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Website information is current and correct</td> <td>100</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Website information is current and correct	100	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Website information is current and correct	100	Percentage	100													
	Status Comments Information about road construction and major events kept current on the system.																
✓	2.1.4.6.1 Review emergency response procedures			100%	Mworks												
				Jul-11													
	Complete.																

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
✔ 2.1.4.6.2	Conduct training of all staff involved in emergency response			100%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Annual refresher training conducted</td> <td>100</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Annual refresher training conducted	100	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Annual refresher training conducted	100	Percentage	100													
Status Comments Refresher training has been carried out for 2011/2012.																	
✔ 2.1.4.6.3	Ensure provision of resources to respond to situations.			100%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Review of available staff resources</td> <td>100</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Review of available staff resources	100	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Review of available staff resources	100	Percentage	100													
Status Comments Additional staff recruited and trained to ensure sufficient resources are available.																	
✔ 2.1.4.7.1	Implement ongoing road safety services and programs			100%	PIE												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Implementation of road safety programs as per plan</td> <td>25</td> <td>Percentage</td> <td>25</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Implementation of road safety programs as per plan	25	Percentage	25					
Code	KPI	Target	Units	Achieved	Notes												
1	Implementation of road safety programs as per plan	25	Percentage	25													
Status Comments Reduce Risk Increase Student Knowledge (RRISK) road safety program for 2011 delivered. Ongoing management of road safety issues via Local Traffic Committee.																	
2.1.4.7.2	Apply for road safety and blackspot grants			100%	PIE												
Complete.																	
⊖ 2.1.4.8.1	Establish MOU for SES operations			75%	LEMO												
			Jul-11														
Status Comments Draft Memorandum of Understanding is pending. Further discussions with State Emergency Service (SES) required due to Statewide Service Level Agreement being discussed.																	
✔ 2.1.4.8.2	Coordinate plant replacement in accordance with schedule			70%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Progress of plant replacements as per schedule</td> <td>100</td> <td>Percentage</td> <td>70</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Progress of plant replacements as per schedule	100	Percentage	70					
Code	KPI	Target	Units	Achieved	Notes												
1	Progress of plant replacements as per schedule	100	Percentage	70													
Status Comments No State Emergency Service vehicles have been scheduled for replacement within the period.																	
✔ 2.1.4.8.3	Manage fuel supply to SES vehicles			100%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Fuel made available and accounted for. Fuel purchases reimbursed</td> <td>100</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Fuel made available and accounted for. Fuel purchases reimbursed	100	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Fuel made available and accounted for. Fuel purchases reimbursed	100	Percentage	100													
Status Comments Decision made October 2010 to charge all Rural Fire Service or State Emergency Service vehicle expenses covering fuel, servicing etc to one general job number. New arrangement is working well with fuel provided and accounted for. June 2012 - No issues with fuel supply reported. System working effectively																	

Code	Name	Start Date	Target Date	Performance	Responsible Officer																		
2.1.5	Ensure new residents and families are welcomed and integrated into the community life of the Tweed			59%																			
 2.1.5.1.1	Maintain a kit to provide current literature regarding Community Options to be included in New Residents Packs			47%	DCNR																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of kits provided</td> <td>50</td> <td>Number</td> <td>30</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of kits provided	50	Number	30											
Code	KPI	Target	Units	Achieved	Notes																		
1	Number of kits provided	50	Number	30																			
Status Comments	30 kits provided by Executive Admin Assistant to Contact Centre.																						
 2.1.5.2.1	Establish a Community Handbook for the Tweed to cover the broad range of Council services on offer			90%	CMC																		
					Jul-11																		
Status Comments	Much progress was made this quarter on the establishment of a Community Handbook to cover the broad range of Council services on offer. It has been compiled, written and designed in house and is anticipated to be launched in late 2012, shortly followed by the launch of a new Residents Kits. The handbook will be updated following the election of the new Councillors in September, and the launch will follow a month or so later.																						
 2.1.5.2.2	Establish a 'resident's kit' which is distributed to any new ratepayers automatically, available online and can be ordered online			0%	CMC																		
					Jul-11																		
Status Comments	The resident's kit is essentially the 'Community Handbook' plus a few additional brochures for local information. The aim is to launch the resident's kit and community handbook following the election of the new Council. Launch of the kit before that would not be efficient as it would need to be reprinted with the new Council in September. Priority is to get the Community Handbook completed and then focus on the resident's kit.																						
 2.1.5.2.3	Host quarterly 'community cuppas; to meet the Councillors, welcome residents with invitations sent to new ratepayers within that quarter and put in the Tweed Link for any new residents			100%	CMC																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Community cuppas conducted</td> <td>1</td> <td>Number</td> <td>1</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Community cuppas conducted	1	Number	1											
Code	KPI	Target	Units	Achieved	Notes																		
1	Community cuppas conducted	1	Number	1																			
Status Comments	Tweed Shire Council hosted its fourth 'Community Cuppa/Catch Up' as part of its Community Engagement Strategy. The catch up, designed to provide better access to the elected body of Council, was held at the Murwillumbah Community Markets on 27 May 2012 from 9am - 1pm. The next catch up is scheduled for Uki Markets on 18 November.																						
2.1.6	Provide social, economic and cultural initiatives which enhance access, equity and community well-being			83%																			
 2.1.6.1.2	Provide seniors programs and forums, celebrate Seniors Week and support Seniors Week and Seniors Expo Committee volunteers			100%	CSC																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of participants at Seniors Week</td> <td>0</td> <td>Number</td> <td>1,315</td> <td></td> </tr> <tr> <td>2</td> <td>Number of participants at Seniors Expo</td> <td>800</td> <td>Number</td> <td>800</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of participants at Seniors Week	0	Number	1,315		2	Number of participants at Seniors Expo	800	Number	800					
Code	KPI	Target	Units	Achieved	Notes																		
1	Number of participants at Seniors Week	0	Number	1,315																			
2	Number of participants at Seniors Expo	800	Number	800																			
Status Comments	Tweed Seniors Expo 2012 was held on Thursday 17 May. It was a successful day with approximately 800 seniors attending. There were 91 stalls and 32 information session and workshops. The information sessions were very well attended particularly Guardianship and Power of Attorney (Northern Rivers Community Legal Centre), The Benefits of an Ageing Society (Professor Colleen Cartwright, ASLaRC), Mind Your																						




Code	Name	Start Date	Target Date	Performance	Responsible Officer												
	Mind (Alzhiemers Australia) and the healthy cooking demonstration. The youth assisting seniors to work their mobile phones was again a very successful cross generational activity. Staff from different sections of Council had marquees and an information room. Tweed Shire Seniors Citizens Committee and Aged and Disability staff is happy with the outcome.																
<input checked="" type="checkbox"/>	2.1.6.1.3 Review of Seniors Week and Seniors Expo			100%	CSC												
	Complete.	Jul-11															
<input checked="" type="checkbox"/>	2.1.6.1.4 Provide accessible, age friendly information on Council services, both online and in traditional print formats			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of new or updated publications included on website</td> <td>3</td> <td>Number</td> <td>8</td> <td></td> </tr> </tbody> </table>					Code	KPI	Target	Units	Achieved	Notes	1	Number of new or updated publications included on website	3	Number	8	
Code	KPI	Target	Units	Achieved	Notes												
1	Number of new or updated publications included on website	3	Number	8													
	Status Comments Accessible age friendly information was disseminated widely at Seniors Expo held in Murwillumbah. For the twelfth year running the event provided 91 information stalls and a large number of workshops to seniors and their families. Approximately 800 people attended the 2012 Seniors Expo.																
<input checked="" type="checkbox"/>	2.1.6.2.1 Provide youth programs and forums and support community groups with Youth Week celebrations			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Participation at Youth Week event</td> <td>500</td> <td>Number</td> <td>1,000</td> <td></td> </tr> </tbody> </table>					Code	KPI	Target	Units	Achieved	Notes	1	Participation at Youth Week event	500	Number	1,000	
Code	KPI	Target	Units	Achieved	Notes												
1	Participation at Youth Week event	500	Number	1,000													
	Status Comments National Youth Week events were implemented in partnership with service providers across the Shire and well attended by young people. Youth program budgets provided additional funding assistance to support activities and events. Transport was provided to assist young people access events. Final documentation and acquittal form completed and returned to NSW Office of Communities.																
<input checked="" type="checkbox"/>	2.1.6.3.1 Provide disability programs and forums and support the Equal Access Advisory Committee coordinate International Day of People with a Disability			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of participants at International Day of People with a Disability</td> <td>200</td> <td>Number</td> <td>250</td> <td></td> </tr> </tbody> </table>					Code	KPI	Target	Units	Achieved	Notes	1	Number of participants at International Day of People with a Disability	200	Number	250	
Code	KPI	Target	Units	Achieved	Notes												
1	Number of participants at International Day of People with a Disability	200	Number	250													
	Status Comments The Aged and Disability Development Officer (ADDO) is involved in a number of disability programs and forums including: <ul style="list-style-type: none"> - continued support to the Byangum Road Residents Advisory Committee - member of the committee for Special Olympics, Tweed Branch and supports the committee to raise awareness of its role and function in the community and the aim of recruiting new members. - partnership with Accessible Arts Northern Rivers to run a regional forum on the Creating Communities strategy and is a member of the steering committee for Accessible Arts far North Coast region with the aim of progressing the Creating Communities strategy and developing opportunities for people with disabilities involvement in the creative arts. - support to second tenants advisory committee at Cooloon Units in South Tweed, also managed by On Track Community Programs. - issue of a monthly column for the Tweed Link called "Access All Areas" with the aim of raising community awareness and support for the inclusion of people with disabilities in the community. International Day of People with Disability was held on December 3 at Kirra Hill Community and Cultural Centre. This was a cross border celebration organised by a committee of six services represented on the Tweed Disability Interagency and Queensland partners. It was a successful event with good attendance. A wide range of information was made available by participating organisations from NSW and QLD.																



Code	Name	Start Date	Target Date	Performance	Responsible Officer												
<p>The entertainment program included the inspirational guest speaker John Coutis and music from Tweed Valley respite Service and Crossing Divides organisations among others. The Chair and two members of the Equal Access Advisory Committee attended the celebration.</p>																	
	2.1.6.4.1 Provide ATSI programs and support community groups coordinate National Aborigines and Islanders Day Observance Committee (NAIDOC) Week celebrations and other culturally important events for example Reconciliation Week and Sorry Day			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of participants at NAIDOC week event</td> <td>0</td> <td>Number</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of participants at NAIDOC week event	0	Number	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of participants at NAIDOC week event	0	Number	100													
Status Comments	Planning commenced for 2012 NAIDOC week activities. A local organising committee has been formed on which the Community Services Officer - Aboriginal Development is participant.																
	2.1.6.5.1 Advocate for enhancement of children and family program through external funding sources			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of funding applications</td> <td>1</td> <td>Number</td> <td>1</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of funding applications	1	Number	1					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of funding applications	1	Number	1													
Status Comments	Ongoing in nature, this target continues to be achieved mainly through participation in Child and Family forums and actions arising from committee meetings. Additional requests for support/advocacy are dealt with on an individual basis depending on general community/services support and funding opportunities.																
	2.1.6.6.1 Support community groups coordinate International Women's Day celebrations			50%	CSC												
	2.1.6.6.2 Support Harmony Day and Unity Festival celebrations			100%	CSC												
	Complete.																
	2.1.6.7.1 Provide scoping report to Council for Long Term Public Transportation Strategy			100%	PIE												
	Complete.			Jul-11													
	2.1.6.8.1 Host annual community and educational events in the Tweed			30%	CMC												
				Jul-11													
Status Comments	Council facilitated community and educational events are Australia Day Celebrations (Awards and Citizenship ceremonies), Local Government Week and the Tweed River Festival (various). Other smaller civic events and official openings for community events and educational events are held throughout the year at various times. This year's Local Government Week has been postponed until October to coincide with the opening of the Murwillumbah Community Centre and also so it does not clash with the Council elections (Local Government Week is usually held in August). Dates have been set for the Tweed River Festival.																
	2.1.6.8.2 Develop a partnership with Destination Tweed and energy providers to arrange an annual Christmas light competition and carols			20%	CMC												
				Jul-11													
Status Comments	No action this quarter due to staff leave. Plans will be developed in late 2012 and put to Council for consideration for involvement and progression of Christmas activities in the Tweed for future years.																

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
2.2.1 Support Provision of a wide range of housing types in new and existing urban areas				43%													
 2.2.1.1.1	Investigate and conduct review of Tweed Development Control Plan 2008- Section 1A			85%	CPR												
Status Comments The first round of community and stakeholder consultation has been completed and drafting of the DCP has commenced.																	
 2.2.1.2.1	Seek and encourage diverse housing forms in new developments			0%	MDA												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of medium to large developments with evidence of diverse building forms</td> <td>100</td> <td>Percentage</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of medium to large developments with evidence of diverse building forms	100	Percentage	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of medium to large developments with evidence of diverse building forms	100	Percentage	0													
Status Comments No medium to large housing developments this quarter.																	
2.2.2 Support the supply of affordable housing, to reduce housing stress and homelessness				63%													
 2.2.2.1.1	Undertake a Housing Choice and Affordability Study			2%	CPR												
<p style="text-align: right;">Jul-11</p> <p>There was no activity this period.</p>																	
 2.2.2.2.1	Advocate for a greater proportion of social housing to meet the needs of low moderate income households and improved design in existing housing			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of representations made to State Members and developers</td> <td>2</td> <td>Number</td> <td>2</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of representations made to State Members and developers	2	Number	2					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of representations made to State Members and developers	2	Number	2													
<p>Status Comments Council was successful with Project 2 lodged as part of the Building Better Regional Cities grant round. The funding will allow for the construction of the necessary infrastructure to enable the delivery of at least 145 residential lots at the 'Homestead' project on Fraser Drive at Tweed Heads South, with at least 42 serviced residential lots to be provided to affordable housing provider, Horizon Housing Solutions Ltd, at no cost. In accordance with the funding agreement, construction of at least 42 dwellings on the lots, in a mix of two bedroom, three bedroom and four bedroom homes and duplexes must be ensured. Of the 40 (or more), at least 20 are to be sold at a discount of 20 to 30 per cent off market price, with the remaining lots retained as affordable housing by an affordable housing provider and rented at no more than 80 per cent of market rent.</p> <p>Ongoing participation in Tweed Shire Housing and Homelessness Network and regional Affordable Housing Network, with occasional forums. Participant in Northern Rivers Regional Affordable Housing Strategy Project Committee, assisting consultants to produce a Housing Strategy for Northern Rivers Regional Organisation of Councils (NOROC); two meetings with consultants in June during initial stages of consultation, seeking options for promoting more affordable housing and reducing housing stress.</p>																	
 2.2.2.3.1	Provide social planning input into planning meetings for new major developments across the Shire			88%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of social planning submissions made for developments in the Shire</td> <td>2</td> <td>Number</td> <td>2</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of social planning submissions made for developments in the Shire	2	Number	2					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of social planning submissions made for developments in the Shire	2	Number	2													
Status Comments Focus on parking at Kingscliff has shifted in May/June to a one way street system, with wider options to increase pedestrian space.																	



Code	Name	Start Date	Target Date	Performance	Responsible Officer												
	Discussions ongoing. Council approval in May of a Super Clinic proposal in South Tweed has raised transport access issues, requiring further investigation of local transport changes; ongoing discussions. The position will provide social planning advice on the development lodged in June proposing a daytime respite care centre at 9 Boyd Street Tweed Heads.																
✔ 2.2.2.3.2	Provide social planning input into s94 Contribution Plans (CP10 - Cobaki Lakes and CP11 - Libraries)			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of social planning submissions made to s94 Plan Reviews</td> <td>1</td> <td>Number</td> <td>1</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of social planning submissions made to s94 Plan Reviews	1	Number	1					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of social planning submissions made to s94 Plan Reviews	1	Number	1													
Status Comments	Status Comments: CP11 - Libraries has been updated, but adoption was deferred for technical reasons. CP10 - Cobaki Lakes is having the building cost rate brought into line with other plans. CP15 - Community Facilities is being reviewed in the context of community facilities along the Tweed Coast. Recommendations to rationalise community facilities may be made to the Infrastructure Coordination Committee. CP19 - Casuarina Village facility has been reviewed, and will be discussed with the developer of the shopping centre.																
✔ 2.2.2.4.1	Advocate for safe, appropriate long-term accommodation to reduce homelessness			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of initiatives proposed to reduce Homelessness</td> <td>1</td> <td>Number</td> <td>2</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of initiatives proposed to reduce Homelessness	1	Number	2					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of initiatives proposed to reduce Homelessness	1	Number	2													
Status Comments	The Tweed Shire Housing and Homelessness Network has been developing a model for a Homelessness Service Hub (Day Centre) in Tweed Heads. St Vincent's de Paul would appear to be the lead organisation, currently considering acquisition of land for the hub in the Tweed Heads locality. A development application was lodged by St Vincent's de Paul for a daytime respite care centre at Boyd St Tweed Heads. In May/June participation in the Northern Rivers Regional Organisation of Councils (NOROC) Affordable Housing Strategy Project Committee which is investigating options for more affordable housing, which will assist in reducing the severity of homelessness in the Region.																
⚠ 2.2.2.4.2	Advocate for improved access to crisis accommodation and specialist homelessness service			33%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Increase in number of crisis accommodation beds available annually</td> <td>1</td> <td>Percentage</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Increase in number of crisis accommodation beds available annually	1	Percentage	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Increase in number of crisis accommodation beds available annually	1	Percentage	0													
Status Comments	A development application for a proposed Daytime Respite Care Centre (Homelessness Service Hub) at 9 Boyd St Tweed Heads has been lodged by St Vincent de Paul. There is no crisis accommodation in the Shire, and the need for local crisis accommodation options is being advocated whenever possible, such as in the context of the preparation of a Youth Strategy for the Shire, which commenced in June.																
✔ 2.2.2.4.3	Develop Homelessness Policy and Protocol			15%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Progress of Policy and Protocol development</td> <td>100</td> <td>Percentage</td> <td>20</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Progress of Policy and Protocol development	100	Percentage	20					
Code	KPI	Target	Units	Achieved	Notes												
1	Progress of Policy and Protocol development	100	Percentage	20													
Status Comments	In November an approach was made by Southern Cross University to collaborate with Council to develop a Homelessness Issues Paper and Policy. In March 2012 a draft brief was prepared identifying possible areas for joint housing and homelessness research with the University. In June, proposals for joint research are going through the tender process.																






Code	Name	Start Date	Target Date	Performance	Responsible Officer												
A draft Homelessness Protocol, based on current practice elsewhere, and designed to assist Council staff when dealing with homeless people, has been prepared but in June has not yet been formally considered.																	
2.3.1	Advocate for the provision of affordable and accessible health care, aged care, mental health, youth and family services and other community services			77%													
	2.3.1.1.1 Support the role of interagencies in maintaining social services that are accessible to all residents in the Shire			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of interagency meetings facilitated</td> <td>6</td> <td>Number</td> <td>7</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of interagency meetings facilitated	6	Number	7					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of interagency meetings facilitated	6	Number	7													
Status Comments	Community Services staff attended a range of interagencies this quarter including Disability Interagency, Tweed Community Care Forum (Aged Services Interagency), Tweed Shire Planning Group (children and families), Children and Families (2484) Interagency, Youth Network, Far North Coast Multicultural Network Group and Housing and Homelessness Network Meeting.																
	2.3.1.1.2 Advocate for the improved resourcing of a range of human service agencies that meet the changing needs of the Shire			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of agency meetings facilitated</td> <td>2</td> <td>Number</td> <td>2</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of agency meetings facilitated	2	Number	2					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of agency meetings facilitated	2	Number	2													
Status Comments	There was no activity this period.																
	2.3.1.1.3 Seek grant funding for target group initiatives and programs			100%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of applications</td> <td>0</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of applications	0	Number	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of applications	0	Number	0													
Status Comments	There was no activity this period.																
	2.3.1.1.4 Provide Minimum Data Set (MDS) to State and Federal Health Departments to support and advocate on behalf of the community			84%	DCNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Percentage of project completed</td> <td>100</td> <td>Percentage</td> <td>95</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Percentage of project completed	100	Percentage	95					
Code	KPI	Target	Units	Achieved	Notes												
1	Percentage of project completed	100	Percentage	95													
Status Comments	Minimum Data Set (MDS) provided. Reports for Quarter April to June currently being retrieved - due date for ADHC is 25/7/12. Estimated 95% completion.																
	2.3.1.2.1 Advocate for improved opportunities for young people to access vocational training, tertiary education and arts programs			75%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of TAFE DoE and Youth Services attended</td> <td>1</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of TAFE DoE and Youth Services attended	1	Number	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of TAFE DoE and Youth Services attended	1	Number	0													





Code	Name	Start Date	Target Date	Performance	Responsible Officer
	<p>Status Comments</p> <p>Participation in numerous steering/reference committees addressing issues related to young people's access to training, education and artistic/creative areas. Current participation in the following initiatives includes:</p> <ul style="list-style-type: none"> - Development of Junior Aboriginal Education Consultative Group. Planning for the "Wollumbin Dreaming" leadership program has been finalised with workshops to commence late July 2012. <p>Partnership Service Plan:</p> <ul style="list-style-type: none"> - Development of school suspension and homework program in partnership with Kingscliff High School and Connect. The after-school homework program, delivered with the assistance of Pottsville Beach Neighbourhood Centre will commence in Term 3. If funding becomes available, future plans for 2013 are to offer this program through a non-government organisation in Cabarita. <p>Participation in the Tweed Education and Industry Forum:</p> <ul style="list-style-type: none"> - "Mending Fences" arts engagement project. Key stakeholders are working on plans to continue the Mending Fences project within the Tweed River High School setting. The next stage will include students working collaboratively on a school mural. <p>There are approximately 20 stakeholders participating in these initiatives.</p>				
 2.3.1.2.2	Advocate on behalf of the community for a high school in Pottsville			75%	CSC
	<p>Status Comments</p> <p>Council meeting held with Department of Education, North Coast Region, Director and Regional Asset Planner, to ascertain development of high school for the Pottsville area. Approximately 10 years ago a schools site document included an option for a year 7-10 school to be built in Pottsville. However it was subsequently decided to build a new high school at Banora Point. The Department has no plans to build a high school in the Pottsville area and has frequent contact with Pottsville Beach Primary Parents and Citizens ('P&C') representatives about student numbers at the school. At this stage, no further action has been taken.</p>	Jul-11			
2.3.2	Provision of a secure, high quality and reliable drinking water supply services which meets health and environmental requirements and projected demand			73%	
 2.3.2.1.1	Implement Demand Management Actions and Priorities			50%	Mwater
	<p>Status Comments</p> <p>The 3-year implementation plan for the Demand Management Strategy was adopted by Council in May 2011 and is progressing well as further described in items 2.3.2.1.2 to 2.3.2.1.12. The first review of scope, timeline and cost was completed in December 2011. This review has led to the incorporation of a number of items including: improved meter reading management processes, development of some in house leak detection capabilities; corporate system development for water billing and trade waste business processes; and has identified the need to target high volume residential consumers specifically in future programs.</p> <p>Actions this quarter have included ongoing implementation and aligning priorities based on the annual review. Key activities carried out this quarter include: continuation of the Tweed's Top 20 water saving program for non residential water customers; commencement of the Council's Own Top 20 program for Council properties; review of the residential water saving rebate, including community engagement; introduction of new water bills for all water customers; and continuation of reservoir drop tests and leak detection.</p>	Jul-11			
 2.3.2.1.10	Develop and implement Residential Retrofits and Rebates Program			33%	Mwater
	<p>Status Comments</p> <p>The Residential Water Saving Program was launched with a residential rebate on 1 July 2011. The program is to be run over 3 years and this quarter represents 33% completion of the overall program. A significant review of the current residential rebate and the overall residential water saving program was carried out in May 2012, including a community survey. A detailed report was submitted to Council in June 2012 and Council endorsed the proposed activities for 2012/2013. Key elements of the residential water saving program for 2012/2013 are extension of the existing rebate for another year with some minor changes to make it more effective; introduction of a new residential rebate for dual flush toilets; investigation and design of a home retrofitting service for water saving fixtures and fittings; a web based register of rainwater tanks; the Target 180 campaign; a Meet Your Meter campaign to encourage residents to read their meters; and increased promotion and marketing.</p> <p>Since 1 July 2011, 439 rebates have been provided at a total cost of \$22,897. The average rebate is \$52.40. This quarter accounted for about</p>	Jul-11			

Code	Name	Start Date	Target Date	Performance	Responsible Officer
	25% of the rebate applications received thus far so the take-up rate remains steady as more customers and retailers become aware of it. Estimating an annual water saving of 15kL/a for the replacement of 1 or 2 shower heads and an annual water saving of 5 kL/a for the installation of aerators and/or spouts and mixers, the total water saving estimated thus far is 3.7ML/a. To date, 186 shower heads, 121 spouts/mixers and 542 aerators have been installed.				
	2.3.2.1.11 Review and update Water billing information		Jul-11	100%	Mwater
Status Comments	<p>The Ci upgrade of Council's Proclaim property management system (Water Management Module) presented the opportunity to improve Council's water consumption bills. The redesigned bills provide both, residential and non-residential water customers with their historical water use, a breakdown of their water consumption through each of their water meters and for residential customers, a Shirewide water consumption target of 180 litres per person per day. The new bills are being introduced in the next billing run in June/July 2012.</p> <p>The new water bills provide additional information to water customers about their water use, supporting Council's demand management programs which aim to raise awareness about reducing water use and using water more efficiently. The new notices were designed to comply with the National Guidelines for Residential Customers' Water Accounts (2006). This quarter, the water bill templates and mock-ups were further refined in an iterative process in consultation with Council's Communications and Marketing Section, Information Systems Unit, Revenue Section and the Water Unit. Proofs of the new bills were extensively checked and the bills subsequently modified, prior to their completion. All water customers are being sent an information sheet along with their new bill, to explain how to read the new bill. The new bills are expected to be sent to customers from 29 June 2012.</p> <p>A Communications Plan was developed to facilitate the introduction of the new water bills. A concerted awareness campaign has included articles in the Tweed Link, media releases and website information including a video featuring the Mayor.</p> <p>The residential consumption target of 180 litres per person per day is being promoted through a Shirewide residential campaign to be called "Target 180". The campaign, featuring its own specially designed logo, will aim to reduce residential consumption to 180 litres per person per day by 2013 as a first step and then 170 litres per person per day by 2016 and 160 litres per person per day by 2019. An integrated Communications Plan is being developed for Target 180 and other upcoming demand management programs.</p>				
	2.3.2.1.12 Identify and promote Recycled Water Projects		Jul-11	20%	Mwater
Status Comments	<p>In 2010/2011 the percentage of wastewater treatment plant (WWTP) effluent recycled was 4.8% compared with the 2013 target of 15%. The main reason for this lower than expected result was a significant reduction in the use of treated effluent by the co-generation plant at Condong sugar mill. It is expected that this figure will increase again as new reuse projects, such as the one at Les Burger Field, come on line. New opportunities for effluent reuse are being investigated on an ongoing basis but stringent NSW State guidelines are impacting on Council's ability to introduce new schemes in a timely manner.</p> <p>A number of recycled water (effluent reuse) schemes have progressed across the shire in 2011/2012, including:</p> <ul style="list-style-type: none"> -Les Burger Field (rugby club) at Bogangar, recycling up to 55kL/d from Hastings Point Waste Water Treatment Plant ('WWTP'). Transfer pipeline construction complete. Final construction for irrigation system should be completed by Dec 2012. Council has provided a revised recycled water management plan to NSW Office of Water for their consideration before approval under Section 60 is likely to be granted. -Burringbar/Mooball recycled water scheme, recycling up to 20ML/a. To be pursued once the new WWTP is operating. Transfer pipeline construction complete. Further investigations under way for suitable end uses. Scheduled in capital works program for 2013/2014. -Tyalgum WWTP irrigation for additional Koala fodder plantation. Concept design under way. Scheduled in capital works program for 2014. -Turf Farm on Round Mountain Rd, Bogangar. Scheduled in capital works program for 2014. Investigations under way. Still under consideration but viability is uncertain. -Arkinstall Park and Memorial Gardens, Tweed Heads, recycling up to 230ML/a from Banora Point WWTP. Still under consideration but viability is uncertain. Scheduled in capital works program for 2016. -Barry Sheppard Oval and Round Mountain pony club, recycling up to 200ML/a from Hastings Point WWTP. Still under consideration but viability is uncertain. -Chinderah Ti tree plantation, recycling up to 950ML/a from Kingscliff WWTP is under consideration. -Tweed Heads South industrial area. Under preliminary consideration. Will depend on Banora Point WWTP upgrade and customer effluent quality 				

Code	Name	Start Date	Target Date	Performance	Responsible Officer																								
	requirements. In respect to new development, Tweed Shire Council is willing to receive and assess submissions from developers who propose water recycling. No new recycling opportunities were identified this quarter. Work with the Tweeds Top 20 funding program for the top non-residential water users has not identified any water recycling (effluent reuse) opportunities at this stage. Council is addressing the NSW Office of Water (NOW) requirements for the Les Burger Field project before proceeding with other projects.																												
2.3.2.1.2	Implement performance tracking framework for Demand Management Strategy			98%	Mwater																								
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Code	KPI	Target	Units	Achieved	Notes																								
1	Percentage completed	100	Percentage	100																									
2	Reduce per capita residential demand	180	L/p/d	213																									
3	Reduce overall per capita demand	300	L/p/d	301																									
Status Comments	<p>In April 2011, Council adopted Key Performance Indicators for the overall Demand Management Strategy and additional Performance Indicators for individual demand management programs. The 2013 Target has been adopted for the two KPI's reported here. The KPIs were calculated for the 2010/2011 financial year as part of performance reporting to the NSW Office of Water. Last quarter it was reported that the results showed that the 2013 targets for these KPI's were already being achieved. As stated then, these results were encouraging but were yet to be corrected for climate i.e. rainfall. A report on the performance of the Demand Management Strategy and key individual performance indicators was considered by Council in February 2012. This report included the climate corrected results.</p> <p>For per capita residential demand, the observed result was 173 L/person/day. This was calculated by dividing the residential water consumption for 2010/2011 by the average number of people connected to Council's water supply in that year, estimated to be 81,303. The climate corrected result for 2010/2011 is 213 L/person/day. As a comparison, the climate corrected result for 2009/2010, which was a drier than average year, was 166 L/person/day. These results highlight the variability of residential water consumption, depending on the prevailing rainfall conditions. The results indicate the importance of addressing outdoor water use and the need to focus on further measures to reduce residential water use.</p> <p>The result for 2011/2012, which will be available in November 2012, will indicate whether the demand management programs for residential water users are having enough impact or whether additional programs and measures are required. Expansion of the residential retrofit/rebate program and the introduction of permanent water saving measures, as well as the development/promotion of a water efficient garden policy, identified as future demand management programs in the implementation plan, should be instrumental in addressing residential water use. Encouraging the installation of rainwater tanks to curb outdoor water use, possibly with the introduction of a tank rebate, will also be investigated in 2012/2013.</p> <p>For overall per capita demand, the observed result was 286 L/person/day. This was calculated by dividing the total Shirewide water consumption for 2010/2011 by the average number of people connected to Council's water supply in that year, estimated to be 81,303.</p> <p>This result for 2010/2011 has been corrected for rainfall, giving a revised figure of 301 L/person/day. This result compares favourably with the 2013 target of 300 L/person/day but the result for 2011/2012 will confirm whether this level is being maintained or whether it is an extraneous result. The corresponding results for 2011/2012 will be available in November 2012 once annual reporting to the NSW Office of Water is completed.</p> <p>The residential water saving program is being expanded and the Target 180 campaign is being introduced in an effort to better target residential water use and achieve greater reduction in residential water demand. The Tweed's Top 20 and Top 100 programs are specifically targeting water use by businesses and other organisations.</p>																												
2.3.2.1.4	Update and promote rainwater tank policy			90%	Mwater																								
		Jul-11																											
Status Comments	<p>One of the key elements described and budgeted for in the Demand Management Strategy Implementation Plan is a rainwater tank program designed to promote the installation of rainwater tanks as a way of reducing the consumption of water from the reticulated supply for non-potable uses.</p>																												


Code	Name	Start Date	Target Date	Performance	Responsible Officer
	<p>Although the Demand Management Strategy did not support the introduction of a rebate on residential rainwater tanks to encourage their installation, it did recommend changes to Council's Policy on rainwater tanks to include voluntary minimum volume and roof catchment specifications. The amended Policy entitled Rainwater Tanks in Urban Areas was adopted by Council on 20 September 2011. The revised policy applies to rainwater tanks installed on residential properties in urban areas of the Tweed Shire that are connected to the reticulated water supply. It was adopted by Council on 20 September 2011.</p> <p>Council's policy continues to be promoted in the Tweed Link from time to time and follow up media releases and articles in the Tweed Link are being provided.</p> <p>A Public Information Sessions for plumbers, real estate agents and members of the public was held on 20 March 2012. Part of the session was devoted to the rainwater tank policy, to further educate the community about the policy and promote the use of rainwater tanks. In response to Council's resolution at its meeting on 16 August 2011, a separate and new policy for rainwater tanks in commercial and industrial precincts will also be investigated and prepared. This investigation will include a consideration of retrofitting possibilities in existing commercial and industrial precincts and any rebates that may be implemented. Participants in the Tweeds Top 20 and Tweeds Top 100 programs for non-residential water users are being given the opportunity to install rainwater tanks as part of these funding programs for water saving projects.</p> <p>Generally, rainwater tanks under 10,000 litres do not require Council approval so there are no records of these installations. Council has no way of collecting information about the types, volumes and uses of tanks being installed on existing homes and businesses.</p> <p>To assist with the gathering of relevant data and to check the extent to which Council's Policy is being followed, a voluntary on-line register of rainwater tanks is to be set up. Participants would enter their name, property details and key information about their tank system directly into the register.</p>				
 2.3.2.1.9	Advocate to the State Government to amend BASIX to allow Council minimum 5KL rainwater tanks		Jul-11	55%	Mwater
Status Comments	<p>The key findings in the BASIX Five Year Outcomes Summary along with several other reports on the BASIX website have been reviewed. The likely impacts on Council's Demand Management Strategy (DMS) of the outcomes and estimated water savings presented in these reports were assessed and reported to Council. The measured BASIX results compare favourably with the predicted residential demand in greenfield areas assumed in Council's Demand Management Strategy. The BASIX results show that the median rainwater tank volume is 5,000 litres for single dwellings and 4,500-5,000 litres for all new homes. This compares favourably with the preferred scenario for greenfield areas adopted in Council's Demand Management Strategy. Overall, the BASIX outcomes suggest that the modelling carried out for the Demand Management Strategy has set achievable water saving targets that do not need to be adjusted. No further action in relation to BASIX requirements for tanks is necessary at this stage.</p> <p>Council had been negotiating with Rous Water to be included in a study of BASIX certificates. The study aims to confirm if BASIX is achieving the predicted water saving outcomes in the Tweed Shire, specifically in relation to rainwater tank installations. Rous Water had agreed to include Tweed data in its analysis but it is now unclear whether this study will go ahead. Work is under way to finalise an information sharing agreement with the Department of Planning to enable the study to proceed. If the study proceeds, the findings will most likely be available in 2013.</p>				
 2.3.2.2.1	Install Bulk Meters at major Water Pump Stations		Jul-11	30%	Mwater
Status Comments	<p>Council has changed its standards and put mechanisms in place to ensure all new water pump stations have flow metering installed. Major existing pump stations have been identified to be meter. Three sites WPS 14 (Kingscliff Booster), WPS 9 (North Tumbulgun) and WPS 10 (Eviron Rd) have budgeted for completion this year.</p> <p>Dec 2011 WPS 14 is completed and operational.</p>				

Code	Name	Start Date	Target Date	Performance	Responsible Officer
	The new Glennys Street, South Tweed Heads, booster WPS has been built and the flow meter at its outlet is in operation. Design work is 90% complete for the two major installations at WPS 9 and WPS 10. These jobs require significant planning as they are on critical trunk mains.				
 2.3.2.2.2	Implement reservoir drop testing program	Jul-11		100%	Mwater
	Complete.				
 2.3.2.2.3	Implement leakage reduction program	Jul-11		25%	Mwater
Status Comments	<p>A three year schedule of reservoir drop tests has been implemented. Further leak detection works will be carried out in zones where the drop tests indicate that leakage may be occurring.</p> <p>The installation of flow meters to create district metered areas is continuing and all new water pump stations incorporate flow metering. The Water Unit has purchased an electronic listening stick for troubleshooting leak detection tasks. Because of the technical nature, larger leak detection projects will be out sourced as required.</p> <p>Drop tests have now been completed on water reservoirs at Tweed Heads (Walmsley's/Razorback), Tyalgum, Uki, Hillcrest Ave, Fingal Head and Marana Street, Bilambil Heights. Further leakage assessments are being carried out in sections of the Uki and Fingal Head areas, as the initial drop tests indicated significant leakage in these water supply zones. Leakage of the order of 3.65ML was detected at Uki and 7ML was detected at Fingal Head. Further investigations at Fingal Head identified one property with an exceptionally high daily usage that may have contributed to the estimated leakage volume. Additional testing is also being carried out in the Glenys St Reservoir zone to investigate losses identified using pump run data.</p> <p>Drop testing of the Hospital Hill reservoir has been delayed until a flow meter is installed to better monitor water usage in this zone. A desk-top analysis of the Kingscliff reservoir zone is proceeding.</p> <p>Training in the use of the electronic listening stick by the supplier was first scheduled for February 2012 but has been delayed until July. It is proposed that several water/sewer operators will be trained in the use of the electronic listening stick.</p>				
 2.3.2.3.1	Implement Water Supply Augmentation Strategy	Jul-11		5%	Mwater
Status Comments	<p>Council has resolved not to proceed with any options at this stage.</p> <p>There has been no progress during the June quarter and the project is on hold.</p>				
 2.3.2.4.1	Conduct Water Quality Study for Clarrie Hall Dam	Jul-11		80%	Mwater
Status Comments	<p>The Clarrie Hall Dam Water Quality report Final Draft was reviewed in January 2012. The draft report makes a number of recommendations that will be considered and an action plan developed.</p> <p>Recommendations on changes to monitoring are being implemented.</p> <p>Quotes have been received for new monitoring equipment.</p>				
 2.3.2.4.6	Consult NSW Office of Water on Operational Implementation of Water Sharing Plan	Jul-11		75%	Mwater
Status Comments	<p>Council has received and reviewed the Water Sharing Plan and understands the implications.</p> <p>Council has put in place measures to comply with the operational requirements as provided in the water access licence and Water Sharing Plan.</p>				

Code	Name	Start Date	Target Date	Performance	Responsible Officer
	<p>Council has communicated to the NSW Office of Water in relation to the specific matter of the Byrill Creek Dam site in the Water Sharing Plan. December 2011 No further action. March 2012 Clarrie Hall Dam Operations Manual has been updated to include operating rules for environmental releases. No other immediate actions have been identified. Some minor data entry form changes are needed to comply with extraction licence conditions and this should be completed within the next quarter.</p> <p>July 2012 internal audit completed to check compliance with every condition on water access licence. Only minor changes required to meet all conditions. These have been implemented.</p>				
 2.3.2.4.7	Consider potential for pipeline link from SEQ Water Grid for drought contingency supply	Jul-11		25%	Mwater
Status Comments	<p>Preliminary negotiations commenced with meetings held with South East Queensland ('SEQ') Water Grid Manager. Possible water supply connections to SEQ Water Grid identified. SEQ Water Grid Manager to investigate and estimate costs for identified supply options. This item has not progressed significantly during the last three quarters, generally waiting SEQ Water Grid Manager to provide more guidance on their likely requirements.</p>				
 2.3.2.5.1	Determine measures to address elements identified in the Australian Drinking Water Guidelines (ADWG) Gap Analysis	Jul-11		100%	Mwater
Complete.					
 2.3.2.5.2	Implement measures to ensure compliance with Australian Drinking Water Guidelines (ADWG)	Jul-11		60%	Mwater
Status Comments	<p>The NSW Health Act requires Council to develop individual Water Quality Management Plans that are consistent with the Australian Drinking Water Guidelines (ADWG). Tweed Shire is well down the track in having this plan in place. The major element is a risk assessment and this has been completed. Recommendations from the risk assessment are now being addressed. A number of the 12 elements are already completed or in the process of being completed and any inadequacies have been specifically identified in a gap analysis study.</p> <p>Tender documentation prepared and Tenders called for the overall development of a Drinking Water Quality Management System to address the items identified in the previous Gap Analysis study. Tenders have been let to Water Futures. Start up meetings has been completed and the Drinking Water Quality Management System is being developed by Water Futures. The first draft of the Drinking Water Quality Management System is near completion and Water Futures are due to Council for presentation of first draft in July.</p>				
 2.3.2.6.1	Water fund management and administration			98%	Mwater

Code	Name	Start Date	Target Date	Performance	Responsible Officer																								
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Code	KPI	Target	Units	Achieved	Notes																								
1	Delivery of program percentage complete	25	Percentage	19																									
2	Water supply system customer service requests per 1000 connected assessments	8	Number	6																									
3	Average annual volume supplied to residential assessments	200	kL	179																									

Status Comments Note: Delivery Program percentage based on expenditure against budget.
The average annual volume supplied to residential assessment is the 2010/2011 figure is a result which is only determined annually.

 **2.3.2.6.2 Water consumer services** 99% Mwater

Code	KPI	Target	Units	Achieved	Notes
1	Delivery of program, percentage complete	25	Percentage	20	
2	Estimated volume of metered consumption	1,900	ML	1,855	
3	Water quality complaints per 1000 connected assessments	1	Number	1	
4	Water connection failures per 1000 connected assessments	3	Number	3	
5	Water supply system unplanned interruptions per 1000 connected assessments	10	Number	2	

Status Comments The delivery of consumer services is measured on percent of budget expended. Estimated quarterly volume of metered consumption is 1855.41ML, based on November water meter reading program, with next reading due in May 2012.

Expenditure is low in the quarter as most meter repairs / replacements were carried out after the November meter reading.









 **2.3.2.6.3 Water mains** 89% Mwater

Code	KPI	Target	Units	Achieved	Notes
1	Delivery of program percentage complete	25	Percentage	32	
2	Water main breaks per 100 km of mains	3	Number	2	

Status Comments Deliver of water mains program is based on percent actual expenditure versus budget. This includes mains flushing, mains maintenance and repair including trunk mains. This shows variation in expenditure from quarter to quarter but over twelve months, the result is still within budget.








 **2.3.2.6.4 Reservoirs** 64% Mwater

Code	Name	Start Date	Target Date	Performance	Responsible Officer																																				
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Code	KPI	Target	Units	Achieved	Notes																																				
1	Delivery of program, percentage completed	25	Percentage	25																																					
Status Comments Scheduled works and required maintenance for reservoirs is fully completed for this quarter. July 2012 all scheduled inspections up to date and maintenance actions completed.																																									
2.3.2.6.5	Water pumping stations			92%	Mwater																																				
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Code	KPI	Target	Units	Achieved	Notes																																				
1	Delivery of program, percentage complete	25	Percentage	25																																					
Status Comments All scheduled and unplanned operational works have been completed for this quarter within budget requirements. Covers and acoustic enclosure for WPS 17 Clareville Rd have been identified as requiring replacement. A determination yet to be made on replacement of enclosures versus construction of a designated pump shed.																																									
2.3.2.6.6	Water treatment plants			97%	Mwater																																				
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4	Moderate category 2 water supply environmental incidents	0	Number	0																																					
5	Major category 3 water supply environmental incidents	0	Number	0																																					
Status Comments No moderate or major environmental incidents occurred within the quarter. Volume supplied is based on water production at the water treatment plants (Bray Park, Uki, and Tyalgum) for the quarter.																																									
2.3.2.6.7	Dams and Weirs			88%	Mwater																																				
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1	Delivery of program percentage completed	25	Percentage	25																																					
2	Volume of water extracted	2,400	ML	2,060																																					
Status Comments Volume of water extracted is water extracted from Council raw water pump station for Bray Park, Uki and Tyalgum.																																									
2.3.2.6.8	Tweed Laboratory Centre			81%	Mwater																																				
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1	Delivery of program, percentage completed	25	Percentage	25																																					

Code	Name	Start Date	Target Date	Performance	Responsible Officer
Status Comments	A strong projected net result in budget will allow the complete purchase of key equipment in late 2012 and early 2013 rather than leasing current equipment. A new competitive pricing regime will hopefully attract new customers. The Laboratory continues to perform well in quality assurance proficiency programs.				
 2.3.2.7.1	Annual mains renewal program		Jul-11	90%	Mwater
Status Comments	Annual Water Renewal Program includes replacement of watermains in: Frances St, Dorothy St, Barnby St and Williams St, Murwillumbah. New water mains have been completed in Barnby St, Frances St, Dorothy St and Williams St, Murwillumbah. Final property connections in Barnby St and Dorothy St to be completed by September 2012.				
 2.3.2.7.10	Thomson Street Mains upgrade		Jul-11	100%	Mwater
Status Comments	Complete.				
 2.3.2.7.12	Kennedy Drive Bypass Trunk Main Actuated Valve Installation		Jul-11	40%	Mwater
Status Comments	Design phase Complete and materials have been received. Construction is planned for August 2012.				
 2.3.2.7.13	Walmsleys Res to Piggabeen Road 375mm Trunk Main new		Jul-11	90%	Mwater
Status Comments	Construction in progress. Works expected to be complete by August 2012.				
 2.3.2.7.14	Various reticulation Main replacements		Jul-11	90%	Mwater
Status Comments	As per item 2.3.2.7.1.				
 2.3.2.7.2	Annual consumer service renewal program		Jul-11	25%	Mwater
Status Comments	Annual meter reading replacement program has been completed. As part of water meter reading completed in May 2012 inspections a program for targeted property service renewals has been identified for the next 6 month period.				
 2.3.2.7.3	Clarrie Hall Dam spillway upgrade		Jul-11	20%	Mwater
Status Comments	Four shortlisted contractors have been approved to take part in an Early Tenderer Involvement (ETI) phase as part of the tender selection process. Detailed design works are now finalised. Construction works are expected to commence in mid-2013.				
 2.3.2.7.4	Tyalgum Water Treatment Plant upgrade		Jul-11	80%	Mwater

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
Status Comments		Mechanical and electrical connection works in progress. External tanks and pipe work complete. New water treatment plant is expected to be completed by September 2012.															
<input checked="" type="checkbox"/>	2.3.2.7.7	Kyogle Road Tree Street north to cane drain (St2) Trunk Main upgrade	Jul-11	100%	Mwater												
Complete.																	
<input checked="" type="checkbox"/>	2.3.2.7.8	North Arm Road duplication Trunk Main new Stage 1	Jul-11	100%	Mwater												
Complete.																	
<input checked="" type="checkbox"/>	2.3.2.7.9	North Arm Road duplication Trunk Main new Stage 2	Jul-11	100%	Mwater												
Complete.																	
<input checked="" type="checkbox"/>	2.3.2.8.1	Review Water Supply Infrastructure Design resources to ensure client timeframes for projects are maintained and implement appropriate remedial measures		100%	MD												
		<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Client timeframes within target</td> <td>80</td> <td>Percentage</td> <td>80</td> <td></td> </tr> </tbody> </table>				Code	KPI	Target	Units	Achieved	Notes	1	Client timeframes within target	80	Percentage	80	
Code	KPI	Target	Units	Achieved	Notes												
1	Client timeframes within target	80	Percentage	80													
Status Comments		Designs being completed in a timely manner.															
<input checked="" type="checkbox"/>	2.3.2.8.2	Prepare concept and detail designs for water supply infrastructure projects		100%	MD												
		<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of design projects completed</td> <td>4</td> <td>Number</td> <td>6</td> <td></td> </tr> </tbody> </table>				Code	KPI	Target	Units	Achieved	Notes	1	Number of design projects completed	4	Number	6	
Code	KPI	Target	Units	Achieved	Notes												
1	Number of design projects completed	4	Number	6													
Status Comments		Design work is currently meeting all timeframes. However working on creating a greater gap between completion and construction commencement.															
2.3.3	Provision of high quality and reliable wastewater services which meets health and environmental requirements and projected demand			63%													
<input checked="" type="checkbox"/>	2.3.3.1.1	Target Flow gauging and development of calibrated sewer flow model	Jul-11	25%	Mwater												
Status Comments		Sewer flow gauging programmes complete for Tweed Heads Central, East Banora Point, Bilambil Heights, Western Tweed Heads South and Murwillumbah catchments. Model build calibration and report by consultant complete for Bilambil Heights - works incorporated into future works programmes. Model build calibration and report by in-house staff complete for East Banora Point and Tweed Heads Central. Manhole data collection in progress in Murwillumbah catchment has slowed due to resource limitations. Development of skeleton model and population model for total Banora Point Catchment in progress - consultant engaged.															
<input type="checkbox"/>	2.3.3.1.12	Annual CCTV inspection program		21%	Mwater												

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
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Code	KPI	Target	Units	Achieved	Notes												
1	Percentage completed	25	Percentage	5													
	<p>Status Comments</p> <p>The annual Closed Circuit Television ('CCTV') program in future is to rely on a computer generated program that prioritises gravity sewer mains to select the mains that will be subject to CCTV examination. This software program is still under development. In the interim period some CCTV troubleshooting has been completed.</p> <p>December 2011 CCTV program not created for reasons above. Historic data has been used to create relining program for the year which has been put out to tender. The CCTV program shall be updated within the next quarter but the CCTV work will only be coordinated for next financial year. March 2012 formal CCTV will not be run this year. However, due to the large amount of rain in February we have identifying potential areas of concern and have arranged various CCTV works on some sewer lines. Council also recently redeployed a staff member to resource sewer maintenance programs and this should see increases in the outputs in this area. Only small expenditure has occurred for CCTV this year.</p> <p>July 2012 No change to CCTV program. It is expected a program will be developed for this financial year.</p>																
✓	2.3.3.1.13 Develop and implement infiltration and inflow reduction program with aim to reduce peak and overall flows to treatment plants.			59%	Mwater												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Percentage completed</td> <td>25</td> <td>Percentage</td> <td>25</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Percentage completed	25	Percentage	25					
Code	KPI	Target	Units	Achieved	Notes												
1	Percentage completed	25	Percentage	25													
	<p>Status Comments</p> <p>Manhole inspection program developed and implemented across the shire. This program ensures we have access to these maintenance points and also provides information on infiltration and condition of manholes. Repair work is identified and completed for manholes including coating for structural protection. Programs for Closed Circuit Television ('CCTV') and rehabilitation are determined from these inspections.</p> <p>Data has been collated to identify priority areas and manhole inspections are ongoing. The following inspection programs are being prepared: Wet weather pump run analysis, catchment inspections during rain, household infiltration inspections, and routine manhole inspections. The following remediation programs are being developed - Manhole coating/repair, sewer main patching, removal of illegal connections, relining, lining of service lines, and physical repair. July 2012 - Staff deployment in this area has provided increase focus on finding infiltration. Tumbulgum sewer property infiltration study is underway. Processes have been developed for gather field information and preparing external works for rectification.</p>																
✓	2.3.3.1.2 Backup generator at Sewage Pump 2036 Fern Street Bilambil Heights			20%	Mwater												
			Jul-11														
	<p>Status Comments</p> <p>Review completed of alternate diesel pump supply option. Design revised due to limited space and access issues. Emergency generator remains the preferred option. Tender to be issued for generator supply October 2012.</p>																
✓	2.3.3.1.3 Backup generator at Sewage Pump 2038 Peninsula Drive Bilambil Heights			50%	Mwater												
			Jul-11														
	<p>Status Comments</p> <p>Generator contract awarded. Supply and installation expected to be completed by August 2012.</p>																

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
 2.3.3.1.4	Telemetry alarming of critical manholes	Jul-11		20%	Mwater												
Status Comments	Pilot project involving up to seven potential overflow sites and constructed emergency relief structures commenced. Five sites now installed. No additional installations during this period. Overall program to be now developed based on the success to date of the pilot installations.																
 2.3.3.1.5	Sewer Pump Station Telemetry upgrade program	Jul-11		7%	Mwater												
Status Comments	7% of 5 year project completed. Priority Sewer sites have been determined based on the overall risk posed by the individual sites. A number of sites have preliminary works completed and upgrades are in progress.																
 2.3.3.1.6	Upgrade Emergency relief (overflow) structures	Jul-11		10%	Mwater												
Status Comments	All sewer overflow relief points have been identified as part of Council Sewer Overflow Abatement Strategy (SOAS) that was submitted to the Department of Environment and Climate Change ('DECC'). 16 of these sites have been identified as needing upgrading to meet current standards. Council has an inspection program for all overflow relief points which is being set up in MEX for more efficient scheduling of inspections.																
 2.3.3.1.8	Install bypass pumping connections at Sewage Pump Stations	Jul-11		100%	Mwater												
Status Comments	Complete.																
 2.3.3.1.9	Standby controller and electrodes at regional Sewage Pump Stations	Jul-11		100%	Mwater												
Status Comments	Complete.																
 2.3.3.2.1	Investigate new recycled water opportunities and monitor relevant national and international trends			81%	Mwater												
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Code	KPI	Target	Units	Achieved	Notes												
1	Percentage completed; progress viable projects through approval phase	25	Percentage	25													
Status Comments	Council is monitoring current trends and technologies for recycled water opportunities. Dual Reticulation Water Recycling Workshop completed in April 2012 for Councillors.																
 2.3.3.2.2	Develop educational materials and promote recycled water opportunities			33%	Mwater												
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Code	KPI	Target	Units	Achieved	Notes												
1	Percentage complete	25	Percentage	10													
Status Comments	One of the Water Education Officer's future tasks is to develop educational packages and resources relating to recycled water. This is a key element of the Demand Management Strategy implementation. Work specifically dealing with recycled water has been delayed due to other current priorities and until the full review of the Integrated Water Cycle Management strategy has been completed toward the end of 2012.																

Code	Name	Start Date	Target Date	Performance	Responsible Officer	
2.3.3.4.1	Finalise Odour Investigations Study and Concept Designs	Jul-11		28%	Mwater	
Status Comments	Odour modelling report recommends installation of odour treatment facilities at Golan Dr, Enterprise Ave and Coast Road Sewerage Pump Stations. Review of electrical connection requirements completed for Banora Odour Unit currently in progress. Tender documents being prepared. Planning approvals required. Construction works expected to be complete mid-2013.					
2.3.3.6.1	Sewer fund management and administration			94%	Mwater	
	Code	KPI	Target	Units	Achieved	Notes
	1	Delivery of program percentage complete	25	Percentage	12	
	2	Odour complaints per 1000 connected assessments	0	Number	0	
	3	Sewer system customer service requests per 1000 connected assessments	3	Number	1	
	4	Sewer system unplanned customer service interruptions per 1000 connected assessments	3	Number	0	
Status Comments	Due to the flood event in January, the number of customer service requests is higher than other quarters.					
2.3.3.6.2	Sewer gravity mains			84%	Mwater	
	Code	KPI	Target	Units	Achieved	Notes
	1	Delivery of program percentage completed	25	Percentage	16	
	2	Gravity main sewer chokes per 100km of mains	10	Number	1	
	3	Sewer overflows per 100 km mains	3	Number	1	
	4	Sewer overflows 1000 connected assessments	0	Number	0	
Status Comments	Delivery program is based on actual expenditure versus budget. Completion of all reactive and most scheduled works was undertaken within budget constraints.					
2.3.3.6.3	Sewer rising mains			70%	Mwater	
	Code	KPI	Target	Units	Achieved	Notes
	1	Delivery of program percentage completed	25	Percentage	19	
	2	Sewer rising main breaks per 100 km of mains	3	Number	0	

Code	Name	Start Date	Target Date	Performance	Responsible Officer		
Status Comments		Delivery program is based on actual expenditure versus budget. All scheduled works have been completed in budget. No sewer rising main breaks/damage occurred within the quarter lead to good result against budget.					
	2.3.3.6.4 Sewer Pumping Stations			95%	Mwater		
		Code	KPI	Target	Units	Achieved	Notes
		1	Delivery of program, percentage complete	25	Percentage	25	
Status Comments		All unplanned and most scheduled operational works have been completed for this quarter within budget requirements. Operational expenditure currently within Budget as some resources has been diverted to treatment plant priorities and various capital works projects. SPS 2030 Carramar Drive Tweed Heads West has been identified to require Pump replacement well in advance of normal wear and tear expectations. Replacement equipment has been installed. SPS 5003 Rosewood Ave requires pump stands to be replaced and well floor to be re-benched. This work is scheduled to be completed in first half of year.					
	2.3.3.6.5 Waste Water Treatment Plants			90%	Mwater		
		Code	KPI	Target	Units	Achieved	Notes
		1	Delivery of program percentage completed	25	Percentage	25	
		2	Quarterly volume of waste water treated	2,225	ML	2,258	
		3	Effluent quality licence compliance	100	Percentage	89	
		4	Moderate category 2 water supply public health incidents	0	Number	0	
		5	Major category 3 water supply public health incidents	0	Number	0	
		6	Proportion of waste water reused	10	Percentage	2	
		7	Daily volume treated per person	300	L/p/d	313	
Status Comments		Delivery program is based on actual expenditure versus budget. Operational requirements have been met within budget for this quarter. Failures of pH at Uki have brought compliance down to 88%. pH at Uki Waste Water Treatment Plant ('WWTP') is difficult to manage due to algae growth in the final pond and Office of Environment and Heritage has been previously informed of this difficulty. A capital works project is currently in the design stage to assist in the management of algal growth at Uki WWTP in the long term. Minor pH non-compliances have negligible effect on the receiving environment and it should be noted that Uki recycles 100% of its wastewater. All other WWTP's achieved 100% compliance.					
	2.3.3.6.6 Tweed Laboratory Centre			81%	Mwater		

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
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Code	KPI	Target	Units	Achieved	Notes												
1	Delivery of program, percentage complete	25	Percentage	25													
	Status Comments The laboratory continues to provide a reliable service to its internal and external clients in a responsive manner. It has achieved this on a reduced staff basis and therefore will be recruiting staff in the near future once certainty of long term external work is known following the introduction of a new pricing regime.																
	2.3.3.7.1 Annual Gravity Sewer Relining Program		Jul-11	95%	Mwater												
	Status Comments Sewer projects have been prioritised for relining works. Tenders awarded in March 2012 and works began in late April. July 2012 relining contract is 95% completed of the 2011/2012 year 1500m of aging sewer pipes were relined within the allocated budget.																
	2.3.3.7.14 Sewage Pump Station 2052 Boyd Family Park construction		Jul-11	18%	Mwater												
	Status Comments A number of potential distribution system and pumping options have been identified. Population and Sewer network modelling of the Banora/Tweed catchment has commenced and should be complete by September 2012. A preferred distribution system option will be selected and construction works are programmed in 2013/2014.																
	2.3.3.7.2 Banora Point Waste Water Treatment Plant – Biosolids Dewatering upgrade		Jul-11	100%	Mwater												
	Complete.																
	2.3.3.7.20 Hastings Point Waste Water Treatment Plant Recycled Water Scheme Les Burger Fields		Jul-11	90%	Mwater												
	Status Comments Revision of Recycled Water Management Plan required prior to section 60 approvals by NSW Office of Water. Recreation Services Unit to complete irrigation pump supply and installation.																
	2.3.3.7.3 Burringbar / Mooball Sewerage Waste Water Treatment Plant construction		Jul-11	45%	Mwater												
	Status Comments All of the in ground concrete tank structures are now complete. Foundation works for the control building have commenced. Construction works are scheduled to be completed by December 2012.																
	2.3.3.7.4 Burringbar / Mooball Sewerage Waste Water Reticulation construction		Jul-11	90%	Mwater												
	Status Comments All low pressure pump units have now been installed. Final connection works and testing of transfer mains is now being completed. Additional electrical works are required for installation of new sewerage pump station in Broadway Lane. Works are ahead of schedule and are anticipated to be completed by July 2012.																
	2.3.3.7.5 Banora Point Waste Water Treatment Plant upgrade		Jul-11	83%	Mwater												

Code	Name	Start Date	Target Date	Performance	Responsible Officer																		
Status Comments Balance and Anaerobic tanks are now commissioned and operational. New inlet works screens and conveyor is now operational. New aeration system has now been installed in Bioreactor B. New emergency power supply generator has been installed and tested. The significant wet weather experienced over the last two summer periods has delayed construction progress and the final completion of works is now expected to be in September 2012.																							
2.3.3.7.8	Meridian Way Tweed Heads West syphon upgrade	Jul-11		40%	Mwater																		
Status Comments Remobilisation is programmed for August 2012. Alternative access arrangements to the site have been agreed with adjacent resident.																							
2.3.3.8.1	Review Waste Water Infrastructure Design resources to ensure client timeframes for projects are maintained and implement appropriate remedial measures			100%	MD																		
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Code	KPI	Target	Units	Achieved	Notes																		
1	Client timeframe within target	80	Percentage	80																			
Status Comments Designs being delivered within timeframes.																							
2.3.3.8.2	Prepare concept and detail designs for Waste Water infrastructure projects including schedules of quantities, cost estimates and works as executed plans			51%	MD																		
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Code	KPI	Target	Units	Achieved	Notes																		
1	Number of design projects completed	8	Number	6																			
Status Comments Design targets for this category have been met over the year.																							
2.3.3.9.1	Inspect on-site sewage management systems for compliance with relevant legislative and TSC requirements			100%	MBEH																		
<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of onsite sewage management inspections</td> <td>125</td> <td>Number</td> <td>148</td> <td></td> </tr> <tr> <td>2</td> <td>Onsite sewage management system failures as % of total system inspections</td> <td>0</td> <td>Percentage</td> <td>36</td> <td></td> </tr> </tbody> </table>						Code	KPI	Target	Units	Achieved	Notes	1	Number of onsite sewage management inspections	125	Number	148		2	Onsite sewage management system failures as % of total system inspections	0	Percentage	36	
Code	KPI	Target	Units	Achieved	Notes																		
1	Number of onsite sewage management inspections	125	Number	148																			
2	Onsite sewage management system failures as % of total system inspections	0	Percentage	36																			
Status Comments 61; section 68 Onsite Sewage Management System approvals to operate, 42 needed repair or desludging and 12 of these were rated high to medium risk, 9 were rated high risk. 21; section 68 SEP approval to Install or upgrade. 20 systems installation final inspections. 11 pre-purchase inspections where 7 required maintenance or repair. 35 follow up repairs, complaints and investigations.																							
2.3.4	Provision of high quality, best practice, solid waste disposal with energy recovery, and improving resource recovery practices and infrastructure which meets health and environmental requirements and projected demand			82%																			








Code	Name	Start Date	Target Date	Performance	Responsible Officer																		
✓ 2.3.4.1.1	Provide a multi bin collection service for all residential rated properties and willing non-residential (commercial) rated properties			95%	CWM																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Increase resource recovery (recycling) from kerbside collections of domestic properties</td> <td>50</td> <td>Percentage</td> <td>48</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Increase resource recovery (recycling) from kerbside collections of domestic properties	50	Percentage	48											
Code	KPI	Target	Units	Achieved	Notes																		
1	Increase resource recovery (recycling) from kerbside collections of domestic properties	50	Percentage	48																			
	Status Comments Figure represents recovered resources (recycling) from domestic kerbside collection.																						
✓ 2.3.4.1.2	Provide public place waste and recycling collection services			100%	CWM																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of additional public place recycling bins</td> <td>1</td> <td>Number</td> <td>1</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of additional public place recycling bins	1	Number	1											
Code	KPI	Target	Units	Achieved	Notes																		
1	Number of additional public place recycling bins	1	Number	1																			
	Status Comments Recycling bin installed at Wharf Park.																						
✓ 2.3.4.1.3	Provide special waste (electronic waste, fluoro tubes, batteries, oil, metal, white goods, tyres, empty farm chemical drums, gas bottles) drop off facilities at Stotts Creek Resource Recovery Centre to enable recycling			93%	CWM																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Increase of special waste collected at Stotts Creek</td> <td>5</td> <td>Percentage</td> <td>5</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Increase of special waste collected at Stotts Creek	5	Percentage	5											
Code	KPI	Target	Units	Achieved	Notes																		
1	Increase of special waste collected at Stotts Creek	5	Percentage	5																			
	Status Comments Increased recovery of electronic waste and CFL tubes.																						
✓ 2.3.4.1.4	Provide bi-annual bulky waste household collection and recover metal items for recycling; and facilitate a separate metal collection year round			71%	CWM																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Annual hard rubbish collection services provided</td> <td>2</td> <td>Number</td> <td>2</td> <td></td> </tr> <tr> <td>2</td> <td>Metal collection services provided</td> <td>75</td> <td>Number</td> <td>105</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Annual hard rubbish collection services provided	2	Number	2		2	Metal collection services provided	75	Number	105					
Code	KPI	Target	Units	Achieved	Notes																		
1	Annual hard rubbish collection services provided	2	Number	2																			
2	Metal collection services provided	75	Number	105																			
	Status Comments Hard rubbish collection conducted in May 2012. Metal collection participation increased significantly due to advertising and promotion campaign.																						
✓ 2.3.4.1.5	Manage operational and closed waste disposal facilities and recycling assets			100%	CWM																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Increase resource recovery (recycling) of all material received at operational waste disposal facilities</td> <td>40</td> <td>Percentage</td> <td>46</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Increase resource recovery (recycling) of all material received at operational waste disposal facilities	40	Percentage	46											
Code	KPI	Target	Units	Achieved	Notes																		
1	Increase resource recovery (recycling) of all material received at operational waste disposal facilities	40	Percentage	46																			
	Status Comments Includes recovery of green organics, construction and demolition waste, metal and reusable's to the tip shop.																						
✓ 2.3.4.2.1	Education programs to promote understanding and behavioural change in the community			100%	CWM																		









Code	Name	Start Date	Target Date	Performance	Responsible Officer												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Conduct Environmental education initiatives relating to recycling and waste minimisation</td> <td>6</td> <td>Number</td> <td>12</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Conduct Environmental education initiatives relating to recycling and waste minimisation	6	Number	12					
Code	KPI	Target	Units	Achieved	Notes												
1	Conduct Environmental education initiatives relating to recycling and waste minimisation	6	Number	12													
Status Comments Education activities include Students World Environment Day.																	
✔	2.3.4.2.2 Participate in regional collaboration on waste management and resource recovery initiatives			100%	CWM												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Regional meetings on waste and recycling attended</td> <td>2</td> <td>Number</td> <td>5</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Regional meetings on waste and recycling attended	2	Number	5					
Code	KPI	Target	Units	Achieved	Notes												
1	Regional meetings on waste and recycling attended	2	Number	5													
Status Comments Teleconference with waste managers on contract issues, NEWF meeting, workshop with consultants on regional strategy, waste legislation update from Environmental Protection Agency and conference at Coffs Harbour.																	
✔	2.3.4.3.1 Promote green organics and dry recycling collections to non-residential (commercial) rated properties			83%	CWM												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Increase in new green organics or recycling services</td> <td>10</td> <td>Number</td> <td>4</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Increase in new green organics or recycling services	10	Number	4					
Code	KPI	Target	Units	Achieved	Notes												
1	Increase in new green organics or recycling services	10	Number	4													
Status Comments Net result 4 increase in services. Lower result is expected at end of financial year.																	
✔	2.3.4.4.1 Provide permanent drop off facility at Stotts Creek Resource Recovery Centre for unwanted household chemical wastes (paint, herbicides and pesticides) ready for responsible disposal or recycling at an offsite purpose built licensed facility			75%	CWM												
Jul-11																	
Status Comments Construction certificate issued, with works to commence immediately.																	
⊖	2.3.4.5.1 Development of Waste Management and Resource Recovery Strategy			0%	CWM												
Jul-11																	
Status Comments Council is participating in the development of a regional waste strategy with other Northern Rivers Regional Organisation of Council's ('NOROC'). Until the regional strategy has progressed, Council's waste strategy development will be placed on hold.																	
2.3.5	Ensure adequate stormwater drainage, flood management and evacuation systems are in place to protect people and property from flooding			60%													
✔	2.3.5.1.1 Review Storm water Drainage Design resources to ensure client timeframes for projects are maintained and implement appropriate remedial measures			75%	MD												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Client timeframes within targets</td> <td>80</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Client timeframes within targets	80	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Client timeframes within targets	80	Percentage	100													
Status Comments Stormwater design projects are being completed within client timeframes.																	









Code	Name	Start Date	Target Date	Performance	Responsible Officer												
✔ 2.3.5.1.2	Prepare concept and detail designs for Storm water Drainage infrastructure projects including schedules of quantities, cost estimates and works as executed plans			75%	MD												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of design projects completed</td> <td>1</td> <td>Number</td> <td>2</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of design projects completed	1	Number	2					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of design projects completed	1	Number	2													
Status Comments	Two stormwater design projects completed being Quigan St Kingscliff and Blue Jay Circuit Trunk Stormwater.																
✔ 2.3.5.2.1	Review Survey and Environmental Design resources to ensure client timeframes for projects are maintained and implement appropriate remedial measures			100%	MD												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Client timeframes within targets</td> <td>80</td> <td>Percentage</td> <td>80</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Client timeframes within targets	80	Percentage	80					
Code	KPI	Target	Units	Achieved	Notes												
1	Client timeframes within targets	80	Percentage	80													
Status Comments	Resources sufficient to enable work to be completed within timeframes.																
✔ 2.3.5.2.2	Undertake survey works for stormwater and flood mitigation infrastructure including schedules of quantities and cost estimates			100%	MD												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of surveys completed</td> <td>2</td> <td>Number</td> <td>2</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of surveys completed	2	Number	2					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of surveys completed	2	Number	2													
Status Comments	Two projects completed being Minjungbul Drive at Shallow Bay Drive and the Coastal Villages Floor Level Survey.																
✔ 2.3.5.3.1	Complete approved 2011/2012 stormwater drainage construction program			75%	Mworks												
			Jul-11														
Status Comments	Drainage program was redeveloped. Tamarind Avenue, construction 75% complete. Banner Lane, design complete, construction deferred pending possible adjacent development and proposed upgrade of Murwillumbah St. Stafford Street, design is almost complete. Construction on hold because funding was redirected to Quigan Street. Quigan Street, design is outstanding, environmental approvals outstanding. Construction deferred until the end of 2012.																
✔ 2.3.5.4.1	Complete 2011/2012 stormwater drainage rehabilitation program			90%	Mworks												
			Jul-11														
Status Comments	Internal relining of failed corrugated steel creek culvert completed at Greenvale Court, Burringbar.																
✔ 2.3.5.5.1	Repair stormwater drainage structures			70%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number repaired</td> <td>60</td> <td>Number</td> <td>54</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number repaired	60	Number	54					
Code	KPI	Target	Units	Achieved	Notes												
1	Number repaired	60	Number	54													
Status Comments	Repairs to damaged inlets and pipelines completed (separate to 7 Year Plan works).																
✔ 2.3.5.5.2	Clean stormwater drainage structures			33%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number cleaned</td> <td>4,322</td> <td>Number</td> <td>807</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number cleaned	4,322	Number	807					
Code	KPI	Target	Units	Achieved	Notes												
1	Number cleaned	4,322	Number	807													

Code	Name	Start Date	Target Date	Performance	Responsible Officer																		
Status Comments Manual and mechanical cleaning of pits, pipes and inlets as necessary.																							
✓ 2.3.5.5.3	Maintain Gross Pollutant Traps			37%	Mworks																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Cubic metres extracted</td> <td>47</td> <td>Cubic metres</td> <td>14</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Cubic metres extracted	47	Cubic metres	14											
Code	KPI	Target	Units	Achieved	Notes																		
1	Cubic metres extracted	47	Cubic metres	14																			
Status Comments Litter and gross pollutants removed from structures.																							
✓ 2.3.5.5.4	Maintain created wetlands			29%	Mworks																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Percentage of wetlands maintained</td> <td>20</td> <td>Percentage</td> <td>9</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Percentage of wetlands maintained	20	Percentage	9											
Code	KPI	Target	Units	Achieved	Notes																		
1	Percentage of wetlands maintained	20	Percentage	9																			
Status Comments Maintenance to pond and wetlands at Cabarita Rd, Border Cr, Kellehers Rd, Muskheart Crt, Overall Dr and Seabreeze Blvd.																							
✓ 2.3.5.5.5	Repair kerb and guttering			6%	Mworks																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Length of kerb and gutter repaired</td> <td>250</td> <td>Metres</td> <td>24</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Length of kerb and gutter repaired	250	Metres	24											
Code	KPI	Target	Units	Achieved	Notes																		
1	Length of kerb and gutter repaired	250	Metres	24																			
Status Comments Kerb replacements and spall repairs at Stokers Rd, Phillip St and Sugar Glider Dr.																							
✓ 2.3.5.6.1	Clear aquatic weeds in Western and Eastern Drainage Systems			24%	Mworks																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Area of aquatic weeds cleared hectares</td> <td>10</td> <td>Number</td> <td>4</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Area of aquatic weeds cleared hectares	10	Number	4											
Code	KPI	Target	Units	Achieved	Notes																		
1	Area of aquatic weeds cleared hectares	10	Number	4																			
Status Comments Aquatic surface weeds removed from Vintage Lakes, Ron Wilkinson field drain, Avondale Dr drain, Greenway Dr ponds and Club Banora Golf Course moat.																							
✓ 2.3.5.7.1	Progress Coastal Creeks Floodplain Risk Management Plan			40%	PIE																		
			Jul-11																				
Status Comments Consultants have completed baseline analysis for Floodplain Management Committee meeting 18 July 2012. Draft discussion papers to follow.																							
✓ 2.3.5.7.2	Complete Tweed Valley Floodplain Risk Management Plan			90%	PIE																		
			Jul-11																				
Status Comments Discussion papers and draft risk management study and plan received from consultants, endorsed for public exhibition by Floodplain Management Committee on 1 June 2012 and Council on 26 June 2012. Preparing documentation for exhibition and public consultation.																							
✓ 2.3.5.7.3	Undertake a community awareness program for flooding in conjunction with SES			50%	PIE																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of publications</td> <td>1</td> <td>Number</td> <td>9</td> <td></td> </tr> <tr> <td>2</td> <td>Number of public meetings</td> <td>1</td> <td>Number</td> <td>1</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of publications	1	Number	9		2	Number of public meetings	1	Number	1					
Code	KPI	Target	Units	Achieved	Notes																		
1	Number of publications	1	Number	9																			
2	Number of public meetings	1	Number	1																			
Status Comments Detailed consultation plan pending completion of Tweed Valley Floodplain Risk Management Study. Draft Tweed Valley Floodplain Risk Management Study and Plan and related discussion papers received and endorsed for public exhibition.																							



Code	Name	Start Date	Target Date	Performance	Responsible Officer																		
Attended Banora Point Residents Association meeting regarding flood management in Lake Kimberley.																							
✓ 2.3.5.8.1	Maintain Flood Mitigation Asset Register			100%	PIE																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Register updated</td> <td>25</td> <td>Percentage</td> <td>25</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Register updated	25	Percentage	25											
Code	KPI	Target	Units	Achieved	Notes																		
1	Register updated	25	Percentage	25																			
Status Comments Flood mitigation asset register has been updated this quarter to reflect new assets and improvements completed this year.																							
✓ 2.3.5.8.2	Inspect, repair and replace flood mitigation assets			47%	PIE																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Percentage of assets inspected that required repair or replacements</td> <td>25</td> <td>Number</td> <td>18</td> <td></td> </tr> <tr> <td>2</td> <td>Number of applications approved</td> <td>25</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Percentage of assets inspected that required repair or replacements	25	Number	18		2	Number of applications approved	25	Number	0					
Code	KPI	Target	Units	Achieved	Notes																		
1	Percentage of assets inspected that required repair or replacements	25	Number	18																			
2	Number of applications approved	25	Number	0																			
Status Comments No issues this quarter.																							
✓ 2.3.5.9.1	Assess, approve and inspect stormwater drainage applications			45%	PIE																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of applications approved</td> <td>25</td> <td>Number</td> <td>9</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of applications approved	25	Number	9											
Code	KPI	Target	Units	Achieved	Notes																		
1	Number of applications approved	25	Number	9																			
Status Comments Applications assessed and approved where appropriate and possible - those which require further information or amendments have been referred back to the applicants in each case.																							
2.3.6	Provide conveniently placed and well equipped parks, sporting, recreational, cultural and community facilities			51%																			
⊖ 2.3.6.1.1	Development of Regional Museum facility at Flagstaff Hill Tweed Heads			2%	DCNR																		
			Jul-11																				
Status Comments Zoning, cultural heritage and funding issues still to be resolved. Project will be delayed significantly.																							
✓ 2.3.6.1.2	Development of Regional Museum facility at Murwillumbah			100%	Senior Museum Curator																		
			Jul-11																				
Status Comments Development Application approved March 2012. Detailed design commenced June 2012. Museum closed to the public from January 2012 to enable collection assessment, packing and relocation to proceed. Construction of collection storage facility on schedule for completion August 2012. Additional funding (\$250,000 Arts NSW Capital Infrastructure Grant) allocated to Murwillumbah redevelopment.																							
✓ 2.3.6.1.3	Maintain and improve the Tweed River Art Gallery's physical and built environment through the provision of additional educational and family friendly facilities			100%	DCNR																		
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of public art installations</td> <td>0</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of public art installations	0	Number	0											
Code	KPI	Target	Units	Achieved	Notes																		
1	Number of public art installations	0	Number	0																			
Status Comments The built environment and the internal mechanics of the Tweed River Art Gallery are maintained by professionals. Public art pieces on the Gallery's site inspected and maintained on a regular basis.																							








Code	Name	Start Date	Target Date	Performance	Responsible Officer												
 2.3.6.1.4	Implement and support digital collection management system for the Tweed River Art Gallery and Tweed River Regional Museums			5%	DCNR												
		Jul-11															
Status Comments	<p>Collection Management System ('CMS') package developed by Vernon were selected as the successful tender by Council. Data relating to the Art Gallery's Collection has begun to be standards in preparation for import to the new CMS packages with training arranged from 24 to 25 July 2012.</p> <p>A similar project for the Tweed River Regional Museum is 90% complete with the procurement process and data preparation completed by end of June 2012. Software installation and training and data migration is due for completion in July 2012. It is proposed the system will be fully operational by September 2012.</p>																
 2.3.6.10.1	Complete structural plan for core area			100%	MRS												
		Jul-11															
	Complete.																
 2.3.6.10.2	Lodge development application			20%	MRS												
		Jul-11															
Status Comments	<p>Preliminary vegetation study undertaken, preliminary engineering design investigations undertaken for roads/dam. Investigation into second dam required. Detail design required. Development application required. project will be stalled whilst project officer on maternity leave.</p>																
 2.3.6.2.1	Promote the use of Council's community facilities including the Auditoria, Banora Point Community Centre, South Tweed Hall and Activities Room at the Home and Community Care Centre			0%	DCNR												
		Jul-11															
		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Increase use of facilities</td> <td>2</td> <td>Percentage</td> <td>0</td> <td></td> </tr> </tbody> </table>				Code	KPI	Target	Units	Achieved	Notes	1	Increase use of facilities	2	Percentage	0	
Code	KPI	Target	Units	Achieved	Notes												
1	Increase use of facilities	2	Percentage	0													
Status Comments	Facilities are recording a steady level of usage consistent with previous years.																
 2.3.6.3.1	Develop netball facility			50%	MRS												
		Jul-11															
Status Comments	<p>Courts resurface, new courts and carpark constructed. Development application received for new toilet block and club upgrade. Awaiting advice on funding application. Regional Development Australia application successful. Awaiting development application approval to commence works. Liaising with Netball Association on detail of work to be completed.</p>																
 2.3.6.3.3	Develop recreation area			5%	MRS												
		Jul-11															
Status Comments	<p>Brief for landscape plan completed. Awaiting outcome of Infrastructure funding application. Design presented to and endorsed by AAC. Regional Development Australia funding application was successful. Construction in final stages of Arkinstall Park project towards the latter half of 2013.</p>																
 2.3.6.4.1	Refurbish Murwillumbah Netball clubhouse			15%	MRS												
		Jul-11															

Code	Name	Start Date	Target Date	Performance	Responsible Officer
Status Comments	Development approval has been given and construction certification application was lodged. Unfortunately an alternative solution is necessary to meet Building Standards Australia objectives. Alternative provisions were needed for a number of amenities but resources are limited options to address the issues. An alternative solution has now been prepared with assistance with specialists from the Murwillumbah Netball Association and is ready for re-submission for building approval.				
 2.3.6.4.2	Construct facilities at Greenway Drive Sportfields	Jul-11		30%	MRS
Status Comments	Development approved, ready to go to design construct contract. Project may require additional funding. Tender documentation completed for advertising.				
 2.3.6.4.3	Commence Implementation of Shirewide irrigation system	Jul-11		95%	MRS
Status Comments	An irrigation master controller is installed and operational at the Coastal Depot on Les Burger Field. An initial tender for the first ten of twenty sports fields irrigation components were let. Installations are priorities based on water usage before system installation. Twelve grounds are on-line with flow meters and weather stations still to be commissioned because of wet weather delays. Only minor activities are outstanding to finalise this stage of the works.				
 2.3.6.4.4	Replace upstairs component of Jim Devine Club House	Jul-11		60%	MRS
Status Comments	Development application approved, awaiting 'Unjustifiable Hardship exemption' from having to install lift. If exemption received, we can proceed with Tender. MBU advised exemption to be approved - tender docs being prepared.				
 2.3.6.4.5	Development of Depot Road sports field	Jul-11		80%	MRS
Status Comments	Fill being imported from Banora Point Bypass Alliance site. Development application has been received. Some additional detail design required for electrical/carpark/field/building detail. Preliminary design for all except electrical is completed. Fill from Banora Point finalised. 70% of site filled to finished levels. Project awaiting additional funding.				
 2.3.6.5.1	Liaise with Border Hockey Association to determine funding opportunities to construct second synthetic pitch	Jul-11		100%	MRS
Complete.					
 2.3.6.6.1	Design approvals and construction of Hastings Point Creek park upgrade	Jul-11		60%	MRS
Status Comments	A Development Application was lodged in mid November 2011. Following approval the project was retendered for return in March 2012. Work will begin in early July 2012.				
 2.3.6.7.1	Implement rationalisation/works program strategy	Jul-11		20%	MRS
Status Comments	Commercial Road and Fingal Road block demolished. Development Application for new facility at Wharf Street was approved and tender documentation completed. Wharf park completed and operational.				
 2.3.6.8.1	Construct new playground at Tumbulgum	Jul-11		100%	MRS






Code	Name	Start Date	Target Date	Performance	Responsible Officer
Complete.					
 2.3.6.8.2	Determine preferred location and construct playground at Cudgen	Jul-11		8%	MRS
Status Comments	A potential site for the playground has been identified and community consultation has commenced.				
 2.3.6.8.3	Relocate Covent Garden Way Playground to Banora Point Community Centre	Jul-11		100%	MRS
Complete.					
 2.3.6.8.4	Remove Lions Park Kingscliff Playground and construct new playground at Faulks Park Kingscliff	Jul-11		0%	MRS
Status Comments	This project is now on hold as the proposed play equipment for the site has been relocated to Jack Evans.				
 2.3.6.9.1	Implement organisational structure as adopted by Executive Management Team	Jul-11		70%	MRS
Status Comments	Head Coach appointed, Senior Learn to swim positions were filled. Tweed pool comes off contract in May 30th 2012. Tweed Pool programs assumed by Council and integrated with other pool programs. Facility improvement programs commenced at Tweed and Kingscliff.				
 2.3.6.9.2	Coordinate coaching and learn to swim programs across three facilities	Jul-11		75%	MRS
Status Comments	Head Coach appointed to develop and introduce an integrated coaching program. Senior Learn to Swim instructor is being recruited. Head Coach and Senior LTS instructors operating effectively and integrating programs across Kingscliff and Murwillumbah facilities. Tweed under contract until May 2012. Arrangements were made with current LTS and coaching contractors at Tweed to continue programs, integrating with Council's program. Council has assumed responsibility for programs at South Tweed Pool and integration into existing programs.				
 2.3.6.9.3	Develop business plan and financial reporting systems to measure and monitor facilities performance	Jul-11		70%	MRS
Status Comments	Business Plan completed. Development of systems to measure performance is being undertaken.				
 2.3.6.9.4	Introduce new programs in Aquatic Facilities	Jul-11		10%	MRS
Status Comments	New programs developed to be introduced in upcoming swim season. Deep water running, spin classes and senior squads all introduced and running effectively.				
2.3.7	Preserve the character and heritage and enhance the amenity of existing towns and villages			85%	
 2.3.7.1.1	Plans produced in accordance with annual Planning Reforms Unit Work Programs	Jul-11		85%	CPR
Status Comments	The Planning Reforms Unit's work program commitments are being progressed in accordance with anticipated time frames.				
2.4.1	Provide a safe and efficient network of arterial roads connecting neighbourhoods to town centres, employment, shopping, health, commercial and education facilities			98%	

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
✔ 2.4.1.1.1	Review Road Design Section resources to ensure client timeframes for projects are maintained and implement appropriate remedial measures			100%	MD												
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Code	KPI	Target	Units	Achieved	Notes												
1	Client timeframes within target	80	Percentage	80													
	Status Comments Design resources adequate to meet timeframes.																
✔ 2.4.1.1.2	Prepare concept and detailed designs for Road Design and other infrastructure projects including schedules of quantities and cost estimates and third party certification if needed and works as executed plans and REFs and planning applications			100%	MD												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of designs completed</td> <td>3</td> <td>Number</td> <td>6</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of designs completed	3	Number	6					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of designs completed	3	Number	6													
	Status Comments Six road design projects completed.																
✔ 2.4.1.2.1	Completion of Kennedy Drive upgrade			100%	Mworks												
			Jul-11														
	Status Comments Construction complete.																
✔ 2.4.1.2.2	Completion of Kirkwood Rd east interchange			100%	PIE												
			Jul-11														
	Status Comments Tender for construction has been awarded. Geotechnical tender also awarded. Site works to commence in March 2012. This project is now being managed by the contracts unit.																
✔ 2.4.1.2.3	Deliver TRCP 5 year rolling works program			100%	PIE												
			Jul-11														
	Status Comments Kirkwood Road construction tender has been awarded. Kennedy Drive widening first stage completed. Cobaki Parkway construction certificate currently being finalised by Development Engineers. Revised 5 year rolling works program approved by Council 26 June 2012.																
✔ 2.4.1.3.1	Progress Lower Tweed and Pacific Highway Traffic Master Plan			80%	MD												
			Jul-11														
	Status Comments Kirkwood Road eastern section and ramps construction has commenced in accordance with the Plan.																
✔ 2.4.1.4.1	Deliver approved 2011/2012 traffic facilities, signage and line marking programs			100%	PIE												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Percentage completed</td> <td>25</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Percentage completed	25	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Percentage completed	25	Percentage	100													
	Status Comments No issues to report.																
✔ 2.4.1.5.1	Undertake traffic speed, volume and accident data collection and maintain necessary equipment			100%	PIE												

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of locations traffic volume monitored	75	Number	96													
Status Comments		8 counters installed per week.															
2.4.2	Promote the provision of cost effective public transport for all persons access			57%													
 2.4.2.1.1	Participate in the Public Transport Committee to advocate for additional investment in transport			67%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of transport initiatives developed by the Public Transport Committee</td> <td>1</td> <td>Number</td> <td>1</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of transport initiatives developed by the Public Transport Committee	1	Number	1					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of transport initiatives developed by the Public Transport Committee	1	Number	1													
Status Comments		<p>This committee is facilitated by Engineering and Operations. To date formation of the new Public Transport Committee has not been completed, and no meetings have occurred.</p> <p>Council made a submission in April to the NSW Long Term Transport Masterplan that is currently being prepared, and will be a pre-cursor for Regional Transport Plans. This position provided input into the submission.</p> <p>Comments have been provided in May to the Northern Rivers Social Development Council (NRSDC) for their regional submission to the Interregional Public Transport Inquiry undertaken by the NSW Legislative Assembly. NRSDC are also developing a Northern Rivers Transport Guide (information) proposal, which they hope to have funded.</p> <p>NSW Government is separately carrying out a feasibility study of options for the Murwillumbah Casino Railway, and in June NRSDC is coordinating input to the study on traffic generators in the region.</p>															
 2.4.2.1.2	Advocate for additional investment in community transport for the large segment of the community unable to drive			75%	CSC												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of transport partnerships developed for disadvantaged groups</td> <td>1</td> <td>Number</td> <td>2</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of transport partnerships developed for disadvantaged groups	1	Number	2					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of transport partnerships developed for disadvantaged groups	1	Number	2													
Status Comments		<p>The State Government is initiating a Long Term Transport Master Plan to meet the needs of the State. A discussion paper has been circulated, and the Director of Engineering and Operations has reported to Council on the issues, with input from Community and Cultural Services Unit. Local Councils will be invited to have input into the study, which will also lead to the preparation of individual Regional Transport Plans.</p> <p>In addition, a feasibility study for potential re-opening of the North Coast (Murwillumbah Casino) rail line is being undertaken to determine the best form of transport to meet the needs of local commuters, workers, students and visitors, and assess the potential to extend rail services to connect with services in Queensland. This is being progressed throughout 2012, with initial input due in April. The Social Planner will attend regional forums.</p> <p>In June, input is being provided to these plans which may lead to significant local transport improvements, but outcomes are not expected until the end of 2012.</p>															






Code	Name	Start Date	Target Date	Performance	Responsible Officer												
 2.4.2.1.3	Provide links to public and community transport providers timetables on Council's website	Jul-11		30%	CSC												
There was no activity this period.																	
 2.4.2.2.1	Construct bus shelters			38%	PIE												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of new shelters provided</td> <td>2</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of new shelters provided	2	Number	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of new shelters provided	2	Number	0													
Status Comments No shelters planned this quarter.																	
 2.4.2.2.2	Maintain bus shelters			89%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of shelters maintained</td> <td>182</td> <td>Number</td> <td>402</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of shelters maintained	182	Number	402					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of shelters maintained	182	Number	402													
Status Comments Cleaning of shelters on a regular basis and repairs to structures as required. 402 visits to 61 shelters over quarter.																	
 2.4.2.3.1	Install new street seating			8%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of new seats installed</td> <td>4</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of new seats installed	4	Number	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of new seats installed	4	Number	0													
Status Comments No new seats installed in quarter.																	
 2.4.2.3.2	Maintain street seats			10%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of seats maintained</td> <td>20</td> <td>Number</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of seats maintained	20	Number	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of seats maintained	20	Number	0													
Status Comments Nil maintenance to street seats in quarter.																	
 2.4.2.4.1	Provide scoping report for Long Term Public Transport Strategy	Jul-11		100%	PIE												
Complete.																	
 2.4.2.5.1	Participation in regional Council program promoting carpooling			100%	CandNR												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of participants</td> <td>800</td> <td>Number</td> <td>1,000</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of participants	800	Number	1,000					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of participants	800	Number	1,000													
Status Comments Northern Rivers Carpool registrations have stabilised and are receiving good feedback from users.																	
2.4.3	Ensure local streets, footpaths and cycleways are provided, interconnected and maintained			73%													



Code	Name	Start Date	Target Date	Performance	Responsible Officer												
✔ 2.4.3.1.1	Deliver cycleway infrastructure under approved 2011/2012 capital works and s94 developer contribution plan budgets and works programs			81%	PIE												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Program delivery</td> <td>25</td> <td>Percentage</td> <td>81</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Program delivery	25	Percentage	81					
Code	KPI	Target	Units	Achieved	Notes												
1	Program delivery	25	Percentage	81													
Status Comments	Investigation and design work for Kennedy Drive foreshore cycleway continuing, experiencing delays due to water main construction on alignment and discovery of site contamination.																
✔ 2.4.3.1.2	Maintain footpaths and cycleways			49%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of kilometres repaired</td> <td>1</td> <td>Kms</td> <td>0</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of kilometres repaired	1	Kms	0					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of kilometres repaired	1	Kms	0													
Status Comments	Footpath panel replacements at Frances St and River St (as per Item 2.4.3.1.3). All funding for footpath panel replacements has been fully utilised.																
✔ 2.4.3.1.3	Repair footpaths and cycleways			100%	Mworks												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of kilometres repaired	0	Kms	0													
Status Comments	Footpath panels replaced in quarter at Frances St, Tweed Heads and River St, Murwillumbah.																
✔ 2.4.3.1.4	Deliver footpath infrastructure under approved 2011/2012 capital works program and budget			100%	PIE												
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Code	KPI	Target	Units	Achieved	Notes												
1	Program delivery	25	Percentage	100													
Status Comments	No issues to report.																
✔ 2.4.3.1.5	Deliver pedestrian facilities infrastructure under approved 2011/2012 capital works program and budget			100%	PIE												
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Code	KPI	Target	Units	Achieved	Notes												
1	Program delivery	25	Percentage	100													
Status Comments	No issues to report.																
✔ 2.4.3.2.1	Assess, approve and inspect s138 driveway and road works applications			67%	PIE												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Number of applications processed</td> <td>75</td> <td>Number</td> <td>51</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Number of applications processed	75	Number	51					
Code	KPI	Target	Units	Achieved	Notes												
1	Number of applications processed	75	Number	51													
Status Comments	No issues to report.																
☹ 2.4.3.3.1	Complete 2011/2012 Road Upgrading Program			50%	Mworks												
			Jul-11														
Status Comments	Road upgrading program progressing but delayed by January flood and subsequent restoration activities. Chinderah Bay Drive, Construction commenced, works in progress.																

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
	Riverside Drive, Construction completed. Tweed Street, Design almost finalised, Construction deferred until design complete. Clothiers Creek Road, Design outstanding, Construction deferred until design complete.																
 2.4.3.3.2	Complete 2011/2012 Road Rehabilitation Program		Jul-11	35%	Mworks												
Status Comments	Road Rehabilitation Program has been delayed due to significant wet weather and a shortage of grader operators, progress is shown below - Parry Street, Design almost complete, Construction deferred until design complete. Ourimbah Road construction commenced work in progress. Tumbulgum Road construction completed. Carool Road construction completed. Dulguigan Road, Design almost complete, environmental approvals outstanding, waiting on land acquisition. Construction deferred until design complete. West End Street construction delayed. Murwillumbah Street, Design almost complete, Construction deferred until design complete. Tyalgum Road construction completed. Bilambil Road construction delayed. Crescent Street construction delayed.																
 2.4.3.3.3	Complete 2011/2012 Roads Resurfacing Program		Jul-11	100%	Mworks												
Status Comments	All programs completed.																
 2.4.3.3.4	Complete 2011/2012 Regional Roads Repair Program – Kyogle Road from McDonalds Road to Palmers Road		Jul-11	50%	Mworks												
Status Comments	Construction commenced, works in progress.																
 2.4.3.3.5	Conduct Routine Road Maintenance to address defects and in accordance with the adopted level of service			61%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Routine Road Maintenance completed in accordance with budget and level of service specified in AMP</td> <td>100</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Routine Road Maintenance completed in accordance with budget and level of service specified in AMP	100	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Routine Road Maintenance completed in accordance with budget and level of service specified in AMP	100	Percentage	100													
Status Comments	89% of routine maintenance activity budgets expended to 15 June 2012.																
 2.4.3.3.6	Conduct Operating Road Maintenance to address defects and in accordance with the adopted level of service			85%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Operating Road Maintenance completed in accordance with budget and level of service specified - (road and footpath sweeping; roadside vegetation, roadside furniture, roadside drainage)</td> <td>100</td> <td>Percentage</td> <td>112</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Operating Road Maintenance completed in accordance with budget and level of service specified - (road and footpath sweeping; roadside vegetation, roadside furniture, roadside drainage)	100	Percentage	112					
Code	KPI	Target	Units	Achieved	Notes												
1	Operating Road Maintenance completed in accordance with budget and level of service specified - (road and footpath sweeping; roadside vegetation, roadside furniture, roadside drainage)	100	Percentage	112													
Status Comments	112% of operating maintenance activity pro-rata budgets expended to 15 June 2012.																

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
<input checked="" type="checkbox"/> 2.4.3.4.1	Complete 2011/2012 Bridge Upgrading Program			100%	Mworks												
	Complete.	Jul-11															
<input checked="" type="checkbox"/> 2.4.3.4.2	Conduct Routine Bridge Maintenance to address defects and in accordance with the adopted level of service			83%	Mworks												
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> <th>Notes</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Routine Bridge Maintenance completed in accordance with budget and level of service specified in AMP</td> <td>100</td> <td>Percentage</td> <td>100</td> <td></td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	Notes	1	Routine Bridge Maintenance completed in accordance with budget and level of service specified in AMP	100	Percentage	100					
Code	KPI	Target	Units	Achieved	Notes												
1	Routine Bridge Maintenance completed in accordance with budget and level of service specified in AMP	100	Percentage	100													
	Status Comments	Bridge routine maintenance carried out as necessary to respond to bridge condition. 73% of routine bridge maintenance activity pro-rata budgets expended to 15 June 2012.															
<input checked="" type="checkbox"/> 2.4.3.4.3	Conduct Operating Bridge Maintenance to address defects and in accordance with the adopted level of service			56%	Mworks												
	Status Comments	56% of operating bridge maintenance activity pro-rata budgets expended to 15 June 2012. Operating bridge maintenance subsumed by January flood restoration works.															
<input checked="" type="checkbox"/> 2.4.3.5.1	Conduct Routine Carpark Maintenance to address defects and in accordance with the adopted level of service			77%	Mworks												
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Code	KPI	Target	Units	Achieved	Notes												
1	Routine Carpark Maintenance completed in accordance with budget and level of service specified in AMP	100	Percentage	100													
	Status Comments	Boundary St - Jack Evans Carpark asphalt resurfaced June 2012.															
<input checked="" type="checkbox"/> 2.4.3.5.2	Conduct Operating Carpark Maintenance to address defects and in accordance with the adopted level of service			50%	Mworks												
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Code	KPI	Target	Units	Achieved	Notes												
1	Operating Carpark Maintenance completed in accordance with budget and level of service specified - (sweeping vegetation, furniture, drainage)	100	Percentage	80													
	Status Comments	80% of operating activity budgets expended. Flood recovery activities have taken priority over carpark operating maintenance.															
2.5.1	Encourage establishment of well located centres to provide a wide range of mixed use retail, commercial and community services, supported by high amenity public spaces, quality urban and good access by public transport or bicycle			69%													
<input checked="" type="checkbox"/> 2.5.1.1.1	Assessment of accessibility principles incorporated into new major planning proposal or redevelopment			100%	MDA												

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
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Code	KPI	Target	Units	Achieved	Notes												
1	Building Code of Australia compliance regarding accessibility	100	Percentage	100													
	Status Comments BCA complied with.																
	2.5.1.2.1 Maintain roadside parks			38%	Mworks												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of roadside park maintenance activities/visits	6	Number	3													
	Status Comments Roadside Parks attended to in quarter at Tweed Valley Way opposite Bartletts Rd and South Murwillumbah; and Kyogle Rd at Byangum Bridge park.																
	2.5.2 Facilitate the development of a network of neighbourhood centres and community places to meet the needs of local residents			49%													
	2.5.2.2.1 Construction of a family friendly Murwillumbah Community Centre			0%	CSC												
			Jul-11														
	Status Comments This project is on time and on budget with the building completion to lock up stage expected by the end of July. The majority of design and fit out details have been finalised with some minor changes and decisions pending. There continues to be strong interest from community organisations and non-government organisations to enter into occupancy or hire arrangements with the building expected to be completed and operational by the end of September, pending weather or supply delays. Media releases and meetings with funding partners continue to keep stakeholders informed of progress.																
	2.5.2.2.10 Liaise with the developer of Cobaki Lakes to progress the proposed community centre			0%	CSC												
			Jul-11														
	Status Comments Discussions are ensuing with the developer seeking early completion of the Cobaki Lakes community centre to be used in part as a keeping place for Aboriginal artefacts removed from the site. Everick Heritage Consultants are leading discussions and reporting on progress through the Aboriginal Advisory Committee. Internal discussions are in train to review the future provision of community services and facilities at Cobaki Lakes, to improve the 'social sustainability' of the development, better meet the needs of early residents and coordinate the efforts of interested agencies, but outcomes are not expected until later in the year.																
	2.5.2.2.11 Community buildings and halls refurbishment program			100%	CSC												
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Code	KPI	Target	Units	Achieved	Notes												
1	Number of refurbishments	1	Number	1													
	Status Comments The Murwillumbah Community Men's Shed continues to work toward achieving an interim occupancy certificate. Works yet to be completed include constructing disability access. Planning for the new financial year is underway with Crabbes Creek, Crystal Creek and Tumbulgum halls identified as priorities for refurbishment. Projects include disability access, upgraded kitchen and toilet facilities and general maintenance in preparation for 100 year celebrations.																
	2.5.2.2.12 Continue with community buildings and halls maintenance program			100%	CSC												
			Jul-11														

Code	Name	Start Date	Target Date	Performance	Responsible Officer
	Status Comments	Ongoing maintenance continues across the range of buildings held by Community and Cultural Services Unit. Those buildings that have undergone a major refurbishment are registering a decrease in maintenance requests and an increase in community satisfaction with their community facility. Generic maintenance request forms are assisting prioritisation and scheduling processes. Incidence of graffiti and malicious damage to CCSU managed buildings continues to be extremely low.			
 2.5.2.2.2	Develop a Plan of Management for Murwillumbah Community Centre.		Jul-11	0%	CSC
	Status Comments	No change in status this quarter. Expressions of Interest will be sought in the first quarter next financial year for unoccupied offices in the centre.			
 2.5.2.2.4	Construction of Pottsville Beach Neighbourhood Centre		Jul-11	90%	CSC
	Status Comments	An interim occupancy approval remains in place to enable some remaining development conditions to be met, namely in relation to car parking.			
 2.5.2.2.6	Assist Cabarita Beach Business Association identifying suitable temporary facilities for location of Cabarita Youth Service and map long term arrangements		Jul-11	100%	CSC
	Status Comments	Cabarita Youth Service ('CYS') received notice in December to vacate the Stockwells property effective 30 January 2012. On-going support has been provided to CYS relating to re-location of current service including both short and long-term venue options i.e. Les Burger Clubhouse; availability of Council land in Cabarita area; commercial shop-front; collocation with another community service etc. Subsequently, in March the service moved in to a new shop-front location in Cabarita. Council agreed to provide \$5,000 funding over a 12-month period to assist with private rental costs. The service is currently seeking expression of interest to employ a casual youth worker. Other services have been approached to share premises to off-set operational costs. Steering Committee representatives plan to meet with Woolworth's management in the near future seeking consideration for the service to be located in the new development.			
 2.5.2.2.7	Investigate and identify land, suitable for a youth facility in Cabarita/Bogangar		Jul-11	50%	CSC
	Status Comments	An Expression of Interest was lodged on 31 October 2011 seeking funding of \$2.5 million towards the cost of a Police and Community Youth Club. Outcome from expression of interest proposal in April. The proposal if successful will trigger a Master Plan for the Les Burger Field site to expand existing sporting facilities and to support young people residing along Tweed Coast. Council received notification in April that the Expression of Interest was unsuccessful. It is agreed that if the current youth service located in Cabarita meets Council requirements, funding will be offered to assist the service with future operations (up to \$5,000). Future plans are to meet Woolworth's management seeking consideration for the service to be located in this new development.			
 2.5.2.3.1	Develop Volunteer Procedure and Volunteer Kit		Jul-11	0%	CSC
	Status Comments	Initiated a meeting with the recently appointed Work Health and Safety Officer to discuss varying requirements for management of volunteers in the Community Services team. Discussions ongoing.			

Code	Name	Start Date	Target Date	Performance	Responsible Officer												
2.6.1	Design new urban areas to be sustainable, complement existing environmental values and the Tweed's scenic beauty			0%													
 2.6.1.2.1	Review and update Subdivision Manual and design specifications	Jul-11		0%	PIE												
Status Comments Required amendments being collated for future action as resources permit.																	
2.6.2	Ensure the highest design standards for sustainability are used for buildings, streetscapes and the provision of public and open spaces			100%													
Complete.																	
 2.6.2.1.1	New development are assessed against current statutory and policy requirements			100%	MDA												
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Code	KPI	Target	Units	Achieved	Notes												
1	Assessments in accordance with s.79c of the EPA Act 1979	100	Percentage	100													
Status Comments All assessments are carried out against section 79C.																	