

**SUMMARY OF SUBMISSIONS**

ECM NO	SUB #	SUBMISSION SUMMARY COMMENT	ENVIRONMENTAL HEALTH/WASTE COMMENT	RECOMMENDATON
5878481	1	<p>Introduction: Only mentions laziness as a cause. And only says to address behavioural change. Actually cost is a factor, as are hours of operation. Evidenced by the amount of illegal dumping on the actual approaches to the dump. People have obviously made the effort to approach the refuse centre and have been put off correct disposal for some other factor. Mainly cost.</p> <p>OBJECTIVES; All feel good and lovely.</p> <p>STRATEGY SCOPE: Is good</p> <p>HOT SPOTS: Surprised Eviron Road and Sunders lane and Cane pad in the Eviron district. Large loads are dumped close to the tip nearly every day. Locals and farmers are often the one to collect or dispose or burn this dumping. Our suburb is a tip...</p> <p>INVESTIGATION: Should include CCTV camera on the hot spots and approaches to the tip. i.e if a car comes and then leaves without dumping at the refuse site then they are a prime suspect.</p> <p>BARRIERS: All relevant. Convenience and cost mainly. However:</p> <p>STRATEGY: Neither Convenience or costs are addressed i.e. the main cause as identified above? Just more feel good expenses the main offenders will not take any notice of. No point in wasting money on public education to the population that in general are already converts. In my opinion the follow actions are all misguided and most a waste of a lot of money. They proposals will require extra manpower and facilities for little improvement. A bigger cost to the tax payers. Better to spend that money/budget by lowering tip fees and extending the hours and advertise that fact. The only other deterrent is MUCH BIGGER fines for those that are caught and publishing every offender caught and their fines to deter further person from offending. Look at the Gold coast strategy. Every rate payer as numerous free collection centres and transfer stations. It's the ONLY way.</p>	<p>Concern's noted.</p> <p>Hours of operation of the tip have been noted. The slowest hours of the day recorded at the tip are currently the first and last hour and would not substantiate a reason to extend hours. Council has some difficulty dealing with hours of operation during daylight savings, when there is a differential between NSW and Qld. Extending the operational hours longer than it currently is to pick up the loads that are dumped near the landfill would not be a cost effective option.</p> <p>Residents with a wheelie bin collection service have available an on call service. This includes 2 free collections a year of 2 cubic metres of waste each time.</p> <p>The cost to Council for the Section 88 EPA Waste for disposal to landfill Levy is currently \$82.70/tonne of waste. Fees and charges at the dump are factored based on this waste levy.</p> <p>Hotspots identified in the Illegal Dumping Strategy (IDS) are pilot hotspots and have been chosen based on 2016/2017 data. Illegal dumping data being collected in EPA RID online data base will be regularly reviewed as detailed in Section 9 of the IDS.</p> <p>New mobile illegal dumping signage with cost of fines available for hotspot areas identified through this process. New hot spot areas will be managed as they are identified.</p> <p>Section 9 of the IDS also indicates in the compliance section that Council explore the effectiveness of electronic surveillance, name and shame initiatives and heavy fines. Fines are now \$4000 for individuals. The Illegal dumping working group meets a minimum every quarter of the year. Surveillance camera and the issuing of fines processes and use are being developed, Council hopes to start using surveillance cameras in conjunction with the installation of new Illegal Dumping signage.</p>	<p>No amendments required to the Illegal Dumping Strategy.</p>
5883626	2	<p>If it already costs \$84,000 last year to clean up Illegal dumping.</p> <p>Issue Residents Ratepayers 4 free trip vouchers to Stott's Island Facility.</p> <p>Provide more Free Waste Dump Bins locked at night in local Facilities for people to dump Rubbish during daylight hours. This would help prevent outsiders using the facility with out of area dumping.</p>	<p>Concern's noted.</p> <p>Council investigated options for free household clean up service in 2015 as there were issues with excessive amounts of waste, an extended period of 2 months where the shire was untidy and the difficulty of manage the waste collection days around wet weather periods.</p> <p>As stated in the Household Clean Up Survey Report:</p> <p><i>'In 2014, Council adopted the Integrated Waste Management Strategy, which recommended Council investigate other approaches to how the Household Clean-up Service is provided. A number of alternate options were investigated and provided to the community through a Shire-wide community consultation process during 10 June to 5 July 2015 that had 1,678 responses.</i></p> <p><i>When asked to indicate levels of support for alterative kerbside collection options, the highest level of support was for the status quo: 75% of residents strongly support a twice a year kerbside collection (86% total support). Almost half (48%) were supportive of a twice-a-year dial-up service (39% were unsupportive) while one-third (32%) were supportive of a once-a-year kerbside collection (against 49% unsupportive). The most frequently mentioned reason for dissatisfaction of the then service was that it looked messy followed by perceptions that it: encourages scavengers, encourages illegal dumping and causes environmental pollution. Almost one in three indicated that the current system fosters messy streets, as residents leave rubbish out too early for collection'.</i></p> <p>The bulky goods pickup service is more equitable as it works for all residents. They do not need a ute or trailer, and only need to get the waste to the front of their property. Cameras may help with monitoring and enforcement.</p>	<p>No amendments required to the Illegal Dumping Strategy.</p>

5920238	3	<p>People will continue to dump if you continue to make life difficult for them. You removed the two pick-ups per year for each area where people could get rid of substantial amounts of unwanted goods. People drove around picking up things they found useful thus recycling goods. Now you have to phone in and the council will take a tiny amount (1 cubic meter, chair and fridge you're done). This HAS to be more expensive than the prior arrangements. Then the cost of using the dump is high. Many people don't have the ability to take goods to the dump or the money so of course they will dump. STOP with the ridiculous notion that your "rules" will stop people dumping. If your genuine 1. Reinstate the twice yearly pick up and don't limit the size too much (say 3 cubic m). 2. Make dump fees cheap enough for people to use the dump. This is better and CHEAPER than picking up materials once they are dumped. So you famous 4 councillors, try for once to actually think about this from the perspective of the people who PAY your wage rather than your self-proclaimed "green" view on life.</p>	<p>Objection noted. (Does not support Strategy in survey response question 1)</p> <p>See comments above at submission number 2 about the kerbside collection service.</p> <p>Residents with a wheelie bin collection service have available an on call service. This includes 2 free collections a year of 2 cubic metres of waste each time. The prior arrangement was significantly more expensive and much messier.</p> <p>This would appear to indicate we need to do more promotion.</p> <p>The cost to Council for the Section 88 EPA Waste for disposal to landfill Levy is currently \$82.70/tonne of waste. Fees and charges at the dump are factored based on this waste levy and can't be reduced.</p>	No amendments required to the Illegal Dumping Strategy.
5993339	4	No comment, supports Strategy	Support is noted.	No amendments required to the Illegal Dumping Strategy.
5920256	5	<p>Council stopped the 6 monthly kerbside rubbish pick up! What did they expect to happen? Curb side pick-up every 6 months was one of the most useful activities council DID. Curb side pick-up allowed people to have their goods reused by the public, by being on display for a few days. Kerbside pick-up reduced the rubbish in the district and the vermin that live in it. The council's current strategy of collecting rubbish when phoned up does not encourage anyone to remove their rubbish. Fining people and spending time prosecuting people does not in any way shape or form help the community of the Tweed Shire.</p>	<p>Objection noted. (Does not support Strategy in survey response question 1)</p> <p>See comments above at submission number 2 about the kerbside collection service.</p> <p>Residents with a wheelie bin collection service have available an on call service. This includes 2 free collections a year of 2 cubic metres of waste each time. The prior arrangement was significantly more expensive and much messier.</p>	No amendments required to the Illegal Dumping Strategy.
5922042	6	No comments, supports strategy	Support is noted.	No amendments required to the Illegal Dumping Strategy.
5891999	7	<p>Council has called for submissions into the Draft Dumping Strategy currently on exhibition.</p> <p>Residents of Urliup Rd Urliup routinely report illegal dumping to council. Over the past few years on at least 3 occasions, we have had rubbish sitting uncollected for 2 to 3 months after residents have reported it to Council. On one occasion we had a council contractor throw a tyre from the pile back into bushland when the rest of the rubbish was collected (apparently as tyres are not covered by the general waste collection contract).</p> <p>This tyre was only removed after intervention by the Mayor's Office and sending a Ranger to pick it up. On another occasion I watched contractors engaged in the general clean-up throw two gas bottles back into roadside bushland adjacent to my neighbour's property. These gas bottles had been put on the pile by someone else, not my neighbour. This was after the rubbish had been left there, uncollected for more than a week after the neighbour's collection pick up date was given by the contractors.</p> <p>In the tyre incident, residents, at their own time and expense, had collected a large truck load of rubbish that had been freshly dumped over the road reserve embankment adjacent to the Bilambil Creek and had brought it up (including the tyre) to the edge of the road so that council staff could come and collect it after being told that the embankment was too steep for council staff/ contractors to remove it due to OH &amp; S concerns.</p> <p>On another occasion we had a truck load of asbestos dumped (which is still there today) after council staff said it was too steep to collect it and that if residents brought it up the bank to the road themselves &amp; took it to the tip they would be charged. Some of this asbestos washed further down the embankment towards the creek in the last flood event.</p> <p>On reading the draft strategy it reads very well but the process of collection actually practised by council does not reflect the good intentions of the policy.</p> <p>On the lived experience, how it works is that residents report the dumping to council. <b>Rangers do</b> in our experience arrive within a few days and commence an investigation &amp; put the tape up. I have no issue of it being left there for 3 days, as per section 7, but once evidence (if any) has been obtained and photographs taken it should be removed promptly. The lived</p>	<p>Concern's noted.</p> <p>Council aims to arrange for the pickup of illegal dumping as soon as possible with the contractor. There was a point in time where the role responsible for arranging for Council's contractor to pick-up illegal dumping had left. This created a lag in the arrangement of pick-up. Processes are being documented to ensure there is a continued process for arranging pick-ups with the contractor for when the person in this role at Council changes.</p> <p>The use of a contractor means loads are picked up within two weeks once they have been notified, or earlier in emergencies. Small loads such as a tyre or gas bottle could be collected by Council Staff within a couple days.</p> <p>There have been previous issues for clean ups on Urliup Rd where the road was blocked during and for a period of time following the flood in 2017.</p> <p>Hotspots identified in the Illegal Dumping Strategy (IDS) are pilot hotspots and have been chosen based on 2016/2017 data. Illegal dumping data being collected in EPA RID online data base will be regularly reviewed as detailed in Section 9 of the IDS. New mobile illegal dumping signage with cost of fines available for hotspot areas identified through this process.</p> <p>This area could be added to the list of hot spots if warranted. It is planned for new Illegal Dumping signage to be installed at the start of Urliup Road in Bilambil.</p> <p>Council is not authorised/delegated to issue penalties to the contractors for not picking up within a specified timeframe.</p>	No amendments required to the Illegal Dumping Strategy.

	<p>experience is that months and months pass with numerous follow-up phone calls by other residents before the contractors remove it. Just like the case when Graffiti is left uncleaned, this un collected dumping encourages more people to dump and the size of the pile gets bigger.</p> <p><b>Item 7 Sub section 5 (a) and (b)</b> of the draft strategy, only says once Rangers have attended it will be left for three days and then <b>“council will collect it”</b></p> <p>I think what needs to be inserted here is clear time frames for collection. I would be pleased to see the words <b>“within 14 days”</b> or if possible a shorter time frame be documented as part of the policy. In addition for all new general booked collection contract negotiations the contractors <b>should be monetarily penalised</b> if they <b>do not pick up the rubbish on the booked collection date</b>. Residents are doing their part in reporting the rubbish. Council should do its part by liaising with contractors to remove illegally dumped rubbish (including paint, batteries, tyres &amp; asbestos, that are not part of the general clean up parameters) in a timely fashion, and best practice time frames for removal <b>should be documented by Council in part 7 of the draft guidelines</b>.</p>		
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