



new

# On-Call Household Clean Up Collection

IT'S YOUR CALL!

TO  
BOOK

CALL: 02 6670 2400

ONLINE: [www.tweed.nsw.gov.au/HouseholdCleanup](http://www.tweed.nsw.gov.au/HouseholdCleanup)

PLAN AHEAD There could be periods of high demand. If a collection period for an area is booked out, another period for that location will be available in 2-4 weeks.

## Items that ARE accepted



(worn, damaged and/or unsellable items)



Baby items  
& kids toys



Sporting goods  
& equipment



General junk / bulky  
household items that  
cannot be reused



Household furniture  
& mattresses



Rugs & carpet  
scraps



Garden tools  
& equipment



Appliances

2 On-Call  
Household  
Clean Up  
collections  
per financial year

LOOK TO SELL, RECYCLE & REUSE ITEMS  
WHERE POSSIBLE BEFORE BOOKING

See our additional recycling options online  
[www.tweed.nsw.gov.au/WasteDisposal](http://www.tweed.nsw.gov.au/WasteDisposal)

## Items NOT accepted



- x Hazardous Waste (asbestos, chemicals, paint)
- x Window and sheet glass
- x Household renovations (including fencing material)
- x Car parts and tyres
- x Food and garden waste
- x Builder's rubble, earth and stone
- x Gas bottles, oil and oil heaters
- x Farm clean up

## Steps

1. **PHONE OR BOOK ONLINE**  
Households\* who receive a red wheelie bin collection service will have access to: 2 On-Call Household Clean Up collections per financial year (both collections can be used at once if eligible and notified at booking). Do not place items on your nature strip without a booking as this will be deemed illegal dumping.

2. **NOTE THE COLLECTION DATE ON YOUR CALENDAR**  
Do not place items out earlier as this may encourage others to illegally dump items on your pile, making it non-compliant.

3. **PLACE ITEMS OUT 1 DAY BEFORE**  
You can have up to 2 cubic metres of materials collected twice a year or both collections can be used at once if eligible. Please notify at time of booking. Only place items out 1 day before your booked collection date. Items that need to be degassed will be tagged and picked up separately (ie fridges). Excess rubbish will not be collected and removal will be the responsibility of the householder.

\*Residents of multi-unit developments need to organise collections through Strata Managers/Body Corps. This service is not provided to caravan parks and mobile homes.

FOR MORE INFORMATION GO TO:  
[www.tweed.nsw.gov.au/HouseholdCleanup](http://www.tweed.nsw.gov.au/HouseholdCleanup)

