
















Code	Name	Performance	Responsible Officer																									
1	Civic Leadership	77%																										
1.2.2	Decisions made relating to the allocation of priorities will be in the long-term interests of the community.	100%																										
Complete.																												
 S1.2.2.1	Civic Business	100%	DCS																									
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Attendance at Council meetings by Councillors</td> <td>80</td> <td>%</td> <td>85</td> </tr> <tr> <td>2</td> <td>Attendance at Council Committee meetings by Councillors</td> <td>80</td> <td>%</td> <td>85</td> </tr> <tr> <td>3</td> <td>Business papers provided in accordance with the Code of Meeting Practice</td> <td>100</td> <td>%</td> <td>100</td> </tr> <tr> <td>4</td> <td>Number of Council decisions contested and overturned in the courts</td> <td>0</td> <td>Number</td> <td>0</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Attendance at Council meetings by Councillors	80	%	85	2	Attendance at Council Committee meetings by Councillors	80	%	85	3	Business papers provided in accordance with the Code of Meeting Practice	100	%	100	4	Number of Council decisions contested and overturned in the courts	0	Number	0		
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3	Business papers provided in accordance with the Code of Meeting Practice	100	%	100																								
4	Number of Council decisions contested and overturned in the courts	0	Number	0																								
Status Comments	85% attendance by Councillors at Council Meetings achieved during this quarter, due to Leave of Absence requested by Councillors. 85% attendance by Councillors at Committee meetings achieved during this quarter, due to Leave of Absence requested by Councillors. All Business Papers have been provided to Councillors and the public in accordance with the requirements of the Code of Meeting Practice, which includes Planning Committee and Council Meetings. June Planning and Council Meetings were conducted at Kingscliff Bowls Club in accordance with Council resolution.																											
1.3.1	Council's organisation will be resourced to provide the essential services and support functions to deliver the objectives of this Plan.	65%																										
 P1.3.1.02	Communications and Customer Services Community Satisfaction Survey - biennial project	60%	CCSC																									
Status Comments	Draft survey completed. Integration and timing with Fit for the Future consultation being determined.																											
 P1.3.1.04	Tweed Heads Streetscape Stage 2 design and project management to completion of construction	92%	MD																									
Status Comments	Design and consultation has been completed. Construction in Bay Street East and Bay Street West now completed. Work is in progress on the last segment of the project being Wharf St between Frances and Florence Streets.																											
 P1.3.1.06	Kingscliff Foreshore Master Plan finalise background studies to identify erosion line, types of seawalls and sand nourishment sources	50%	MD																									
Status Comments	<p>Erosion lines have been reassessed and have been adopted for the entire Tweed coastline.</p> <p>A multi criteria assessment of foreshore protection options has been undertaken.</p> <p>Detailed Concept design for rock and concrete sea walls has commenced including scale model tests. Testing delayed by the consultant as wave pool has been shut down for maintenance, delaying testing by up to 3 months. After concept designs are approved, construction cost estimates are expected in December 2015. A grant application under the Regional Development Australia scheme for funding of the Kingscliff Foreshore Master Plan including the sea walls has been lodged and was unsuccessful in May 2015. A new grant application for round 2 is now being prepared.</p> <p>As part of the NSW Government's Tweed River dredging program, sand nourishment of approximately 20,000 cubic metres is planned for Kingscliff Beach over the winter months. This work has commenced.</p>																											







Code	Name	Performance	Responsible Officer																																																		
✔ S1.3.1.01	Civic Centres	100%	MRS																																																		
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1	Energy efficiency per workstation per day	24	Kw-h	13																																																	
Status Comments	Council is currently developing an Energy Management Strategy to reduce our energy costs. Council is currently on track to reduce our energy use by 5% this year, as a result of the successful energy reduction initiatives by the Water Unit and Recreation Services Unit resulting in a \$600,000 saving. June: Energy saving strategies continues to improve energy consumption figures for the Civic Centre. Savings will be reinvested into further energy saving initiatives including replacing the old and outdated air conditioning system with a new more energy efficient system as well as an energy management system.																																																				
✔ S1.3.1.02	Communications and Customer Services	86%	CCSC																																																		
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Status Comments	4. Community Catch-up - no Community Catch-ups were scheduled or held in this quarter. Program being reassessed, may be replaced with another form of engagement. 7. Abandonment Rate: 8.2%. Resolution at First Point of Enquiry: 60.2% not including the lodgement of Customer Works Request (CRM), 74.2% including the lodgement of Customer Work Requests being considered first contact resolution.																																																				
✔ S1.3.1.03	Design Services	0%	MD																																																		
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Status Comments	Design output is keeping pace with demand. There is a need to develop greater lead time between design completion and construction of at least 3 months. Designs are now being issued about 8 weeks before construction commencement, with all planning approvals now received 3 months prior																																																				






Code	Name	Performance	Responsible Officer																																		
to scheduled commencement.																																					
✓ S1.3.1.04	Executive Management	100%	DCS																																		
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1	Compliance with Division of Local Government Strategic Tasks	100	%	100																																	
Status Comments	<p>All items contained within the Office of Local Government - Strategic Tasks for Council are current and meeting the appropriate milestones, with the 2013/2014 Annual Report and 2013/2014 Annual Financial Statements being submitted in November 2014. Fit for the Future submission forwarded on 19 June 2015. Integrated Planning and Reporting Framework suite of documents for 2015/2016 adopted by Council on 18 June 2015 and loaded onto relevant page of Council website.</p>																																				
⊖ S1.3.1.05	Financial Services Annual Indicators	100%	MFS																																		
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Code	KPI	Target	Units	Achieved																																	
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4	Debt Service Ratio	15	%	15																																	
5	Outstanding rates and annual charges	6	%	7																																	
6	Asset Renewal Ratio	75	%	35																																	
There was no planned activity for this quarter and these indicators will be updated following the completion of the 2014/2015 financial statements.																																					
✓ S1.3.1.06	Finance - Revenue and Recovery Service	83%	MFS																																		
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4	Total pensioner subsidy funded by Council	1	\$million	2																																	
5	Property title transfers	5,000	Number	3,999																																	
Status Comments	The total number of new properties was less than target due to the downturn in the local economy and the consequent slow land release.																																				
✓ S1.3.1.07	Governance and Corporate Performance	73%	DCS																																		
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Code	KPI	Target	Units	Achieved																																	
1	Informal Access to information requests processed	0	Number	265																																	
2	Formal Access to information requests requesting a review	5	%	1																																	
3	Audit Committee meetings held	1	Number	0																																	
4	Internal Audit Plan completed	25	%	25																																	
5	Enterprise Risk Register reviewed annually	100	%	100																																	

Code	Name	Performance	Responsible Officer	
Status Comments Audit Committee Meeting scheduled for Tuesday 30 June 2015 rescheduled to Wednesday 1 July 2015. Progress of the Internal Audit Plan is reported to each meeting of the Audit Committee and currently progressing as scheduled. Enterprise Risk Register being reviewed on a continuous unit by unit basis over the annual period. GIPAA informal access requests continue to be a consistent high demand on resources, with a total of 828 informal access requests processed during the course of the year, which in turn equates to a quarterly average of 207. One Formal Access Application requested an Internal Review during this quarter.				
✓ S1.3.1.08	Human Resources and Work Health & Safety	88%	DCS	
Code	KPI	Target	Units	Achieved
1	Staff turnover	5	%	2
2	Percentage of declared Indigenous staff to total staff	3	%	3
3	Equal Employment Opportunity matters ruled against Council by external bodies	0	Number	0
4	Industrial matters ruled against Council by external bodies	0	Number	0
5	Overall staff satisfaction reported in a biannual survey	80	%	71
Status Comments There has been no Equal Employment Opportunity ('EEO') or Industrial matters requiring referral for external determination. Overall staff satisfaction was determined by an interim survey in association with the proposed organisational restructure and recorded at 71%, which is slightly below the 76% recorded in July 2012.				
✓ S1.3.1.10	Information Technology and Records	100%	DCS	
Code	KPI	Target	Units	Achieved
1	Percentage of Council's core applications and infrastructure software that are current (i.e. within one version of the vendors current major release level)	80	%	87
2	Percentage uptime of Council's public ICT infrastructure (web, mobile and mapping)	95	%	100
Status Comments There were no significant unplanned outages of Council's public facing applications in this quarter and stability of both public facing and internal applications and infrastructure remains excellent. An issue was experienced with the wireless radio network link to the Tweed Heads office but service was maintained via a back-up link. Currency of Council's corporate and business unit specific applications is being maintained with all of these products within one stable version of current. Windows 7 has been rolled out and Council's Microsoft eMail and Office products are now on the the latest versions supported by the Technology One product set. A tender to update Councils Graphic Information Software ('GIS') has been finalised and this replacement will commence in the near future.				
✓ S1.3.1.11	Infrastructure Planning	63%	MR&S	
Code	KPI	Target	Units	Achieved
1	Implementation of best practice development: number of specifications updated	6	Number	7
Status Comments Major review of D1 - Road Design specification, including report to Council regarding service allocation, completed. Associated update to D9 -				



Code	Name	Performance	Responsible Officer										
Pathway and Cycleway Design and numerous standard drawings completed. Minor updates to D12 Sewerage and D2 Pavement Design specifications and C221 Piped Drainage and C402 Sewerage System Construction completed. Major review of D7 Stormwater Quality completed to align with best practice in South East Queensland. Review of Subdivision Manual (Tweed Development Control Plan Section A5) has commenced, with exhibition draft to be completed in 2015/2016.													
✓ S1.3.1.12	Quarries	100%	MID										
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Code	KPI	Target	Units	Achieved									
1	Quarry environmental performance recorded non-compliances in annual quarry licence reports	0	Number	1									
Status Comments	At Kinnears Quarry there has been 1 non-compliant overflow when on-going runoff after a major rain event caused over-topping of the water treatment ponds over a weekend. All information has been included on Council's "EPA Pollution Monitoring" website.												
1.5.2	Land use plans and development controls will be applied and regulated rigorously and consistently and consider the requirements of development proponents, the natural environment and those in the community affected by the proposed development.	65%											
✓ P1.5.2.03	Heritage Development Control Plan	75%	UCSPUD										
Status Comments	A new heritage section of the Tweed Development Control Plan ("DCP") is currently being prepared and will specifically target the characterisation of the new conservation zones. These new areas were identified as part of the Tweed Shire Community Heritage Study and incorporated into the Tweed Local Environmental Plan 2014. The aim of the Heritage DCP is to assist the community, property owners, industry and Council, with a clearer understanding of the NSW heritage laws and regulations, and will provide provisions to guide new and redevelopment of heritage places and properties.												
✓ P1.5.2.05	Kingscliff Locality Plan	55%	UCSPUD										
Status Comments	An enquiry by design workshop for industry professionals and a corresponding round of public engagement is scheduled for August. The purpose is to both broaden the strategic thinking and hence opportunity for the locality as well as to seek the contextual view of local residents, business operators, and visitors. The project is on track to be finalised in February 2016 with the current level of resourcing.												
✓ P1.5.2.09	Rural Villages Strategy	90%	UCSPUD										
Status Comments	The draft Strategy is being publically exhibited and is close to finalisation.												
✓ P1.5.2.10	Aboriginal Cultural Heritage Management Plan	75%	UCSPUD										
Status Comments	The mapping, fact sheets, and thematic history have been completed ready for Council endorsement for public exhibition. The final stage is the preparation of the actual management plan and this requires a clear direction as to how the Plan and mapping can be incorporated into the planning framework. Advice has been sought from the NSW Department of Planning and Environment and is critical to the progression of the Plan's drafting.												
✓ P1.5.2.11	Business Park Development Control Plan	100%	UCSPUD										
Complete.													




Code	Name	Performance	Responsible Officer
 P1.5.2.12	Standard Instrument Development Control Plan update	75%	UCSPUD
Status Comments	The Tweed's Comprehensive Local Environmental Plan 2014 was made in April 2014. Whilst this new Plan did not necessitate a detailed review or significant amendment to the Tweed Development Control Plan 2008 it did require many of the terms and definitions to be updated. This prompted a broader overhaul aimed at improving the overall useability and relevance of the DCP.		
 P1.5.2.13	Local Environmental Plan Implementation of Environmental Zones	1%	UCSPUD
Status Comments	The EZone review undertaken by NSW Planning and Environment is a prerequisite to any further review of the environmental zones at the local level. Council has responded to the public consultation on the draft recommendations and now awaits the final adoption and release of environmental criteria.		
 P1.5.2.14	Scenic Landscape Strategy	5%	UCSPUD
Status Comments	The Scenic Landscape Evaluation Strategy will be an important component of Council's environmental management planning strategies. The Strategy is identified as a Priority 1 project of Council. A consultancy brief for tender that details the scope of works and deliverable outcomes is being prepared.		
 P1.5.2.15	Tweed Development Control Plan General Policy Maintenance	100%	UCSPUD
Status Comments	Complete.		
 P1.5.2.20	Achievement of Major Planning Proposals	100%	UCSPUD
Status Comments	Complete.		
 P1.5.2.21	Achievement of Minor Planning Proposals	95%	UCSPUD
Status Comments	Through the establishment of a Council adopted Work Plan guiding the resource allocation of the Strategic Planning & Urban Design Unit's resources minor planning proposals have been identified. Prioritisation has led to a resourcing of the Priority 2 and 3 projects when resources are available.		
 P1.5.2.22	Achievements of Broader Unit Work Program Deliverables	90%	UCSPUD
Status Comments	The Unit's Work Plan is guided by the strategic land-use priorities of the elected Council and resources managed by the Unit Coordinator. Achievement of the broader program deliverables is being met and is inclusive of community input and feedback on the majority of projects.		
 P1.5.2.23	Target Delivery of Tweed Local Environmental Plan updates	50%	UCSPUD
Status Comments	Strategic land-use plans (LEP/DCP) are being implemented consistently to ensure a rigorous and pragmatic level of planning regulation and assessment that delivers positive outcomes for the broader Tweed community.		
 P1.5.2.24	Fingal Head Development Control Plan (Building Heights)	0%	UCSPUD
Status Comments	The 2015/2016 Work Priorities Plan, scheduled for Council adoption in August, has allocated resourcing to undertake this project within the current financial year.		
 P1.5.2.26	Urban Agriculture Policy / Development Control Plan	5%	UCSPUD
Status Comments	This project is deferred pending adequate resources being allocated.		
 S1.5.2.01	Development Planning and Assessment	100%	MDA

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3	Delivery of urgent section 149 certificates in 2 days	100	%	100																			
	Status Comments	Development Planning and Assessment service has achieved an acceptable level in relation to the targets.																					
	S1.5.2.02 Planning Reforms	96%	UCSPUD																				
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1	Achievement of annual delivery of Works Program targets for Tweed LEP	100	%	100																			
	Status Comments	The Planning and Regulation Division strive to ensure that the Council's land use planning policies are rigorously and pragmatically applied to ensure the objectives of policies are being achieved.																					
2	Supporting Community Life	63%																					
2.1.1	Work closely with government and community organisations to improve services to children and families, youth, elderly, Indigenous people, disadvantaged and minority groups and to build stronger and more cohesive communities.	69%																					
	P2.1.1.05 Implementation of the Healthy Ageing Strategy	75%	MCCS																				
	Status Comments	<p>The Age Friendly Community Policy was adopted by Council on 21 May 2015 following public consultation.</p> <p>The draft Age Friendly Community Strategy (formerly named the Healthy Ageing Strategy) is in the process of being finalised and will be presented to Council for approval for Public Exhibition before the end of 2015.</p>																					
	P2.1.1.06 An Access and Inclusion Plan	100%	MCCS																				
	Complete.																						
	P2.1.1.12 Community Safety Plan	5%	MCCS																				
	Status Comments	Council met with representatives from the NSW Justice Department at the end of 2014 to discuss the need for dedicated Community Safety Officers to assist Council to prepare and implement a Community Safety Plan. Council will continue to pursue this opportunity for collaboration and resource sharing with the NSW Government. No opportunities for State Government funding have arisen since the election in March 2015 so this action will be carried over into the 2015-2016 Operational Plan.																					
	P2.1.1.14 Children (0-11) Policy	5%	MCCS																				
	Status Comments	The Community Development Officer (Youth and Families) has recently acquired responsibility for children and families and the completion of the Youth Strategy and Action Plan has been the priority. Preparation of this Policy will be carried over into the 2015/2016 Operational Plan.																					
	P2.1.1.16 Youth Strategy - Development of Knox Park Youth Precinct	100%	MCCS																				
	Complete.																						

Code	Name	Performance	Responsible Officer
 P2.1.1.17	Youth Strategy - Establishment of Youth Council	50%	MCCS
Status Comments	<p>Preliminary work has been done with key stakeholders regarding the role and function of a Youth Council, including a meeting with NSW Department of Education & Communities Regional Manager and public high school principals to ascertain schools ability to become involved in this process. The model proposed will work with the existing T5 Student Representative Council (SRC) group, T5 being a strategic SRC Group with representatives from the five public high schools in the Tweed Shire. The Community Development Officer Family and Youth met with students at the SRC Forum (March 2015) to discuss a draft Youth Council model. Students feedback was sought prior to finalising the model. Concurrence with the proposed model still needs to be sought from private high schools. The model will be reported to Council for approval during the fourth quarter of 2015.</p>		
 P2.1.1.19	Youth Strategy - Implementation Graffiti Management Policy	25%	MCCS
Status Comments	<p>As per the Tweed Youth Strategy and Action Plan (2013-2017), Strategic Outcome 5, Young People Feel Safe and Protected from Drugs, Alcohol and Violence, Action 6: Implement a Graffiti Management Policy.</p> <p>The draft Graffiti Vandalism Management Policy was on exhibition from 9/06/2015 to 7/07/2015. The policy outlines Council's response to graffiti vandalism and capacity of Council to sustainably resource the management of graffiti vandalism. The CDO-Family and Youth will work with the identified key Council areas (Works Unit, Recreation Services Unit and Regulatory Services) to address the problem of graffiti vandalism across the community, adopting a diverse approach including removal of illegal graffiti from private and public property, to working with young people and the community to develop alternative lawful options for young people to express themselves creatively through aerosol (graffiti) art.</p>		
 P2.1.1.21	Access and Inclusion - Engage consultant to undertake access audit of all Council owned and or managed buildings accessed by the public	100%	
Status Comments	<p>Council is currently working through all of our community assets and buildings in terms of access and inclusion to prioritise our resources to address improvements to these assets based on the level of community use. Council will utilise the services of external consultants to assist with this project.</p> <p>A tender for Access Auditing services was advertised in April 2015. The successful applicant, Access Audits Australia, was notified in May 2015. A timetable for the access audits of Council's major public building assets including the Murwillumbah Civic Centre precinct, three aquatic centres (Murwillumbah, Kingscliff and South Tweed), two libraries (Kingscliff and Murwillumbah), Banora Point Community Centre, Pottsville Beach Neighbourhood Centre and the South Tweed HACC Centre and Hall will be developed in July.</p>		
 P2.1.1.22	Access and Inclusion - Engage consultants to undertake access audit of all Council parks and recreation areas	100%	MCCS
Status Comments	<p>Council is currently working through all of our community assets and buildings in terms of access and inclusion to prioritise our resources to address improvements to these assets based on the level of community use. Council will utilise the services of external consultants to assist with this project.</p> <p>A tender seeking Access Auditing services was advertised in April 2015. The successful applicant, Access Audits Australia was appointed in May 2015. Five parks were identified for access auditing to provide advice on best practice for good access in parks and open spaces. The selected parks include Faulks Park (Kingscliff), Ambrose Brown Park (Pottsville), Jack Evans Boat Harbour (Tweed Heads), Old Boat Harbour (Fingal) and Salt Central Park (Salt).</p>		
 P2.1.1.23	Access and Inclusion - Undertake review and access audit of public toilets in Tweed Shire	100%	MCCS
Status Comments	<p>Community Development Officer, Ageing and Disability and a community representative of the Equal Access Advisory Committee ('EAAC') has conducted an access review of all Council toilets identified as accessible on the National Public Toilet map.</p>		










Code	Name	Performance	Responsible Officer																				
	The access review of all Council toilets identified as accessible has been completed. An interim report has been provided to the Manager, Community and Cultural Services and Recreation Services. A formal report is being finalised. The final report will include recommendations for maintenance and upgrade of these assets to meet Australian Standards.																						
✔ P2.1.1.24	Access and Inclusion - Undertake access audit of coastal foreshore and inland waterways	20%	MCCS																				
Status Comments	<p>This is an action of the Access and Inclusion Plan adopted on 21 August 2014. Initial discussions have taken place with the Natural Resources Management Team as the audit will be completed by the Community Development Officer, Ageing and Disability. A project plan was developed and used in the third quarter to target community consultation with relevant stakeholders, for example Disabled Surfers Australia.</p> <p>The completion of this action has been postponed until the 2015-2016 year. The review will be carried out in partnership with members of Council's Equal Access Advisory Committee and Tweed Byron Ballina Community Transport who will provide a wheelchair accessible vehicle.</p>																						
✔ P2.1.1.26	Access and Inclusion - Development and confirm concept design for an All Access Playground	75%	MCCS																				
Status Comments	<p>This is an action of the Access and Inclusion Plan adopted on 21 August 2014. The working group is well progressed in developing proposed concept plans which will be included in tender specifications expected to be advertised in the third quarter 2015. It is proposed that concept plans will be ready to present to Council for public exhibition before the end of the financial year.</p> <p>A tender for the development of a concept design for the All Access Playground and Park was advertised in May 2015 and awarded to Plummer and Smith, Landscape Architecture/ Art/ Design. The concept design will be finalised in the second quarter of the 2015-2016 year.</p>																						
✔ P2.1.1.27	Implement Homeless Policy and Protocol	75%	MCCS																				
Status Comments	<p>The draft Homelessness Policy was adopted by Council for public exhibition between 2 June 2015 and 14 July 2015. Any submissions received during the exhibition period will be reported back to Council with the final Policy for adoption.</p>																						
✔ P2.1.1.28	Implement whole of Council Youth Strategy and Action Plan	50%	MCCS																				
Status Comments	<p>Significant actions to date have included the development of Knox Park Youth Precinct, Enhanced pathways for education, employment and career opportunities, raising awareness of youth homelessness and community planning for the upgrade to Tyalgum skate park and adjacent area.</p>																						
✔ S2.1.1.01	Community Services - Community Options	99%	MCCS																				
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Code	KPI	Target	Units	Achieved																			
1	Community Options client numbers	240	Number	342																			
2	Number of days from initial contact to response and intake screen	3	Days	1																			
3	Output targets from funding contract	100	%	95																			
Status Comments	<p>The number of people supported by Community Options, through Commonwealth and State Government Home and Community Care funding, that may be frail aged, disabled or carers and are living in their homes has been higher than anticipated, exceeding the annual funding target. The number of days for initial contact response and intake screening continues to be within the expected target.</p>																						
✔ S2.1.1.02	Banora Point Community Centre - Seniors Program	89%	MCCS																				

Code	Name	Performance	Responsible Officer																																			
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2	Increase number of contacts at Banora Point Community Centre Seniors Information Hub	750	Number	919																																		
Status Comments	Direct contacts at the Seniors Information Hub for the June quarter are 301 which equates to a cumulative total of 1220 the year. This includes requests for information, tutoring, accessing computers and attending mobile phone workshops. Membership of the Fun Activities for Banora Seniors membership has risen to 205 and there have been 8,410 seniors participating in the many activities offered at Banora Point Community Centre for the year.																																					
 S2.1.1.03	Community Services - Libraries	86%	MCCS																																			
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6	Personal computer and wireless hours of use	15,496	Number	13,017																																		
Status Comments	Council has commissioned architectural plans for the expansion of the Tweed Heads Library to double the available space at what is one of the busiest libraries in the northern region. New submissions for funding from the State Government will be made on the basis of the plans.																																					
S2.1.1.04	International Day of People with Disabilities	83%	MCCS																																			
2.1.3	Provide opportunities for residents to enjoy access to the arts, festivals, sporting activities, recreation, community and cultural facilities.	97%																																				
 S2.1.3.1	Cultural Services - Regional Art Gallery	99%	MCCS																																			
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4	Number of visitors attending Tweed Regional Gallery exhibitions	16,250	Number	24,492																																		
5	Number of exhibitions hosted and initiated by the Tweed Regional Gallery	4	Number	6																																		
Status Comments	Two opening events were held during this period, on Friday 17 April and Friday 19 June 2015. These two events attracted 174 and 130 guests respectively.																																					

Code	Name	Performance	Responsible Officer																														
<p>'Hosted' exhibitions are pre-packaged exhibitions toured by organisations such as National Exhibitions Touring Support (NETS) in each State/Territory. The Gallery regularly hosts touring product in a variety of media to augment the program and to relieve the Gallery's resources from developing all product to satisfy grant funding parameters. The average number of touring exhibitions per year is 7. 'Initiated' exhibitions are those developed and presented by the Gallery staff. The average number of initiated exhibitions is 17.</p>																																	
 S2.1.3.2	Cultural Services - Regional Museum	95%	MCCS																														
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Code	KPI	Target	Units	Achieved																													
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3	New displays for the Tweed Regional Museum Murwillumbah completed	100	%	100																													
4	Number of visitors	2,250	Number	2,527																													
5	Number of events and other activities conducted	3	Number	5																													
Status Comments	<p>1. More than 540 acquisitions were approved by the Museum Advisory Committee in the twelve months to 30 June 2015. 2. Five new displays within the redeveloped Tweed Regional Museum Murwillumbah were completed to June 2015. 3. Tweed Regional Museum Murwillumbah redevelopment completed and opened to the public on 30 August 2014. 4. Visitor numbers to end June 2014 relate to Museum branches at Tweed Heads and Uki only and totalled 2,707. Visitor numbers for the first quarter of 2014/15 reflect reopening of TRM Murwillumbah (2,646 for the period) and include visitation to Uki of 704 for the period, including a range of projects around Uki. There were 244 visitors to Tweed Heads during the period. The Tweed Heads figure is down from the same period last year and may reflect permanent closure of the RSL Hall in late June 2014. Visitor numbers for the quarter to the end of December 2014: Murwillumbah 2,313, Uki 220 and Tweed Heads 151. A Tweed Heads Historical Society display in Tweed Mall attracted more than 800. Total visitors to all Museum sites in the six months to end of July - Dec 2014 numbered just over 6,000. Total visitors to all Museum sites January - June 2015 equalled 4,161. 'Behind the scenes' site tours for members of the Murwillumbah Historical Society and Friends of the Museum were conducted at Murwillumbah; a briefing for Murwillumbah Central Business District ('CBD'), business operators held at the Regent Theatre on 27 November, and a pilot display of historical photos was developed and installed in the window of a local business. A program of regular events and display changeovers began at TRM Murwillumbah in 2015 has included a popular display of images Holidays and Hokey Pokey; behind the scenes collection store tours, guided tours for a range of groups including interpreted tours for the hearing impaired, and development of a number of joint initiatives with other organisations such as the Murwillumbah sub-branch of the RSL, Tweed Foodie Fest and the Tweed Banana Festival.</p>																																
2.1.4	Provide education and advocacy to promote and support the efforts of the police, emergency services and community groups to improve the safety of neighbourhoods and roads.	69%																															
 P2.1.4.1	Review DISPLAN	50%	MBEH																														
Status Comments	Tweed Byron EMC Working Group carrying out combined risk assessment review for the two LGAs.																																
 S2.1.4.1	Emergency Services	81%	MBEH																														
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Code	KPI	Target	Units	Achieved																													
1	Maintain disaster readiness	100	%	75																													
There was no planned activity for this quarter.																																	

Code	Name	Performance	Responsible Officer										
✓ S2.1.4.2	Surf Patrol	100%	MRS										
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Code	KPI	Target	Units	Achieved									
1	Compliance with Surf Life Saving service contract: percentage of contracted patrols undertaken	100	%	100									
Status Comments	2014/2015 season completed without issue. Full compliance with contract terms achieved.												
2.3.2	Provision of a secure, high quality and reliable drinking water supply service which meets health and environmental requirements and projected demand.	71%											
✓ CP2.3.2.01	Clarrie Hall Dam Spillway Upgrade - to pass Probable Maximum Flood (PMF) Complete.	100%	Mwater										
✓ CP2.3.2.02	Water Treatment Plant: Uki Status Comments Australian Drinking Water Guidelines ('ADWG') recommendations to be reviewed and brief developed. Site inspection complete and background information has been collated.	5%	Mwater										
✓ CP2.3.2.03	Reservoir: Banora Point - Rehabilitation Status Comments Negotiations with telecommunications providers are ongoing for possible relocation of services to a monopole. Contractor and consultant have been engaged to complete grit-blasting and non-destructive testing works on the reservoir. A consultant has been engaged to complete EME ('electro magnetic energy') review of the existing telecommunications transmitters located on the reservoir. This has now been completed. Initial reservoir isolation and inspection works are expected to be complete by August 2015. Following initial investigation the final scope and rehabilitation requirements will be determined. Depending on the final scope of work, rehabilitation works are expected to be completed by the end of 2015. Note works may have to be delayed over the peak summer water consumption period.	25%	Mwater										
✓ CP2.3.2.11	Water Pumping Stations: WPS 11 Bilambil Village - Flow meter Status Comments Flow meter was commissioned mid May 2015. Project complete.	100%	Mwater										
✓ CP2.3.2.14	Water Pumping Stations: WPS 1 & 1A: Kyogle Road - Upgrade to rehabilitate and provide additional standby capacity Status Comments Investigation works completed by consultant. Risk identification workshop has been completed and report has been issued. Brief to be created for design review and budget allocated in 2016.	80%	Mwater										
✓ CP2.3.2.15	Water Pumping Stations: WPS 10 Eviron Road Nunderi - Electrical Upgrade Investigation Status Comments Investigation has identified that new Variable Speed Drives ('VSD') may be required with delivery scheduled in 2015. Preliminary site inspection completed. Budget prices for VSD supply have been received. Review of power savings versus capital install costs to be completed. Budget allocated for VSD installation in 2015/2016.	20%	Mwater										






Code	Name	Performance	Responsible Officer																									
<input checked="" type="checkbox"/>	CP2.3.2.26 Water Mains: Barnby Street - Byangum to William Street Murwillumbah - replacement Complete.	100%	Mwater																									
<input checked="" type="checkbox"/>	CP2.3.2.29 Water Mains: Minjungbal Drive Tweed Heads South - Flow Meter Installation at Boyds Bay Actuated Control Valve site Status Comments Design works complete. Flowmeter purchased and project scheduled for completion in 2015. Works delayed pending Aboriginal Cultural Heritage Investigation in Faux Park.	25%	Mwater																									
<input checked="" type="checkbox"/>	CP2.3.2.30 Water Mains: Flow Meter Installation - Hartigan Hill Murwillumbah, Reservoir outlet Complete.	100%	Mwater																									
<input checked="" type="checkbox"/>	CP2.3.2.32 Water Mains: Flow Meter - Napohyah/Bilambil Road Bilambil Status Comments Design option for Flowmeter and actuator have been approved. Water hammer analysis required to confirm acceptable operation of actuated valve. Construction works scheduled to be complete by end 2015.	25%	Mwater																									
<input checked="" type="checkbox"/>	CP2.3.2.33 Water Mains: Flow Meter Installation - Water Pump Station 12 corner of Terranora and Bilambil Roads Complete.	100%	Mwater																									
<input checked="" type="checkbox"/>	CP2.3.2.35 Water Mains: Hillcrest Ave Reservoir site at Tweed Heads South - upgrade Complete.	100%	Mwater																									
<input checked="" type="checkbox"/>	CP2.3.2.40 Water Mains: Stanley Street - replacement Complete.	100%	Mwater																									
<input checked="" type="checkbox"/>	CP2.3.2.46 Water Mains: Mistral Road South Murwillumbah -upgrade Complete.	100%	Mwater																									
<input checked="" type="checkbox"/>	S2.3.2.01 Water Supply Services KPI's <table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Water Quality Microbiological Compliance</td> <td>100</td> <td>%</td> <td>100</td> </tr> <tr> <td>2</td> <td>Residential Water Consumption per person</td> <td>180</td> <td>L/p/d</td> <td>179</td> </tr> <tr> <td>3</td> <td>Water Quality Complaints per 1000 assessments</td> <td>1</td> <td>Number</td> <td>1</td> </tr> <tr> <td>4</td> <td>Water Fund Management; \$ per property</td> <td>140</td> <td>Number</td> <td>176</td> </tr> </tbody> </table> Status Comments Consumption is now reported per quarter based on quarterly billing meter reads for the period. This improved accuracy of data will now show seasonal variations of water consumption across the year. Water quality complaints exceeded target for this quarter. The majority of the 45 water quality complaints were again due to iron and manganese issues remaining in the reticulation system from treatment problems experienced earlier this year. Water fund Management per property was \$176/y for the 2013/2014 financial period and 2014/2015 result will not be available until September quarter 2015.	Code	KPI	Target	Units	Achieved	1	Water Quality Microbiological Compliance	100	%	100	2	Residential Water Consumption per person	180	L/p/d	179	3	Water Quality Complaints per 1000 assessments	1	Number	1	4	Water Fund Management; \$ per property	140	Number	176	86%	Mwater
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4	Water Fund Management; \$ per property	140	Number	176																								

Code	Name	Performance	Responsible Officer
2.3.3	Provision of high quality and reliable wastewater service with meets health and environmental requirements and projected demand.	63%	
 CP2.3.3.01	Gravity Sewer Rehabilitation 2013/2014 Program	98%	Mwater
Status Comments	The 2014/15 contract is currently being completed. Council decided to procure a new type of relining material and chose to delay the contract to allow the material to be delivered from overseas. The work is being carried out in July 2015 and expected to finish by the end of the month.		
 CP2.3.3.05	Sewerage Pumping Stations: SPS 2018 Gollan Drive Park Tweed Heads West - mechanical, electrical upgrade	20%	Mwater
Status Comments	Scope is for provision of two new pumps, variable speed drives, flowmeter and switchboard. Pump sizing has been agreed (186 L/s). Pumps have been ordered. Switchboard upgrade works have commenced. Construction works to be complete by end 2015.		
 CP2.3.3.06	Sewerage Rising Main: SRM 1022 Riveroak Drive Murwillumbah - upgrade	100%	Mwater
Status Comments	Complete.		
 CP2.3.3.07	Sewerage Rising Main: SRM 2003 Beryl Street Tweed Heads - Stage 1	20%	Mwater
Status Comments	Design work is complete. Works expected to be completed by end 2015.		
 CP2.3.3.09	Sewerage Rising Main: SRM 3018 Fraser Drive Tweed Heads South - Upgrade	100%	Mwater
Status Comments	Complete.		
 CP2.3.3.12	Sewerage Rising Main Upgrade: SRM 5005 Creek Street Hasting Point	95%	Mwater
Status Comments	Sewer Rising Main(SRM) construction and testing works are now complete. Final SRM cut-in works require significant shutdown and isolation works. These works are linked to upgrade of pumps at SPS5005. Cut-in expected to be complete by end 2015.		
 CP2.3.3.15	Sewerage Pumping Stations: SPS 2018 Gollan Drive Tweed Heads West - Generator Installation	30%	Mwater
Status Comments	Concept layout of the sewerage pumping station ('SPS') and generator are complete. Pumps have been procured. Installation and mechanical upgrade works are expected be complete by the end of 2015. Emergency Generator specification has been prepared.		
 CP2.3.3.18	Sewerage Pumping Stations: SPS 4009 Vulcan St Kingscliff - Generator	80%	Mwater
Status Comments	Review identified fixed generator not required. Emergency Management Plan is being prepared for the site. Completion expected end of 2015.		
 CP2.3.3.25	Sewerage Pumping Stations: SPS 1009 Buchanan Street Murwillumbah - Electrical Upgrade	100%	Mwater
Status Comments	Complete.		

Code	Name	Performance	Responsible Officer
<input checked="" type="checkbox"/>	CP2.3.3.26 Sewerage Pumping Stations: SPS 1014 Tree Street Bray Park - Electrical Upgrade Complete.	100%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.27 Sewerage Pumping Stations: SPS 1017 Tweed Valley Way Murwillumbah - Electrical Upgrade Status Comments Construction is complete.	100%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.28 Sewerage Pumping Stations: SPS 1022 River Oak Drive Murwillumbah - Mechanical and Electrical Upgrade Status Comments Pumps and switchboard upgrade only. Switchboard has been replaced and tested. New pump operation has caused odour issues. Old pumps were reinstated until odour issues addressed. Chemical Dosing system to mitigate odour has been procured.	95%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.29 Sewerage Pumping Stations: SPS 2018 Gollan Drive Regional Tweed Heads West - Odour Control Facility Installation Status Comments Draft Specification complete. Additional odour testing works to be completed prior to tender. Construction scheduled for completion end 2015. Construction linked to pump upgrade works.	20%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.30 Sewerage Pumping Stations: SPS 2038 Peninsula Drive Bilambil - Mechanical and civil upgrade Status Comments Electrical works complete. Pump bypass and installation of new pumps is currently being completed. Minor bund repair works required. Works to be completed by the end of 2015.	50%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.33 Sewerage Pumping Stations: SPS 3001 Pacific Hwy South Tweed, Banora Point Status Comments New Switchboard Building and pump upgrade required. The local power transformer is currently located in Roads and Maritime Service ('RMS') land. RMS is seeking to transfer part of this area to Council ownership. Multiple meetings have been held with RMS. Agreement on location of HV power line extension has been reached and Tweed Shire Council is now seeking owners' consent to complete works. Works expected to be complete by mid-2016.	15%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.37 Sewerage Pumping Stations: SPS 3012 Amber Road Tweed Heads South - Upgrade or Relocation Status Comments Options Report has been prepared. Relocation of Sewerage Pump Station to park located on Amber Rd is the accepted option. Construction works are proposed to be completed by mid-2016.	15%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.38 Sewerage Pumping Stations: SPS 3018 Fraser Drive Tweed Heads South - Mechanical and Electrical Upgrade Complete.	100%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.40 Sewerage Pumping Stations: SPS 3021 Fraser Drive Tweed Heads South - Mechanical and Electrical Upgrade Status Comments Design works complete. Pumps have been ordered. Pump upgrade scheduled for completion by end 2015.	20%	Mwater
<input checked="" type="checkbox"/>	CP2.3.3.43 Sewerage Pumping Stations: SPS 4012 Homestead Caravan Park Chinderah - Mechanical and Electrical Upgrade	100%	Mwater

Code	Name	Performance	Responsible Officer
	Complete.		
<input checked="" type="checkbox"/>	CP2.3.3.48 Sewerage Pumping Stations: SPS Telemetry Upgrades - Various Sites	100%	Mwater
	Complete.		
<input checked="" type="checkbox"/>	CP2.3.3.50 Hastings Point WWTP - Additional Sludge Lagoon No.3	20%	Mwater
	Status Comments Preliminary design works for the lagoon is complete. Biosolids Strategy has determined a new sludge lagoon, sludge stockpile hardstand and drying beds. A new Hastings Point Wastewater Treatment Plant ('WWTP') Strategy document will be completed to determine a program of future upgrade works. Final scope for upgrade works at Hastings Point WWTP will be developed. Construction will be scheduled to be complete by mid-2016.		
<input checked="" type="checkbox"/>	CP2.3.3.54 Sewerage Rising Main: SRM 5010 Philip Street Pottsville - extension	100%	Mwater
	Complete.		
<input checked="" type="checkbox"/>	CP2.3.3.55 Sewerage Rising Main: SRM 5014 Overall Drive Pottsville	95%	Mwater
	Status Comments Pipe installation works complete. Final cut-in works required. This is linked to SPS5014 upgrade works. Works expected to be complete end 2015.		
<input checked="" type="checkbox"/>	CP2.3.3.60 Sewerage Pumping Stations: SPS 3028 Enterprise Ave Tweed Heads South - SRM diversion	25%	Mwater
	Status Comments Design and approvals for sewerage rising main ('SRM') manifold pit at SPS3028 are complete. Pipe and fittings ordered. Works are expected to be commenced in mid-2015.		
<input checked="" type="checkbox"/>	CP2.3.3.61 Sewerage Pumping Stations: SPS 3030 Leisure Dr West Banora Point - mechanical electrical upgrade	20%	Mwater
	Status Comments Design works commenced. Pumps have been ordered. Electrical works have commenced. Works expected to be complete by end 2015.		
<input checked="" type="checkbox"/>	CP2.3.3.62 Sewerage Pumping Stations: SPS 3031 Falcon Way Tweed Heads South - mechanical electrical telemetry upgrade	100%	Mwater
	Complete.		
<input checked="" type="checkbox"/>	CP2.3.3.64 Sewerage Pumping Stations: SPS 5010 Philip Street Pottsville - mechanical upgrade	40%	Mwater
	Status Comments Pumps have been procured. Mechanical upgrade will be completed following completion of SRM5010 works. Upgrade expected to be complete by end 2015.		
<input checked="" type="checkbox"/>	CP2.3.3.65 Sewerage Pumping Stations: SPS 5014 Overall Drive Pottsville - electrical mechanical upgrade	40%	Mwater
	Status Comments Pumps have been procured. Mechanical upgrade can now commence following the completion of SRM5014 and SRM5010 works. Significant cut-in and bypass works required.		




Code	Name	Performance	Responsible Officer																														
Upgrade works are expected to be complete by end 2015.																																	
✓ CP2.3.3.69	Banora Point WWTP outfall upgrade	10%	Mwater																														
Status Comments	Preliminary options investigation complete (Draft). Additional investigations works may be required to determine preferred option. Improvements to existing outfall are expected to commence by end 2015.																																
✓ CP2.3.3.70	Gravity Sewer Rehabilitation 2014/15 program	60%	Mwater																														
Status Comments	There are still outstanding quality issues in the 2013/2014 relining program. A tender has now been awarded for the 2014/2015 relining contract. Works on the 2014/2015 program have now commenced and are expected to be completed in the first quarter of 2015/16.																																
⊖ S2.3.3.01	Wastewater Services KPI's	84%	Mwater																														
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Odour Complaints per 1000 assessments</td> <td>0</td> <td>Number</td> <td>0</td> </tr> <tr> <td>2</td> <td>Overflows per 1000 assessments</td> <td>0</td> <td>Number</td> <td>0</td> </tr> <tr> <td>3</td> <td>Effluent Quality Compliance (percentage of volume)</td> <td>100</td> <td>%</td> <td>92</td> </tr> <tr> <td>4</td> <td>Recycled Water Use (percentage of volume)</td> <td>10</td> <td>%</td> <td>3</td> </tr> <tr> <td>5</td> <td>Sewer Fund Management; dollar per property</td> <td>161</td> <td>Number</td> <td>175</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Odour Complaints per 1000 assessments	0	Number	0	2	Overflows per 1000 assessments	0	Number	0	3	Effluent Quality Compliance (percentage of volume)	100	%	92	4	Recycled Water Use (percentage of volume)	10	%	3	5	Sewer Fund Management; dollar per property	161	Number	175		
Code	KPI	Target	Units	Achieved																													
1	Odour Complaints per 1000 assessments	0	Number	0																													
2	Overflows per 1000 assessments	0	Number	0																													
3	Effluent Quality Compliance (percentage of volume)	100	%	92																													
4	Recycled Water Use (percentage of volume)	10	%	3																													
5	Sewer Fund Management; dollar per property	161	Number	175																													
Status Comments	<p>Odour complaints have exceeded target. The majority of complaints were due to a problem with manhole seals. These odour problems have been addressed.</p> <p>Effluent Quality compliance - Several failures have occurred in this quarter:</p> <ul style="list-style-type: none"> - Banora Point had one instance of exceeding the 100th percentile limit for Coliforms related to repairs on the UV system cabling and one other instance exceeding the 90th percentile limit due to recontamination within the final holding lagoon, noting testing from the UV disinfection stage demonstrated results were within licence limits. - Mooball had two Non-compliance events on 13 and 27 of May due to overloading from wet weather resulting in the biological process being significantly washed out. Both Ammonia and Total Nitrogen exceedances were recorded. Additionally on 27 May a UV system failure resulted in an exceedance of thermotolerant coliforms in the discharge. - Uki had one instance of exceeding the 100th percentile and two instances of exceeding the 90th percentile limit for Ammonia which were related to equipment break down and electrical power supply failure. Similarly these two events resulted in the 90th percentile limit being exceeded for Total Nitrogen and Suspended Solids. - Note: Effluent Quality Compliance is calculated using weighted average volume for all WWTP's and as the Banora WWTP is the TSC's largest treatment plant representing 55% of total volumes, any compliance issues at this plant heavily impact the flow weighted compliance score reported. <p>Recycled Volumes are lower than target again this quarter due to the wet weather continuing, with most of the shire exceeding 2000 mm of rain this year, resulting in a lower need to irrigate, increasing the volumes treated by 10% and the Co-Generation Facility at the Sugar Mill using little recycled water outside the crushing season.</p> <p>Sewer Fund Management per property was \$175/y for the 2013/2014 financial period and the 2014/2015 result will not be available until end of September quarter 2015.</p>																																
2.3.4	Provision of high quality, best practice, solid waste disposal with energy recovery, and improving resource recovery practices and infrastructure which meets health and environmental requirements and projected demand.	28%																															













Code	Name	Performance	Responsible Officer																									
 CP2.3.4.1	Eviron Landfill Roadwork's	5%	WMC																									
Status Comments	Approvals, Geotech and survey completed. Design approaching completion. Discussions being held to determine if this will be undertaken as an in-house project with the Engineering Services roads construction team to be awarded the work. Prior to this occurring a separate quantity surveyor will be required to estimate the cost.																											
 P2.3.4.2	Construction of inert landfill expansion at Stotts Creek Resource Recovery Centre	12%	WMC																									
Status Comments	<p>Approval has now been received to construct a Putrescibles cell from the Environmental Protection Authority ('EPA'). The concept design is being finalised prior to Council submitting the final design to the EPA for approval.</p> <p>The EPA have now also introduced new Landfill Construction Guidelines and the draft design will need to be revisited by the design consultant to ensure it aligns with the new design requirements prior to it being submitted to the EPA for preconstruction approval.</p> <p>The percentage of project completion has been amended from 15% to 12% to reflect the need to have the cell design reviewed again by the designer. The time pressure on the construction has been reduced by the approval to allow Council to continue exporting waste to Qld without incurring the waste levy.</p>																											
 S2.3.4.4	Waste Management Services	66%	WMC																									
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Household (kerbside) recycling rate per annum</td> <td>55</td> <td>%</td> <td>38</td> </tr> <tr> <td>2</td> <td>Recycling (kg) per household per annum</td> <td>35</td> <td>Kg</td> <td>71</td> </tr> <tr> <td>3</td> <td>Total waste diverted from landfill per annum</td> <td>50</td> <td>%</td> <td>51</td> </tr> <tr> <td>4</td> <td>Volume of landfill gas captured for renewable electricity generation per annum</td> <td>25,000,000</td> <td>m3</td> <td>0</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Household (kerbside) recycling rate per annum	55	%	38	2	Recycling (kg) per household per annum	35	Kg	71	3	Total waste diverted from landfill per annum	50	%	51	4	Volume of landfill gas captured for renewable electricity generation per annum	25,000,000	m3	0		
Code	KPI	Target	Units	Achieved																								
1	Household (kerbside) recycling rate per annum	55	%	38																								
2	Recycling (kg) per household per annum	35	Kg	71																								
3	Total waste diverted from landfill per annum	50	%	51																								
4	Volume of landfill gas captured for renewable electricity generation per annum	25,000,000	m3	0																								
Status Comments	<p>Introduction of the green waste collection service will improve the household recycling rate. The recycling per household rate for the last quarter was approximately 71.29 kg, annualised to approximately 294kg.</p> <p>The waste diverted from landfill will also improve with the introduction of compulsory household organics collection in 2016/2017. This includes clean fill which is reused for operational purposes.</p> <p>Council has received a \$2.1 million grant to fund Food and Garden organic processing at Stotts Creek which is now proceeding and expected to be operational in early 2017.</p> <p>Council does not have the ability to affect the amount of landfill gas generated and as such this is not a measure of performance. This is expected to fall overtime as more waste is exported and Council introduce programs that remove the organic fraction from the waste stream. The figure for the June quarter has not yet been provided by LMS, the contractor managing the site.</p>																											
2.3.5	Ensure adequate stormwater drainage, flood management and evacuation systems are in place to protect people and property from flooding.	33%																										
 CP2.3.5.02	Inlet Drive	0%	MID																									
Status Comments	Previous design issues resolved. Construction deferred until January 2016 due to higher priority projects utilising available resources.																											
 CP2.3.5.04	Brisbane Street	0%	MID																									
Status Comments	Brisbane Street Drainage and Road Works. Project delayed due to resources clash with Tweed Heads Streetscaping.																											














Code	Name	Performance	Responsible Officer																				
Project currently being re-designed for stormwater capacity upgrade to 10 year ARI. Now scheduled to commence in July 2015.																							
✓ CP2.3.5.05	Hartigan Street	100%	MID																				
Complete.																							
⊖ CP2.3.5.07	Sutherland St Kingscliff	10%	MR&S																				
Status Comments Design complete and construction programmed for September 2015.																							
⊖ CP2.3.5.20	Stormwater drainage rehabilitation 2014/15 program	52%	MR&S																				
Status Comments General repairs to stormwater systems and replacement of culvert in Stokers Rd achieved. Intended relining works carried over to 2015/16 due to contractor availability.																							
⊖ S2.3.5.01	Drainage	38%	MR&S																				
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Code	KPI	Target	Units	Achieved																			
1	Maintain Gross Pollutant Traps; cubic metres of waste removed per annum	13	m ³	23																			
2	Percentage of pipeline length that has been condition assessed	3	%	0																			
3	Percentage of pipeline length that has had details confirmed and accurately located on the GIS	5	%	0																			
Status Comments Gross Pollutant Traps cleaned in urban stormwater systems at cost of \$101,235 for 2014/2015 year; and 23m3 of material removed from systems in quarter. Condition assessment & survey locating of pipes commenced May 2015																							
⊖ S2.3.5.02	Flooding	33%	MR&S																				
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Code	KPI	Target	Units	Achieved																			
1	Implementation of Tweed Valley Floodplain Risk Management Plan	30	%	10																			
Status Comments Council successful in attracting State funding for the Murwillumbah CBD flood study, with a brief completed in consultation with Office of Environment and Heritage (OEH), awaiting tender process. Council unsuccessful in attracting further government funding for the purchase of floodway land in Quarry Road, South Murwillumbah, and for community awareness programs.																							
2.3.6	Provide conveniently placed and well equipped parks, sporting, recreational, cultural and community facilities.	75%																					
✓ CP2.3.6.01	Budd Park toilet replacement	22%	MRS																				
Status Comments Development assessment approved, moving to construction phase at the end of the September quarter. Project delayed while alternative option to upgrade toilets in the visitor information centre is explored.																							
Concept plans for a facility attached to the visitor information centre have been developed in consultation with Destination Tweed. The plans have been presented to Council and a development application is now being prepared for lodgement.																							
✓ CP2.3.6.03	Faulks park toilet replacement Kingscliff	100%	MRS																				




Code	Name	Performance	Responsible Officer
Complete.			
✓ CP2.3.6.05	Active recreation asset maintenance program	100%	MRS
Status Comments	Asset management ongoing. Asset management system under constant development with asset maintenance and replacement undertaken on a risk prioritisation.		
✓ CP2.3.6.06	Arkininstall Park Master Plan Implementation	100%	MRS
Status Comments	Facility completed and officially opened 8 May 2015.		
✓ CP2.3.6.09	Barry Sheppard Sports Facility Capital Works	100%	MRS
Status Comments	Installation of boundary fence and works to improve field drainage were completed August 2014.		
✓ CP2.3.6.10	Cabarita Sports Club / Les Burger capital works	100%	MRS
Status Comments	Project completed.		
✓ CP2.3.6.12	Knox Park playground and recreation area Murwillumbah	50%	MRS
Status Comments	June 2015: Contracts awarded for construction of adventure playground and construction commenced. Contract for construction of youth precinct awarded and preliminary works commenced.		




Code	Name	Performance	Responsible Officer															
✓ CP2.3.6.13	Passive recreation asset maintenance	100%	MRS															
Status Comments	Asset management is ongoing and under constant development.																	
✗ CP2.3.6.15	Wilson Park facilities	15%	MRS															
Status Comments	Concept plan now on exhibition.																	
✓ CP2.3.6.16	Park furniture replacement	80%	MRS															
Status Comments	Park furniture replaced based on risk prioritisation.																	
✓ P2.3.6.01	Completion of Public Open Space Strategy	20%	MRS															
Status Comments	Recreation Planner appointed and commenced May 2015. Currently developing project plan to integrate with 'The Tweed Future is Ours' engagement process.																	
✓ P2.3.6.02	Completion of Arkinstall Park stage 2; feasibility study and concept plan	100%	MRS															
Status Comments	Final draft plan workshopped with Councillors and considered by Council at June 2015 meeting. Concept Plan is now on public exhibition.																	
✓ P2.3.6.06	Community Infrastructure Framework and Plan	50%	MCCS															
Status Comments	An overview of the Community Infrastructure Framework - Network Planning phase was presented to Councillors at a workshop on 2 April 2015 and an update report will be prepared for 20 August 2015 Council meeting.																	
✓ S2.3.6.01	Cemetery	68%	MRS															
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Code	KPI	Target	Units	Achieved														
1	Customer satisfaction indicator: number of registered complaints	10	Number	0														
2	Number of registered commendations	5	Number	1														




Code	Name	Performance	Responsible Officer	
Status Comments		Expressions of Interest for Business Plan Review received and review commenced in May 2015. No complaints and one compliment registered this quarter.		
 S2.3.6.02	Open Space	89%	MRS	
Code	KPI	Target	Units	Achieved
1	Council Sportsfield utilisation: number of registered users	13,000	Number	16,766
2	Cost to maintain Sportsfield per hectare	5,800	Number	5,600
3	Customer satisfaction: number of registered complaints	10	Number	0
4	Customer satisfaction: number of commendations	5	Number	3
5	Passive recreation service, community satisfaction: number of registered complaints	10	Number	0
6	Passive recreation services, community satisfaction: number of community commendations	5	Number	24
7	Passive recreation maintenance costs per resident	39	Number	39
8	Community park utilisation: number of wedding bookings	0	Number	53
9	Community park management: number of community event licences issued	0	Number	29
Status Comments		No complaints registered this quarter with an increase in park usage through bookings and maintenance costs remaining stable.		
 S2.3.6.03	Public Facilities	100%	MRS	
Code	KPI	Target	Units	Achieved
1	Number of registered complaints about public toilets	10	Number	0
2	Cost to operate per facility	11,400	Number	11,818
Status Comments		Nil complaints regarding public toilets this quarter. Cost to operate per facility slightly over allocation. Variances are generally related to the extent of vandalism/graffiti repairs encountered in a period.		
 S2.3.6.04	Swimming Centres	100%	MRS	
Code	KPI	Target	Units	Achieved
1	Cost recovery percentage of expenditure funding by income	50	%	69
2	Swimming Centre attendance	23,913	Number	29,526
Status Comments		Swimming centre attendance and cost recovery exceeds the target. June quarter shows sustained financial performance and pool attendance.		





Code	Name	Performance	Responsible Officer										
 S2.3.6.05	Community Services - Community Buildings	50%	MCCS										
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Code	KPI	Target	Units	Achieved									
1	Community buildings and halls renewal program	2	Number	1									
Status Comments	Major plumbing repairs were completed in the December 2014 quarter at Joey's Pouch Preschool. Further building renewal projects are on hold pending the audit results of Community Infrastructure Framework - Network Planning to determine areas of priority.												
2.4.3	Ensure local streets, footpaths and cycleways are provided, interconnected and maintained.	66%											
 CP2.4.3.02	Unallocated rehabilitation 2013/2014 program	100%	MR&S										
Status Comments	Complete.												
 CP2.4.3.04	Dry Dock Road Tweed Heads South	10%	MR&S										
Status Comments	Design complete and construction programmed for September 2015.												
 CP2.4.3.05	Cobaki Road, 2014-15, twin culverts Cobaki	85%	MR&S										
Status Comments	Works currently in progress and anticipated to be complete late July 2015.												
 CP2.4.3.06	Terrace Street	100%	MID										
Status Comments	Complete.												
 CP2.4.3.10	Ocean Drive Chinderah	10%	MR&S										
Status Comments	Design complete and construction programmed for August 2015.												
 CP2.4.3.11	Avoca Street Chinderah	10%	MR&S										
Status Comments	Design complete and construction programmed for August 2015.												
 CP2.4.3.19	Oyster Point Road Banora Point East	10%	MR&S										
Status Comments	Design complete and construction programmed for late 2015. To be let by tender.												
 CP2.4.3.20	Bay Street Tweed Heads	100%	MID										
Status Comments	Project completed.												
 CP2.4.3.24	Inlet Drive Tweed Heads West	10%	MR&S										
Status Comments	Design complete and construction programmed for January 2016.												
 CP2.4.3.26	Sullivan Street	100%	MID										
Status Comments	Project completed.												
 CP2.4.3.31	Cunningham Street	100%	MID										
Status Comments	Complete.												



Code	Name	Performance	Responsible Officer
 CP2.4.3.32	Collier Street Complete.	100%	MID
 CP2.4.3.36	Pigabeen Road Tweed Heads West Status Comments Approvals complete and construction programmed for July 2015.	10%	MR&S
 CP2.4.3.37	Stokers Road Stokers Sidings Status Comments Works currently in progress with anticipated completion mid-July 2015.	90%	MR&S
 CP2.4.3.38	Wardrop Valley Road Wardrop Valley Status Comments Construction commenced with anticipated completion August 2015.	10%	MR&S
 CP2.4.3.39	Cabarita Road Bogangar Status Comments Construction programmed for September 2015. Pavement testing complete.	10%	MR&S
 CP2.4.3.50	Federal Assistance Grant Maintenance 2014/2015 program Status Comments Progressive expenditure ongoing.	100%	MID
 CP2.4.3.51	Kyogle Rd Byrill Creek Road to McDonalds Road Terragon Complete.	100%	MR&S
 CP2.4.3.52	Numinbah Road repair program Complete.	100%	MID
 CP2.4.3.53	Bridges: Anthony Bridge Dunbible Status Comments Piling works commenced.	20%	MID
 CP2.4.3.56	Cycleways and Pedestrian Facilities 2014/2015 program Status Comments Annual footpath project and cycleway maintenance contracts awarded and all costs allocated for completion.	100%	MR&S
 CP2.4.3.57	Seal road resurfacing 2014/2015 program Complete.	100%	MR&S
 CP2.4.3.58	Unallocated rehabilitation 2014/2015 program Status Comments 577m2 of asphalt profiling and 94m2 of pavement patching completed in quarter.	49%	MR&S
 CP2.4.3.59	Local roads surfacing 2014/2015 program Status Comments 3km of roads resurfaced with asphalt in 2014/2015 were: Elizabeth St, Hastings Rd, Hall Dr, Boundary Lane, Franes Street, Shallow Bay Drive, Amber Road, Cominan Avenue and Minjungbal Drive.	100%	MR&S




Code	Name	Performance	Responsible Officer																														
	47km of roads resurfaced with bitumen spray seal in 2014/2015 were: Tweed Valley Way, Queensland Rd, Kyogle Rd, Centennial Dr, Tanglewood Dr, Tuckeroo La, Old Bogangar Rd, Baanya Pl, Biral Cl, Duroby Creek Rd, Balfours Rd, Rock Rd, Thoroughbred Pl, McAuleys Rd, Hogans Rd, Majestic Crt, Carool Rd, Cobaki Rd, Kalkadoon Crt, Quambie Rd, Robinsons Rd, Burringbar Rd, Crabbes Creek Rd, Cudgera Creek Rd, Pottsville Rd, Samuel Marshall Cl, Yandala Pl, Clothiers Creek Rd, Leddays Creek Rd, Adcocks Rd, Culbara Pl, Gurrinyah Dr, Minnows Rd, Nolans Rd, Stokers Rd, Coolamn Crt, Yarrabee Tce, Bakers Rd, Byrrill Creek Rd, Mount Warning Rd, Doon Doon Rd, Lone Pine Rd, Pinnacle Rd, South Pumpenbil Rd, Smiths Creek Rd, Racecourse Rd, Braemar Pl, Urliup Rd, Araluen Pl, Harrys Rd, Marken Pl, Upper Crystal Creek Rd, Charbray Pl, Stoddarts Rd, Tyalgum Creek Rd, Tyalgum Road.																																
 S2.4.3.1	Transport Services Annual Indicator	89%	MR&S																														
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Resurfacing of sealed roads; proportion of area of sealed roads resealed per annum</td> <td>9</td> <td>%</td> <td>8</td> </tr> <tr> <td>2</td> <td>Resurfacing of asphalt roads; proportion of asphalt surfaced roads resurfaced per annum</td> <td>6</td> <td>%</td> <td>4</td> </tr> <tr> <td>3</td> <td>Resurfacing of gravel road; proportion of area of unsealed roads resheeted per annum</td> <td>10</td> <td>%</td> <td>16</td> </tr> <tr> <td>4</td> <td>Bridge load capacity assessed to minimise overloading; percentage of bridges load rated</td> <td>25</td> <td>%</td> <td>100</td> </tr> <tr> <td>5</td> <td>Renewal of damaged and worn-out pedestrian/ cycle paths; proportion of paths replaced per annum</td> <td>1</td> <td>%</td> <td>1</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Resurfacing of sealed roads; proportion of area of sealed roads resealed per annum	9	%	8	2	Resurfacing of asphalt roads; proportion of asphalt surfaced roads resurfaced per annum	6	%	4	3	Resurfacing of gravel road; proportion of area of unsealed roads resheeted per annum	10	%	16	4	Bridge load capacity assessed to minimise overloading; percentage of bridges load rated	25	%	100	5	Renewal of damaged and worn-out pedestrian/ cycle paths; proportion of paths replaced per annum	1	%	1		
Code	KPI	Target	Units	Achieved																													
1	Resurfacing of sealed roads; proportion of area of sealed roads resealed per annum	9	%	8																													
2	Resurfacing of asphalt roads; proportion of asphalt surfaced roads resurfaced per annum	6	%	4																													
3	Resurfacing of gravel road; proportion of area of unsealed roads resheeted per annum	10	%	16																													
4	Bridge load capacity assessed to minimise overloading; percentage of bridges load rated	25	%	100																													
5	Renewal of damaged and worn-out pedestrian/ cycle paths; proportion of paths replaced per annum	1	%	1																													
Status Comments	<p>Item 1 and 2: The targets for resealing of sealed roads and resurfacing of asphalt roads are based on sound asset management principles for recurrence interval. The actual achievements reflect the level of funding provided for these activities rather than any deficiency in delivery. In the long term it is predicted that the road network condition will decline unless adequate funding is allocated to these recurrent treatments.</p> <p>Item 3: The over achievement of this activity is the result of the use of recovered road materials from other projects being made available at no cost for gravel resheeting.</p> <p>Item 4: Bridge design loads have been assigned to all bridges, however, actual structural capacity for individual heavy vehicle configurations is yet to be assessed.</p> <p>Item 5: The target recurrence interval for renewal of footpaths is being achieved.</p>																																
 S2.4.3.2	Transport Services Cycleways	100%	MR&S																														
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Length of constructed cycle way per 1000 population</td> <td>1</td> <td>Km</td> <td>1</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Length of constructed cycle way per 1000 population	1	Km	1																						
Code	KPI	Target	Units	Achieved																													
1	Length of constructed cycle way per 1000 population	1	Km	1																													
Status Comments	Target achieved, with 1.47km per 1000 population. Stage 1 upgrade of Cudgen Creek boardwalk/cycleway completed successfully. Stage 2 boardwalk improvements on hold awaiting funding source (government grants). Council has been successful in attracting grant funding for an on-road cycleway on Fraser Drive, which has commenced detailed design and investigation, for completion in 2015/2016.																																
3	Strengthening the Economy	94%																															
3.1.4	Market the Tweed as a destination for business and tourism.	89%																															
 S3.1.4.1	Business Property and Economic Management	100%	BEDU																														

Code	Name	Performance	Responsible Officer																				
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Manage and facilitate activities contracted to Destination Tweed; number of reports received</td> <td>1</td> <td>Number</td> <td>1</td> </tr> <tr> <td>2</td> <td>Assist employment generating business to establish or expand in the Tweed; number of times assistance provided to businesses</td> <td>4</td> <td>Number</td> <td>4</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Manage and facilitate activities contracted to Destination Tweed; number of reports received	1	Number	1	2	Assist employment generating business to establish or expand in the Tweed; number of times assistance provided to businesses	4	Number	4							
Code	KPI	Target	Units	Achieved																			
1	Manage and facilitate activities contracted to Destination Tweed; number of reports received	1	Number	1																			
2	Assist employment generating business to establish or expand in the Tweed; number of times assistance provided to businesses	4	Number	4																			
Status Comments	Received numerous queries from business in relation to expanding or developing in the Tweed. Destination Tweed have provided quarterly report to Council in line with their contract. Destination Tweed Contract renewed to 30 September 2018.																						
 S3.1.4.2	Festivals and Events	77%	BEDU																				
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Total number of events supported by Council's Festivals and Events Funding</td> <td>15</td> <td>Number</td> <td>17</td> </tr> <tr> <td>2</td> <td>Event workshops held</td> <td>1</td> <td>Number</td> <td>1</td> </tr> <tr> <td>3</td> <td>Total filming permits provided</td> <td>4</td> <td>Number</td> <td>1</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Total number of events supported by Council's Festivals and Events Funding	15	Number	17	2	Event workshops held	1	Number	1	3	Total filming permits provided	4	Number	1		
Code	KPI	Target	Units	Achieved																			
1	Total number of events supported by Council's Festivals and Events Funding	15	Number	17																			
2	Event workshops held	1	Number	1																			
3	Total filming permits provided	4	Number	1																			
Status Comments	Festivals and Events Funding 2014-2015 was determined by Council and distributed to event organisers in August 2014. Event workshop held on 28 May 2015 at Kingscliff introduced Stefanie Wilson from Luminaire and her work on reviewing the events strategy. Film permit was the wedding scene in a whale carcass at Hastings Point Headland for the major film Pirates of the Caribbean. Note very positive comments from film producers with respect to Council liaison and assistance.																						
3.4.3	Manage Council business enterprises to provide economic stimulus and maximise returns to the community.	100%																					
Complete.																							
 S3.4.3.1	Holiday Parks	100%	BEDU																				
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>The efficient and effective long term management of Tweed Coast Holiday parks; number of complaints received</td> <td>1</td> <td>%</td> <td>0</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	The efficient and effective long term management of Tweed Coast Holiday parks; number of complaints received	1	%	0												
Code	KPI	Target	Units	Achieved																			
1	The efficient and effective long term management of Tweed Coast Holiday parks; number of complaints received	1	%	0																			
Status Comments	All parks operating efficiently with Tweed Coast Holiday Parks ('TCHP') generating yearly dividend for the management of the Tweed Coast single coastal reserve.																						
 S3.4.3.2	Airfields	100%	BEDU																				

Code	Name	Performance	Responsible Officer																																													
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>The efficient and effective ongoing management of the Murwillumbah Airfield, number of complaints received</td> <td>5</td> <td>Number</td> <td>0</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	The efficient and effective ongoing management of the Murwillumbah Airfield, number of complaints received	5	Number	0																																					
Code	KPI	Target	Units	Achieved																																												
1	The efficient and effective ongoing management of the Murwillumbah Airfield, number of complaints received	5	Number	0																																												
Status Comments		Review of Murwillumbah Airfield development opportunities underway. Discussions regarding draft lease underway.																																														
4	Caring for the Environment	97%																																														
4.1.2	Protect, regulate and maintain natural assets (the coastline, coastal and inland waterways, biodiversity, bushland and scenic landscaped) for current and future generations.	100%																																														
Complete.																																																
 P4.1.2.1	Tweed Shire Council Sustainability Strategy	100%	UCNRM																																													
Status Comments		Environmental Sustainability Prioritisation Strategy 2015 adopted by Council in April 2015.																																														
 S4.1.2.1	Environmental Sustainability	100%	UCNRM																																													
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Total gigajoules of electricity consumption by Tweed Shire council facilities and street lighting</td> <td>18,130</td> <td>Gj</td> <td>21,225</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Total gigajoules of electricity consumption by Tweed Shire council facilities and street lighting	18,130	Gj	21,225																																					
Code	KPI	Target	Units	Achieved																																												
1	Total gigajoules of electricity consumption by Tweed Shire council facilities and street lighting	18,130	Gj	21,225																																												
Status Comments		Electricity consumption by Tweed Shire Council facilities and street lighting in Quarter 4 was higher than the quarterly target by 17%. In Quarter 4, power use in water facilities has decreased by 8% compared to the same period last year. In Quarter 4 power use in General Fund facilities has decreased by 2.5% compared to the same period last year.																																														
4.1.3	Manage and regulate the natural and built environments.	92%																																														
 S4.1.3.1	Building Control	100%	MBEH																																													
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Building Certificates determined</td> <td>0</td> <td>Number</td> <td>21</td> </tr> <tr> <td>2</td> <td>Construction Certificates determined</td> <td>0</td> <td>Number</td> <td>104</td> </tr> <tr> <td>3</td> <td>Average processing time to issue a Construction Certificate</td> <td>15</td> <td>Days</td> <td>8</td> </tr> <tr> <td>4</td> <td>Complying Development determined</td> <td>0</td> <td>Number</td> <td>23</td> </tr> <tr> <td>5</td> <td>Average processing time to issue a Complying Development approval</td> <td>10</td> <td>Days</td> <td>8</td> </tr> <tr> <td>6</td> <td>Number of Development Applications received in the period</td> <td>0</td> <td>Number</td> <td>267</td> </tr> <tr> <td>7</td> <td>Development Applications determined in the period</td> <td>0</td> <td>Number</td> <td>198</td> </tr> <tr> <td>8</td> <td>Average processing time to determine a Building Development Application</td> <td>40</td> <td>Days</td> <td>28</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Building Certificates determined	0	Number	21	2	Construction Certificates determined	0	Number	104	3	Average processing time to issue a Construction Certificate	15	Days	8	4	Complying Development determined	0	Number	23	5	Average processing time to issue a Complying Development approval	10	Days	8	6	Number of Development Applications received in the period	0	Number	267	7	Development Applications determined in the period	0	Number	198	8	Average processing time to determine a Building Development Application	40	Days	28		
Code	KPI	Target	Units	Achieved																																												
1	Building Certificates determined	0	Number	21																																												
2	Construction Certificates determined	0	Number	104																																												
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4	Complying Development determined	0	Number	23																																												
5	Average processing time to issue a Complying Development approval	10	Days	8																																												
6	Number of Development Applications received in the period	0	Number	267																																												
7	Development Applications determined in the period	0	Number	198																																												
8	Average processing time to determine a Building Development Application	40	Days	28																																												

Code	Name	Performance	Responsible Officer																				
Status Comments		There has been a significant increase in activity in CC and DA applications processed. Targets are still being maintained as we transition to electronic lodgement in the next quarter.																					
 S4.1.3.2	Environmental Health	96%	MBEH																				
<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Inspections of food outlets</td> <td>200</td> <td>Number</td> <td>211</td> </tr> <tr> <td>2</td> <td>On-site sewage management systems failures as a % of total systems inspected</td> <td>0</td> <td>%</td> <td>12</td> </tr> <tr> <td>3</td> <td>Number of on-site sewage management systems inspected</td> <td>100</td> <td>Number</td> <td>190</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Inspections of food outlets	200	Number	211	2	On-site sewage management systems failures as a % of total systems inspected	0	%	12	3	Number of on-site sewage management systems inspected	100	Number	190			
Code	KPI	Target	Units	Achieved																			
1	Inspections of food outlets	200	Number	211																			
2	On-site sewage management systems failures as a % of total systems inspected	0	%	12																			
3	Number of on-site sewage management systems inspected	100	Number	190																			
Status Comments		Onsite Sewage Management Systems (OSMS)																					
		<p>104 - Section 68 OSSM Approval to operate 22 - Section 68 SEP Approval to Install / SEP upgrade assessment inspections prior to consent 23- SEP install final inspections (following installation and prior to issue of Approval to operate) 13 - Pre-Purchase Inspections 28 - Follow-up inspections for repairs / complaints / investigations and DA assessments</p> <p>NB: 14 failed out of 117 systems, 67 required maintenance or repair / upgrade, 15 existing systems were rated medium risk and 14 rated high risk.</p>																					
 S4.1.3.3	Natural Resource Management	99%	UCNRM																				
<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Total value of external grants under administration across all Natural Resource Management programs</td> <td>250,000</td> <td>\$</td> <td>247,000</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Total value of external grants under administration across all Natural Resource Management programs	250,000	\$	247,000													
Code	KPI	Target	Units	Achieved																			
1	Total value of external grants under administration across all Natural Resource Management programs	250,000	\$	247,000																			
Status Comments		Several large habitat enhancement grants currently in progress. Applications to Estuary and Coastal Management Programs successful.																					
 S4.1.3.4	Regulatory Services	73%	DPR																				
<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Maintain the re-homing rate of cats and dogs that are suitable for sale</td> <td>75</td> <td>%</td> <td>100</td> </tr> <tr> <td>2</td> <td>Maintain response times to dog attacks on people</td> <td>24</td> <td>Hours</td> <td>24</td> </tr> <tr> <td>3</td> <td>Provision of low-cost microchipping days for the community</td> <td>2</td> <td>Days</td> <td>1</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Maintain the re-homing rate of cats and dogs that are suitable for sale	75	%	100	2	Maintain response times to dog attacks on people	24	Hours	24	3	Provision of low-cost microchipping days for the community	2	Days	1			
Code	KPI	Target	Units	Achieved																			
1	Maintain the re-homing rate of cats and dogs that are suitable for sale	75	%	100																			
2	Maintain response times to dog attacks on people	24	Hours	24																			
3	Provision of low-cost microchipping days for the community	2	Days	1																			
Status Comments		<p>KPIs are being achieved satisfactorily.</p> <ul style="list-style-type: none"> · All animals that pass temperament and health check were rehomed. · Council achieved the 24 hour response time for all dog attacks reported to Council. · Low cost microchipping through the Responsible Pet Ownership Grant is ongoing for Pottsville and Kingscliff residents. 																					
4.2.1	Promote the protection of native vegetation and wildlife habitat of high conservation value, social or cultural significance in Tweed Shire.	93%																					
 P4.2.1.1	Comprehensive Koala Plan of Management	100%	UCNRM																				
Complete.																							

Code	Name	Performance	Responsible Officer																				
 S4.2.1.1	Biodiversity Management	89%	UCNRM																				
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Area of Council bushland actively managed</td> <td>90</td> <td>Ha</td> <td>186</td> </tr> <tr> <td>2</td> <td>Area of private land with improved biodiversity values</td> <td>7</td> <td>Ha</td> <td>30</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Area of Council bushland actively managed	90	Ha	186	2	Area of private land with improved biodiversity values	7	Ha	30							
Code	KPI	Target	Units	Achieved																			
1	Area of Council bushland actively managed	90	Ha	186																			
2	Area of private land with improved biodiversity values	7	Ha	30																			
Status Comments	<p>Various restoration projects underway including Upper Rous Habitat Restoration, Biodiversity Health Grants, Environmental Trust Grants, Koala Connections and Land for Wildlife programs. Ongoing progress on all projects with no outstanding issues.</p> <p>Area of Council bushland actively managed does not include pest management which is measured separately.</p> <p>Private land component comprises areas assisted through Biodiversity Grants program.</p>																						
 S4.2.1.2	Pest Management	89%	UCNRM																				
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Code	KPI	Target	Units	Achieved																			
1	Area treated for biting insects	230	Ha	175																			
2	Area of Council bushland actively managed for vertebrate pest species	350	Ha	530																			
3	Number of private landholders assisted with pest management issues	250	Number	176																			
Status Comments	<p><u>Biting and nuisance insects</u></p> <p>During the reporting period Council's Pest Management Program has been responding to an extension of warm weather and abnormal rainfall events. Historically, the mosquito control season has been initiated in October and completed by April. In 2013-2014 the control season was initiated in September and extended through until June. This season (2014-2015) control works were required to be initiated in August 2014 and continued until the end of May 2015.</p> <p>Arbovirus notifications have spiked during the reporting period, with Ross River Virus being the primary arbovirus reported.</p> <p>Biting Midge control works are scheduled to be implemented during the period 20 – 24 July 2015.</p> <p><u>Vertebrate pests</u></p> <p>Through funding provided by Local Land Services, NSW Environmental Trust and the Koala Beach Wildlife and Habitat Management Committee, Council has been working with the landholders of two key properties in the Pottsville/ Round Mountain area to implement wild dog control. These works are in response to records of wild dogs in this area that have been gained through community reports and through Passive Infra Red (PIR) camera data. Whilst the levels of wild dog movement in the area vary on a seasonal basis, over the last 6 months the wild dogs have been moving past each PIR camera monitoring point on an approximately fortnightly basis. The seasonal occurrence of females preparing to have pups, and the subsequent care of young greatly reduces the range of the dogs. Wild dogs denning near a PIR camera can lead to an increase in sightings. Recent on-ground control works have included a 1080 baiting effort on one private property and a soft-jaw trapping effort on another. These works were unsuccessful in removing any wild dogs, however a fox was recorded as taking a 1080 bait.</p> <p>Possible reasons for the lack of success of these programs are:</p> <ul style="list-style-type: none"> - Whilst wild dogs have relatively/seasonally regular movement patterns through the property on which baiting was implemented, the 1080 baiting sites were not positioned on the tracks and trails of the property that wild dogs are known to utilise. Further discussions will be undertaken with LLS to develop a program that includes laying baits on tracks and trails the dogs are known to utilise. This can be implemented in accordance with the distance restrictions included under the Pesticide Control (1080 Liquid Concentrate and Bait Products) Order 2010, but would require an increase in the level of notification provided to the public.. - Heavier than forecast rains during trapping period may have caused the dogs to stay away from trapping sites from which they were recorded prior to initiation of trapping event. - An external contractor was employed to implement the soft-jaw trapping, and the trapping program was implemented over a short duration (four trapping nights) due to a low level of available funding. Should Council staff undertake the appropriate training and be 																						

Code	Name	Performance	Responsible Officer										
	available to participate in soft-jaw trapping, the programs could run for a longer duration which would be more in-keeping with the known movement patterns of the wild dogs. It is highly likely that the overall success of such programs will greatly increase. Further control efforts for these dogs will be contingent on gaining further funds. Through funding provided through NSW Environmental Trust, a cat trapping exercise was implemented over four nights at Pottsville Wetlands (Kelleher's Road) which is an area known to hold high biodiversity values. This trapping was implemented in response to a high number of cats (four individuals) being recorded on PIR cameras as utilising this area. This exercise failed to trap any cats. This was also believed to be due to poor weather conditions for the duration of the trapping period.												
4.3.1	Manage water resources sustainable and minimise impact on the environment by achieving more integration of water supply, wastewater and stormwater services.	100%											
	Complete.												
 S4.3.1.1	Waterways Management	100%	UCNRM										
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Kilometres of waterway improved through rehabilitation works</td> <td>5</td> <td>Km</td> <td>7</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Kilometres of waterway improved through rehabilitation works	5	Km	7		
Code	KPI	Target	Units	Achieved									
1	Kilometres of waterway improved through rehabilitation works	5	Km	7									
Status Comments	New river bank restoration project commenced at Tyalgah. Preparations for National Tree Day at Uki commenced.												
4.4.1	Recognise and accommodate natural processes and climate change.	100%											
	Complete.												
 S4.4.1.1	Coastal Management	100%	UCNRM										
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Area of public coastal dune actively managed</td> <td>120</td> <td>Ha</td> <td>145</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Area of public coastal dune actively managed	120	Ha	145		
Code	KPI	Target	Units	Achieved									
1	Area of public coastal dune actively managed	120	Ha	145									
Status Comments	All beach accesses at Kingscliff have been reopened. The NSW Government has provided 20,000 cubic metres of sand nourishment to Kingscliff Beach from dredging of Terranora Inlet.												
4.5.1	Promote and encourage sustainable and innovative agricultural practices.	95%											
 S4.5.1.1	Sustainable Agriculture	95%	UCNRM										
	<table border="1"> <thead> <tr> <th>Code</th> <th>KPI</th> <th>Target</th> <th>Units</th> <th>Achieved</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Area of agriculture land under improved sustainable management practices</td> <td>100</td> <td>Ha</td> <td>105</td> </tr> </tbody> </table>	Code	KPI	Target	Units	Achieved	1	Area of agriculture land under improved sustainable management practices	100	Ha	105		
Code	KPI	Target	Units	Achieved									
1	Area of agriculture land under improved sustainable management practices	100	Ha	105									
Status Comments	Current projects include a grant funded project to educate graziers, managing 1400 hectares, about improved land management practices; implementation of a biological farming trial at Cudgen (1 hectare); and adoption of improved management practices resulting from the Action on the Ground Project - Increasing soil Carbon in Tweed Valley Farmland (>100 hectares).												